



2025 Greater Victoria Point in Time Homelessness Count and Survey

TECHNICAL APPENDIX





LAND ACKNOWLEDGMENT

The 2025 Point in Time (PiT) Homelessness Count and Survey was conducted on the traditional territories of many First Nations. We respectfully acknowledge the First Nations governments across this region—BOKEĆEN (Pauquachin), MÁLEXEL (Malahat), P'a:chi:da?ah (Pacheedaht), Pune'laxutth' (Penelakut), Sc'ianew (Beecher Bay), Songhees, STÁUTW (Tsawout), T'Sou-ke, WJOŁELP (Tsartlip), WSIKEM (Tseycum), and x^wsepsəm (Esquimalt)—all of whom have cared for and maintained deep connections to these lands and waters since time immemorial and continue to do so today.

We especially acknowledge the relationship between homelessness and the ongoing impacts of colonization. The dispossession of land from Indigenous peoples, along with historical and continued colonial policies and practices, have contributed to First Nations, Inuit, and Métis peoples being disproportionately affected by homelessness in our region and across Canada. We recognize that any effort to address homelessness must also confront and work to dismantle these systemic inequities.

THANK YOU MESSAGE

We are incredibly grateful to everyone who contributed their invaluable time, support, and expertise to the 2025 Point-in-Time (PiT) Count & Survey. This includes all of the organizations, community partners, sponsors, supporters, and 130 dedicated volunteers who made this effort possible.

We would like to extend a special thank you to those experiencing the challenges of homelessness who generously shared their personal and often difficult experiences through their participation in the survey. Your willingness to participate plays a crucial role in shaping local, provincial, and national efforts to reduce and ultimately end homelessness. This report would not have been possible without your contributions.

Thank you all, this truly is a community effort. The success of the PiT Count and Survey depends on the dedication of everyone involved in the many aspects of planning and delivery.

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CONTRIBUTORS

PROJECT TEAM & PARTNERS

Community Social Planning Council

- Jenna Oosthoek – PiT Count Coordinator
- Dr. Shelley Cook – Project Supervisor
- Adela Adhya – Project Assistant

Volunteer Victoria

- Lisa Mort-Putland and Vinny Awasthi – Volunteer Coordinators

University of Victoria

- Dr. Bernie Pauly – Scientist, Research and Ethics Advisor
- Emily Bosdachin – Data Analyst and Researcher
- Daniel Turenne – Researcher

Housing Justice Project

- Nicole Chaland – Project Lead
- B. Livingstone, E. Anderson, J. Bradley, J. Johnson, R. de la Rosa, S. Dasta, T. Love

Volunteer Trainers

- Hilary Marks
- Talula Gent

Design

- Natalie Sorenson
- Kai Wingfield

Survey Route Mapping

- Sam Mason, Prescient Solutions

ADVISORY TEAM

Capital Regional District

- Jamie Proctor
- Lauren Vaillancourt
- Kirsten Mah

University of Victoria

- Dr. Bernie Pauly
- Marshall Kilduff

Victoria Native Friendship Centre

- Katherin Cooper
- Jessica McDonald

Pacifica Housing

- Carolina Ibarra
- Derek Book
- Louise Watson
- Dianne Clark

Aboriginal Coalition to End Homelessness Society

- Brielyn Ramsey
- Fran Hunt-Jinnouchi

SOLID Outreach Society

- Fred Cameron

Alliance to End Homelessness in the Capital Region

- Michelle Vanchu-Orosco

Our Place Society

- Leah Young
- Courtney Graham

Union Gospel Mission of Victoria

- Brooke Wright
- Will Chapman
- Karla Rudram

Island Health

- Jane Finerty
- Drew Guyan

PHS Community Services Society

- Bernice Kamano

Sooke Shelter Society

- Sherry Thompson
- Megan Kowal
- Amber Musfelt

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IN-KIND CONTRIBUTIONS

Magnet Event Partners

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Volunteer Headquarters

Salvation Army ARC

SPONSORS & DONORS

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PROJECT FUNDER

This project was funded by the Government of Canada's *Reaching Home* program: Canada's Homelessness Strategy, through the Capital Regional District.

RESEARCH ETHICS

Ethics approval for the 2025 Greater Victoria Point-in-Time (PiT) Count was obtained through the joint Institutional Review Board of the University of Victoria and Island Health. The PiT survey involves direct data collection from individuals experiencing homelessness, a process that requires special ethical considerations due to the sensitivity of the information gathered and the vulnerability of the population involved.

The PiT count is conducted to ensure high ethical research standards including confidentiality, informed consent and data security.

The methodology was designed to ensure that participants gave voluntary, informed consent. All volunteers and staff conducting the surveys received 1.5 to 2 hours of training to minimize any risk to participants. Each surveyor was provided with a script, which they read aloud before asking if the individual was willing to participate. The script explained the purpose of the survey, the reason for data collection, and how the information would be used. Participants were informed that participation was entirely voluntary and that their names or other identifying details would not be recorded.

The survey was anonymous, no names, dates of birth, or initials were collected. Due to the sensitive and potentially traumatic nature of some survey questions, participants were reminded at the beginning and throughout that they could skip any question or end the interview at any time. Counseling support was made available to both participants and survey volunteers.

Although names were not recorded, there is still a potential for indirect identification through certain data types. Therefore, any future release of PiT data will strictly maintain privacy, anonymity, and confidentiality.

In accordance with the ethical approval, any community or organizational request for PiT data must be accompanied by a formal data-sharing agreement with the data custodians. The full dataset will not be shared. However, specific data may be made available upon review and approval through this process.

GEOGRAPHIC DEFINITION OF THE GREATER VICTORIA REGION

The Capital Regional District is the Community Entity for funding from the Government of Canada's Reaching Home: Canada's Homelessness Strategy; however, due to funding requirements, the Point-in-Time project for Greater Victoria actually refers to the Victoria Census Metropolitan Area (CMA), which excludes the Gulf Islands.

The Greater Victoria Region includes the following 13 municipalities and parts of one electoral area:

- City of Colwood
- City of Langford
- City of Victoria
- District of Central Saanich
- District of Highlands
- District of Metchosin
- District of North Saanich
- District of Oak Bay
- District of Saanich
- District of Sooke
- Town of Sidney
- Town of View Royal
- Township of Esquimalt

This Point-in-Time Count does not include the Indigenous reserve lands within Greater Victoria. However, the project involved collaboration with urban Indigenous partner agencies, and individuals from Indigenous communities may have participated in the survey outside of reserve lands.

WHO IS COUNTED AND SURVEYED IN THE GREATER VICTORIA PIT PROJECT?

CORE POPULATION

To ensure consistency across the country, the PiT Count follows the federal enumeration standards and aligns with the Canadian Observatory on Homelessness' definitions of homelessness. The core population includes:

- **Unsheltered Homelessness:** Individuals sleeping in places not intended for human habitation such as streets, alleys, parks, abandoned buildings, doorways, vehicles, tents, and makeshift shelters.
- **Emergency Sheltered Homelessness:** Individuals staying in emergency shelters, including those for people experiencing homelessness or fleeing family violence. This includes seasonal, extreme weather, and Violence Against Women (VAW) shelters.

ADDITIONAL POPULATIONS

Since 2016, Greater Victoria has also included the following additional populations in its enumeration and survey:

- **Provisionally Accommodated (Transitionally Sheltered):** Individuals residing in transitional housing, which typically allows stays of up to three years. These programs are intended to help individuals move toward permanent housing and often charge a modest fee based on income. Transitional housing does not provide security of tenure.
- **People in Institutional Care Without Permanent Housing Arrangements:** Includes individuals in hospitals, correctional facilities, mental health institutions, or substance use recovery centers who lack stable housing. Enumeration (but not surveys) was conducted in some of these facilities for the 2025 PiT Count due to staffing and capacity limitations. Some institutions that participated in 2023 could not participate in 2025, ultimately leading to a reduced enumeration total in this category.
- **Temporarily Staying with Others (Couch-Surfing):** Individuals living temporarily with friends, family, or acquaintances without secure tenancy. This group is difficult to enumerate as they often do not use the same services as other unhoused individuals. While this population has been included in surveys since 2016, it is understood that they are significantly under counted.

WHO IS NOT COUNTED?

The PiT Count does not include individuals who are:

- At risk of homelessness (e.g., facing eviction, experiencing violence or precarious employment)
- Housed with security of tenure (including in Housing First Programs, and social or subsidized housing).
- Hidden homelessness, including couch surfing and vehicular homelessness, is included in the PiT Count survey but is only partially captured. Due to methodological limitations, the PiT Count cannot accurately reflect hidden homelessness.



FACILITY AND CLASSIFICATION DEFINITIONS

The following are definitions used in classifying facilities for the purposes of the PiT Count:

- **Emergency Weather Protocol (EWP) Mats:** Seasonal beds added during extreme weather to offer temporary shelter. Note: EWP was not activated on the night of March 25, 2025, so these mats were not included in this year's enumeration.
- **Emergency Shelter:** Facilities offering short-term (30 days or less) accommodation in dorm-style or shared bedrooms. Levels of support vary by shelter.
- **Seasonal Emergency Shelter:** Similar to emergency shelters but operate only during specific periods of the year.
- **Transitional Shelter and Housing:** Facilities offering stays from 30 days up to 3 years, along with support services (on- or off-site) to promote independence and stability.
- **Violence Against Women (VAW) Shelters:** Shelters specifically for women fleeing violence, often accommodating accompanying children.
- **Treatment Facilities:** Includes hospitals, mental health institutions, detox centers, and substance use recovery programs. Only individuals with no fixed address are included in the count.
- **Correctional Facilities:** Includes individuals in correctional institutions or halfway houses with no fixed address.

Definitions of homelessness often do not capture the full range of ways homelessness is experienced. For the 2025 PiT Count, CSPC partnered with the Housing Justice Project and reviewed and added to the definition of Transitional Housing, working toward a more inclusive and accurate reflection of lived realities (See page 12 for the proposed definition).

METHODOLOGY CHANGES

While consistency in methodology is important for comparability across years, several changes were made for the 2025 Point-in-Time (PiT) Count and Survey. These methodological updates should be considered when interpreting the results.

SURVEY PROCESS

Key changes in the 2025 survey methodology included adjustments to both the timing and overall approach. As in 2023, the survey was conducted the day after the count, with respondents asked, *“Where did you sleep last night?”* instead of *“Where are you sleeping tonight?”* This approach aligns with national standards and supports a more accurate understanding of individuals sleeping locations.

The survey period, however, was adjusted, from 12:00 p.m. to 11:30 p.m. in 2023 to 8:00 a.m. to 7:00 p.m. in 2025. This change was made in response to safety concerns about conducting surveys after dark. The decision was informed by consultation with the Community Advisory Committee and local outreach teams, who confirmed that effective coverage could still be achieved during daylight hours. Survey routes and timing were developed in close collaboration with outreach workers, who drew on their knowledge of where people are located throughout the day.

In total, 607 surveys were completed in 2025, down from 765 in 2023. While the exact cause of the decrease is unclear, it is not linked to reduced survey coverage. In fact, the 2025 count placed greater emphasis on outdoor and drop-in locations, while coverage of housing-based sites was reduced due to limited staffing in the homelessness-serving sector. As a result, while the total number of surveys declined, the number of unsheltered individuals surveyed increased, from 242 in 2023 to 318 in 2025.

SECTOR CAPACITY AND FACILITY INCLUSION

Another significant methodological shift in 2025 was a more inclusive approach to identifying Transitional Housing. With the support of CSPC, The Housing Justice Project (HJP) facilitated workshops with the Community Advisory Committee for the 2025 Point-in-Time Count and local housing providers to propose a definition that reflects the lived experiences of individuals without secure tenure. While this definition was not formally adopted, the collaborative process surrounding this work was helpful in informing decisions about facilities included in the PiT Count, resulting in a broader and more inclusive set of transitional housing facilities being counted.

HJP Proposed Definition of Transitional Housing (2025):

Accommodation that is from 30 days to three years that includes the provision of support services, on- or off-site, to help people move towards independence and self-sufficiency. Transitional housing is often called second-stage housing and includes housing for women fleeing violence/abuse. Individuals in units which do not have in-suite bathrooms and/or cooking facilities should be included, as well as people who are required to sign Transitional Housing Agreements or Program Agreements as a condition of their housing, because the person does not clearly have access to the security of tenure or procedural justice provided by the Residential Tenancy Act.

Definitions of homelessness often do not capture the full range of ways homelessness is experienced. For the 2025 Point in Time Count, CSPC consulted with the Housing Justice Project and reviewed and added to the definition of Transitional Housing, working toward a more inclusive and accurate reflection of lived realities.

A priority for the 2025 count was to address gaps in facility inclusion from previous years. The Community Advisory Committee and local partners reviewed the 2023 facility list and identified additional sites for enumeration.

Despite these efforts, several facilities could not be included in the 2025 count, particularly within public systems due to staffing limitations. As a result, although the total number of enumerated facilities increased (especially among transitional housing providers), the count does not fully reflect the total number of facilities or the full extent of homelessness in the Greater Victoria region.



LIMITATIONS

The PiT Count is a valuable initiative for gaining insight into the needs and characteristics of individuals experiencing homelessness within a community. While CSPC has taken steps to minimize the impact of known challenges, several limitations remain, both inherent to the methodology and due to external factors. These limitations can affect the accuracy, reliability, and comprehensiveness of the data collected through both enumeration and survey responses.

SURVEY METHODOLOGY

One key limitation involves the administration of the Homelessness Needs Survey, which is primarily conducted by volunteers from the general public. While all volunteers are required to attend training sessions prior to the PiT Count, these sessions cannot fully eliminate the potential for human error. Common mistakes, such as failing to skip questions when prompted or neglecting to record the survey location, can lead to data inconsistencies or gaps.

This was a challenge experienced in the 2025 PiT Count and could have possibly been heightened as approximately 77% of volunteers were participating for the first time, compared to a more experienced pool in 2023. The large influx of first-time volunteers, although positive in terms of community engagement, may have contributed to a higher rate of procedural errors.

Additionally, since most volunteers do not work within the homelessness-serving sector, there can be issues with trust and rapport during the survey process. Individuals experiencing homelessness may be hesitant to answer sensitive or personal questions with someone they do not feel comfortable with and may not want to disclose that they are experiencing homelessness at all for fear of judgment, and stigma. This discomfort and lack of feelings of safety can be further exacerbated when surveys are conducted in public or non-private settings, limiting the respondents' willingness to fully engage.

Another notable limitation is the trade-off between the depth of information collected and the time required to complete the survey. Longer surveys can yield more comprehensive data on community needs, but they also extend the time needed per interaction. This results in fewer completed surveys overall, which in turn reduces the number of individuals captured through the unsheltered enumeration process.

ENUMERATION METHODOLOGY

The methodology used in the PiT Count to enumerate individuals experiencing homelessness also has several limitations, most notably the likelihood of undercounting. This is especially true for individuals experiencing unsheltered or hidden homelessness.

Accurately capturing the number of unsheltered individuals is particularly challenging. As mentioned earlier, the unsheltered count relies on screening individuals in through the survey to reduce duplication. However, many individuals may be missed if they are unwilling or unable to participate, for a range of personal or situational reasons. Additionally, for safety and logistical reasons, not all areas can be surveyed during the count period, resulting in further underrepresentation of this population.

Similarly, individuals experiencing hidden homelessness are significantly underrepresented in the count. By its very nature, hidden homelessness is difficult to observe, this population is less likely to access homelessness services or be present in areas where surveys are typically conducted. As a result, they are less likely to be identified and included in the enumeration.

SECTOR CAPACITY

The homelessness-serving sector in B.C. is currently experiencing significant capacity challenges making it difficult to meet the growing demand for services. This limited capacity can act as a constraint on the effective planning and execution of the PiT Count, particularly when key stakeholders are unable to participate in the early planning stages.

A 2024 report by Vantage Point and partners, including the Vancouver Foundation, found that respondents working in the social-services sector reported growing demands from clients and communities, along with increased time spent reporting to funders, governments, and other stakeholders (Vantage Point et al., 2024). These increasing pressures make it difficult for organizations to maintain internal operations, and additional tasks, such as participating in a PiT Count, can further stretch already limited staff capacity.

This year, these constraints were reflected in reduced participation from partner organizations in planning committees and survey administration. Some service providers did not have the time or staffing resources to support enumeration efforts within their facilities. Although several new sites were added to the enumeration, others that were previously included could not be included for the 2025 PiT Count and Survey due to a range of factors, including capacity limitations. This impacted the number of surveys completed in certain settings, and sites included.

SURVEY LOCATIONS

Teams of trained volunteers were assigned to areas where individuals experiencing homelessness were likely to be found or were known to access services. Survey routes were based on locations identified in the 2023 PiT Count and updated with recent input from local outreach workers.

All survey efforts were coordinated in consultation with community partners to ensure comprehensive and effective engagement.

OUTDOOR SURVEY LOCATIONS

Most outdoor surveys were conducted on the afternoon of **March 26, 2025**. This decision was made in response to safety concerns about conducting surveys at night. To ensure adequate reach, local outreach teams were consulted in advance to help determine optimal times and locations. Their knowledge guided route planning to ensure that as many individuals as possible were included in the count.

Route Name	Area	Start Time	End time
Rainbow Kitchen (500 Admirals Rd)	Esquimalt	8:30am	10:30am
The Mustard Seed (625 Queens Ave)	Downtown	8:30am	11:30am
Colwood/ Langford	Colwood	10am	1pm
The Harbour Supervised Consumption Service-Island Health	Downtown	10am	1pm
Greater Victoria Library-Central Library	Downtown	10:30am	12:30pm
Greater Victoria Library- Juan de Fuca Branch	Colwood	10:30am	12:30pm
Johnson St	Downtown	11am	2pm
Douglas St	Downtown	11am	2pm
Johnson St Bridge	Downtown	11am	2pm
Langford/ Station	Langford	11am	2pm
Rainbow Kitchen (500 Admirals Rd) 2nd shift	Esquimalt	11am	1pm
Greater Victoria Library- James Bay Branch	James Bay	11am	1pm
DSC Supportive Recovery Program- PHS	Downtown	11am	2pm
Pandora St	Downtown	12pm	3pm
Pioneer Square	Downtown	12pm	3pm
North Park	Fernwood	12pm	3pm
Rock Bay Landing / Jutland	Rock Bay/ Burnside	12pm	3pm
Sidney - Long Route (might not need volunteers, have 2 government workers)	Sidney	12pm	3pm

Route Name	Area	Start Time	End Time
919 Our Place Community Centre	Downtown	12pm	3pm
Rock Bay Landing / Jutland	Rock Bay/ Burnside	12pm	3pm
Saint Vincent de Paul	Downtown	12:30pm	3:30pm
Salvation Army Connection Point	Langford	1pm	3:30pm
Yates St	Downtown	1pm	4pm
Balmoral	North Park	1pm	4pm
Gorge/Tillicum Centre	Gorge/Tillicum	1pm	4pm
Housing @ 919 Pandora - Our Place	Downtown	1pm	4pm
Caledonia- Our Place	Downtown	1pm	4pm
MyPlace - Our Place	Downtown	1pm	4pm
CCC - Our Place	Downtown	1pm	4pm
Muncey - Our Place	Downtown	1pm	4pm
Albina - Our Place	Downtown	1pm	4pm
Greater Victoria Library - Oak Bay Branch	Oak Bay	2pm	4pm
James Bay/Dallas Rd	James Bay	2pm	5pm
Esquimalt Plaza	Esquimalt	2pm	5pm
Gonzales Park	Fairfield	2pm	5pm
View St	Downtown	2pm	5pm
The Arbutus Shelter- PHS	Downtown	2pm	5pm
Greater Victoria Library - Esquimalt	Esquimalt	3pm	5pm
Greater Victoria Library - Saanich Cenntenial Branch	Saanich	3pm	5pm
Cedar Hill Rec	Cedar Hill	3pm	6pm
Kings Park	Oaklands	3pm	6pm
Commonwealth/Central Saanich	Saanich	3pm	6pm
Government Street	Downtown	3pm	6pm
Quadra Village	Hillside/Quadra	4pm	7pm
Topaz Park	Hillside/Quadra	4pm	7pm

ENUMERATION FACILITY LOCATIONS

The following facilities provided administrative data on the number of people staying at each location on the night of March 25, 2025.

Organization	Facility Name	Municipality	Previously Enumerated in 2023
Emergency Shelters			
Beacon Community Services	Out of the Rain Youth Shelter	Victoria	yes
Victoria Cool-Aid Society	Rock Bay Landing	Victoria	yes
Victoria Cool-Aid Society	Sandy Merriman House	Victoria	yes
Our Place Society	Night Shelter at 919 Pandora	Victoria	yes
PHS Community Services	The Arbutus Shelter	Victoria	yes
Salvation Army ARC Residential	ARC Residential Department — Emergency Shelter	Victoria	yes
Victoria Youth Empowerment Society	Kiwanis Emergency Youth Shelter (KEYS)	Victoria	yes
SOLID Outreach Society	Shelter at St. John the Divine	Victoria	no
Victoria Native Friendship Centre	Shelter Program	Victoria	no
Burnside Gorge Community Association	Housing Outreach-Emergency Shelter	Victoria	no
Transitional Housing			
Anawim Companions Society	Anawim House	Victoria	yes
Anawim Companions Society	Susan's Place	Victoria	no
Victoria Cool-Aid Society	Next Steps Transitional Shelter	Victoria	yes
Victoria Cool-Aid Society	Rock Bay Landing — Foundations Transitional Program	Victoria	yes
Victoria Cool-Aid Society	The Tower	Victoria	no
Our Place Society	919 Transitional Housing	Victoria	yes
Our Place Society	Capital City Centre	Victoria	yes
Our Place Society	Muncey Place	Victoria	yes
Our Place Society	MyPlace Transitional Shelter	Victoria	yes
Our Place Society	Caledonia Place	Victoria	yes (formerly Tiny Homes Village)

Salvation Army ARC	Addictions and Rehabilitation Centre, Transitional Units	Victoria	yes
SMVIZ Veterans Housing Society	Veteran's House	Colwood	yes
The Cridge Centre for the Family	Mary Cridge Manor	Victoria	yes
The Cridge Centre for the Family	Macdonald House	Victoria	yes
YM/YWCA of Greater Victoria	Pandora Youth Transitional Apartments	Victoria	yes
YM/YWCA of Greater Victoria	YMCA- Young Mom's Program	Victoria	no
BGC South Vancouver island	Youth Prenatal & Parenting Program (YP3)	Victoria	no
Beacon Community Services	Mirrors Supportive Youth Housing Program	Victoria	no
SOLID Outreach Society	Dowler Place	Victoria	no
Transitional Housing- Supportive Recovery Facilities			
PHS Community Services	Douglas Street Community	Victoria	yes
Our Place Society	New Roads Women's Therapeutic Recovery Community	View Royal	no
Our Place Society	New Roads Men's Therapeutic Recovery Community	View Royal	no
Threshold Housing Society	Supportive Recovery Program	Victoria	no
Salvation Army ARC	Drug & Alcohol Recovery Program	Victoria	yes
Island Health	Glengarry Transitional Care Unit	Victoria	yes
Island Health	Coastal Sage Healing House	Victoria	yes
Island Health	Holly Place Supportive Recovery Home	Victoria	yes
Island Health	The Grove Supportive Recovery Home	Victoria	yes
Island Health	Comerford Supportive Recovery Apartments	Esquimalt	yes
Violence Against Women Shelters/ Transitional Housing			
Greater Victoria Women's Shelter Society	Margaret Laurence House	Victoria	yes
Sooke Transition House Society	Annie's House	Sooke	yes

The Cridge Centre for the Family	The Cridge Transition House for Women	Victoria	yes
Victoria Women's Transition House Society	Shelter Program	Victoria	yes
Victoria Women's Transition House Society	Second Stage Housing	Langford	no
Victoria Women's Transition House Society	Harrison Place (3rd Stage Housing)	Saanich	no
Saint Vincent de Paul	Rosalie's Village	Saanich	yes
Correctional Facilities/ Halfway Houses			
John Howard Society			
Manchester House	Manchester House	Victoria	yes
Laren Society	Bill Mudge Residence	Victoria	yes
Salvation Army	Community-based Residential Facility (CRF)	Victoria	yes
BC Corrections	Vancouver Island Regional Correctional Centre		yes
Victoria Police Department	Police Cells	Victoria	no
Saanich Police Department	Police Cells	Saanich	no
Oak Bay Police Department	Police Cells	Oak Bay	no
BGC South Vancouver Island	Orchard House Full Time Attendance Program	Victoria	no
Hospitals			
Island Health	Royal Jubilee Hospital Psychiatry Emergency Victoria	Victoria	yes
Detox Centres			
Island Health	Detox Program	Victoria	yes
Island Health	Sobering and Assessment Centre	Victoria	yes
Mental Health			
Island Health	Stabilization Program	Victoria	yes

DATA COLLECTION FORMS

VOLUNTEER OATH OF CONFIDENTIALITY (2 PAGES)

As a volunteer with the Community Social Planning Council of Greater Victoria (CSPC), I understand my role and responsibilities are a valuable part of the work of the 2025 Greater Victoria Point-in-Time Count (hereafter referred to as the “Event”), and I agree to carry out my responsibilities to the best of my ability. While participating in the Event, I may meet individuals – including survey participants and other volunteers – who wish to remain anonymous.

This is to certify that I, _____, as a volunteer with the Event, understand that any information (written, verbal or other form) obtained during the performance of my duties must remain confidential. This includes all information about team members, staff and survey participants, as well as any other information otherwise marked or known to be confidential.

Accordingly, I agree **not to disclose any confidential information** acquired during my volunteer service with the Event, to any third party – **including media** – either during my service with the Event or after my service with the Event has ended. This is in recognition of the difficult situations individuals experiencing homelessness face, and also demonstrates respect for those who support them on a day-to-day basis. If I wish to debrief a situation, I will do so with my survey team or area coordinator.

I agree to adhere to the **social media guidelines**, as provided by the PiT Count Coordinator and detailed in the training handbook. I agree to refrain from posting photos of survey participants, other volunteers, survey materials and all survey locations. I agree to uphold participant confidentiality in all use of social media during and after the count.

I also understand that all **honoraria** being distributed to interviewees as part of the Event is intended solely for the purpose of recognizing the contributions of the interviewees. I agree to respect the needs of these individuals by not keeping any honorariums for my own personal use, and agree to return all leftover honorariums, surveys, and other PiT Count materials to CSPC at the PiT Count Headquarters, located at the Salvation Army Victoria ARC, 525 Johnson Street.

I will not make public statements to the media, expressly or implied, on behalf of the Event about any individual I encounter during my volunteer activities.

I understand that any unauthorized release or carelessness in the handling of this confidential information is considered a breach of the duty to maintain confidentiality. I further understand that any breach of the duty to maintain confidentiality could be grounds for immediate dismissal from this Event and future Point-in-Time Counts, and/or possible liability in any legal action arising from such a breach.

I understand that a breach of confidentiality is warranted only where a survey participant poses immediate and serious harm to themselves or others and I will immediately notify my Area Coordinator and/or Headquarters if these issues should arise.

By signing below, I acknowledge that I have read, fully understand and accept the responsibilities set above relating to personal, confidential and/or proprietary information.

Date (day/month/year)	
------------------------------	--

Name of Volunteer (please print):	Signature of Volunteer:
Name of Witness (please print):	Signature of Witness:

VOLUNTEER WAIVER (2 PAGES)

ASSUMPTION OF RISKS, RELEASE OF LIABILITY, WAIVER OF CLAIMS AND INDEMNITY AGREEMENT

BY SIGNING THIS DOCUMENT YOU WAIVE CERTAIN LEGAL RIGHTS, INCLUDING THE RIGHT TO SUE

PRINT NAME	INITIAL HERE
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TO: Capital Regional District (CRD) and the Community Social Planning Council of Greater Victoria (CSPC) and any individual, corporation, association, institution, or organization that is associated with the 2025 Greater Victoria Point in Time Count as an organizer, promoter, sponsor or advertiser and the respective agents, officials, officers and employees of all of the aforesaid; (hereafter all collectively referred to as the “Event Partners”)

ASSUMPTION OF RISKS

By signing below, I warrant that I am fit to safely participate in any and all activities I am involved in during the course of 2025 Greater Victoria Point in Time Count (hereafter referred to as the “Event”). I am aware that my participation and involvement in the Event may expose me to some unexpected and high level risks, dangers or hazards, including the risk of personal injury, property damage and loss resulting therefrom. Such risks, dangers and hazards, given the nature of the Event, may be outside of the scope of an expected or reasonable level of risk that a volunteer may be subject to in the course of participating in an event. By signing below, I freely and fully agree to assume any and all of these risks, dangers and hazards, even if caused by the negligence of the Event Partners, including the failure of the Event Partners to protect and safeguard me from the risks, dangers and hazards and the possibility of any personal injury, death, property damage and loss resulting therefrom.

RELEASE OF LIABILITY, WAIVER OF CLAIMS AND INDEMNITY

In consideration of the Event Partners permitting me to participate in the Event, by signing below I hereby release, waive and forever discharge the Event Partners of and from any and all claims, demands, damages, costs, expenses, actions and causes of action, whether in law or equity, in respect of injury, death, loss or damage to my person or property that I may suffer, or that any other person, entity or representative may suffer resulting therefrom, however caused, arising directly or indirectly by reason of my participation in the Event, whether prior to, during or subsequent to the Event, and notwithstanding that same may have been contributed to or caused by the negligence of any of the Event Partners.

I agree to hold and save harmless and to indemnify the Event Partners from and against any and all liability incurred by any or all of them arising as a result of, or in any way connected with, my participation in the Event.

This assumption of risks, release, waiver and indemnity shall be governed by and interpreted solely in

accordance with the laws of the province of British Columbia and any litigation in respect thereof shall be brought solely within the exclusive jurisdiction of the Courts of the province of British Columbia.

FURTHER VOLUNTEER ACKNOWLEDGMENTS

- I acknowledge that as a volunteer, I am not covered under any Workers' Compensation Plan.
- I agree to carry out my assigned volunteer tasks in a reasonable and safe manner.
- The personal information on this form will only be collected and shared under the authority of the Freedom of Information and Protection of Privacy Act (FOIP). The purpose of collecting this information includes: determining eligibility for volunteer opportunities, programs, services, and recognition, to facilitate the Event registration process, to administer and evaluate volunteers and programs, statistical purposes and to activate the Volunteer Accident Insurance coverage. This information may be shared with other volunteers and personnel of the Event Partners only insofar as it is necessary to plan and implement the 2025 Greater Victoria Point in Time Count. If you have any questions regarding the collection of information, please contact **Jenna Oosthoek, Community Social Planning Council of Greater Victoria**, by email at **Jenna@community-council.ca**.

By signing below, I acknowledge having read, understood and agreed to the above assumption of risks, release, waiver, indemnity and acknowledgements. I further agree that everything I have agreed to contained herein shall bind my estate and personal representatives.

Date (day/month/year)	
Name of Volunteer (please print):	Signature of Volunteer:
Name of Witness (please print):	Signature of Witness:

Emergency Contact information:

Name:	Phone number:	Relation:
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2025 Greater Victoria PiT Count SURVEY [Screening Questions]

“Hello, my name is _____ and I’m a volunteer for the **Greater Victoria Point in Time Count and Survey**. We are conducting a survey to provide better programs and services to people experiencing homelessness.”

A. Have you answered this survey with a person with this button?

[YES: Thank & end] [NO: Go to B]

CONFIDENTIALITY AND INFORMED CONSENT SCRIPT – read the follow:

- The survey takes about 15-20 minutes to complete.
- **Participation is voluntary** and **your name will not be recorded**.
- You can choose to **skip any question** or to **stop the interview at any time**.
- Results will contribute to the understanding of homelessness across Canada and will help with research to improve local services.
- The data, without personal information, may be shared to inform future housing studies and research. For example, the CRD may share anonymized data with partners.

B. Are you willing to participate in the survey?

[YES: Go to C] [NO: Thank & end]

C. Where did you stay last night **[DO NOT READ CATEGORIES]**

a. DECLINE TO ANSWER b. OWN APARTMENT / HOME	}	[THANK & END SURVEY]
c. SOMEONE ELSE’S PLACE d. MOTEL/HOTEL (SELF FUNDED) e. HOSPITAL f. TREATMENT CENTRE g. DETOX CENTRE h. SOBERING CENTRE i. JAIL, PRISON, REMAND CENTRE	}	C1. Do you have access to a permanent residence where you can safely stay as long as you want? a. Yes [THANK & END] b. No (not permanent AND/OR not safe) [BEGIN SURVEY] c. Don’t Know [BEGIN SURVEY] d. Decline to answer [THANK & END]
j. HOMELESS SHELTER (EMERGENCY, FAMILY OR DOMESTIC VIOLENCE SHELTER) k. HOTEL/MOTEL (FUNDED BY HOMELESS PROGRAM) l. TRANSITIONAL SHELTER/HOUSING m. UNSHELTERED IN A PUBLIC SPACE (E.G. STREET, PARK, BUS SHELTER) n. ENCAMPMENT (E.G. GROUP OF TENTS, MAKESHIFT SHELTERS OR OTHER LONG-TERM OUTDOOR SETTLEMENTS) o. SQUATTING (E.G. ABANDONED BUILDING) p. VEHICLE (CAR, VAN, RV, TRUCK, BOAT) q. UNSURE: INDICATE PROBABLE LOCATION _____ (b. – q.)	}	[BEGIN SURVEY]

“Thank you for agreeing to participate. You will receive \$10.00 for participating in the survey”

★ **FILL IN TOP OF SURVEY** (participant’s sleeping location AND your contact information)
 THEN BEGIN SURVEY

SURVEY

Location/Facility: _____ Time: _____ [CIRCLE ONE] AM | PM

Interviewer: _____ Contact #: _____

PLEASE CLEARLY CIRCLE WHERE PARTICIPANT STAYED LAST NIGHT: [Night of March 25th. Select ONE location only.]

- | | |
|---|---|
| a. SOMEONE ELSE'S PLACE | j. TRANSITIONAL SHELTER/HOUSING |
| b. HOTEL/MOTEL (SELF FUNDED) | k. HOMELESS SHELTER (EMERGENCY, FAMILY OR DOMESTIC VIOLENCE SHELTER) |
| c. HOTEL/MOTEL (FUNDED BY HOMELESS PROGRAM) | l. UNSHELTERED IN A PUBLIC SPACE (FOR EXAMPLE, STREET, PARK, BUS SHELTER, FOREST) |
| d. HOSTEL | m. SQUATTING (FOR EXAMPLE, ABANDONED BUILDINGS) |
| e. HOSPITAL | n. VEHICLE (CAR, VAN, RV, TRUCK, BOAT) |
| f. TREATMENT CENTRE | o. JAIL, PRISON, REMAND CENTRE |
| g. SOBERING CENTRE | p. OTHER: INDICATE PROBABLE LOCATION _____ |
| h. DETOX CENTRE | (c. – l.) |
| i. ENCAMPMENT (FOR EXAMPLE GROUP OF TENTS, MAKESHIFT SHELTERS OR OTHER LONG-TERM OUTDOOR SETTLEMENTS) | |

BEGIN SURVEY**1. Have you spent at least one night in any of the following locations in the past year?** (check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> HOMELESS SHELTER (e.g. emergency, family or domestic violence shelter, warming centre, drop-in) | <input type="checkbox"/> HOSPITAL OR OTHER HEALTH FACILITY |
| <input type="checkbox"/> HOTEL/MOTEL FUNDED BY CITY OR HOMELESS PROGRAM | <input type="checkbox"/> JAIL, PRISON, OR OTHER CORRECTIONAL FACILITY |
| <input type="checkbox"/> TRANSITIONAL SHELTER/HOUSING | <input type="checkbox"/> NO |
| <input type="checkbox"/> UNSHELTERED IN A PUBLIC SPACE (e.g. street, park, bus shelter, forest, or abandoned building) | <input type="checkbox"/> DON'T KNOW |
| <input type="checkbox"/> ENCAMPMENT (e.g. group of tents, makeshift shelters, or other long-term outdoor settlement) | <input type="checkbox"/> DECLINE TO ANSWER |
| <input type="checkbox"/> VEHICLE (e.g. car, van, recreational vehicle (RV), truck, boat) | |
| <input type="checkbox"/> SOMEONE ELSE'S PLACE BECAUSE YOU HAD NOWHERE ELSE TO GO | |

2. Within the Greater Victoria region, what municipality do you consider your home community? (Show list or read list.)

- | | |
|------------------------------------|--|
| <input type="checkbox"/> Victoria | <input type="checkbox"/> Langford |
| <input type="checkbox"/> Esquimalt | <input type="checkbox"/> View Royal |
| <input type="checkbox"/> Oak Bay | <input type="checkbox"/> Highlands |
| <input type="checkbox"/> Saanich | <input type="checkbox"/> Sooke |
| <input type="checkbox"/> Colwood | <input type="checkbox"/> Central Saanich |
| <input type="checkbox"/> Metchosin | <input type="checkbox"/> North Saanich |
| | <input type="checkbox"/> Sidney |
| | <input type="checkbox"/> Other _____ |

3. Did any family members or anyone else stay with you last night? (Indicate survey number for partners. Check all that apply)

<input type="checkbox"/> NONE	<input type="checkbox"/> PET(S)
<input type="checkbox"/> PARTNER - Survey #: _____	<input type="checkbox"/> OTHER ADULT (Can include other family or friends)
<input type="checkbox"/> CHILD(REN)/DEPENDENT(S) [indicate age for each child/dependent]	
AGE	
<input type="checkbox"/> DECLINE TO ANSWER	

4. How old are you? [OR] What year were you born? [If unsure, ask for best estimate.]

<input type="checkbox"/> AGE _____	OR YEAR BORN _____	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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➔ **“For this survey, ‘homelessness’ means any time when you have been without a permanent and secure place to live, including sleeping in shelters, on the streets, or living temporarily with others without having your own permanent housing (for example, couch surfing).”**

5. How old were you the first time you experienced homelessness? [If unsure, ask for best estimate.]

<input type="checkbox"/> AGE _____	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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6. In total, for *how much time* have you experienced homelessness over the PAST YEAR (the last 12 months)? [If unsure, ask for best estimate.]

<input type="checkbox"/> LENGTH _____ [CIRCLE ONE] DAYS WEEKS MONTHS	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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6b. In total, for *how much time* have you experienced homelessness over the PAST 3 YEARS? (Does not need to be exact. Best estimate.)

<input type="radio"/> LESS THAN HALF	<input type="radio"/> ABOUT HALF OR MORE	<input type="radio"/> DON'T KNOW	<input type="radio"/> DECLINE TO ANSWER
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7. Have you stayed in a homeless shelter in the past year? “For example, Sandy Merriman House or Rock Bay Landing.” [This question refers to short term stays without program agreements.]

<input type="checkbox"/> YES	<input type="checkbox"/> NO	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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7b. Is there a reason you would not stay in a homeless shelter in the Greater Victoria area?

<input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> DON'T KNOW <input type="checkbox"/> DECLINE TO ANSWER	(IF YES) What are the main reasons? [Do not read categories; <u>select all</u> that apply.]		
	<input type="checkbox"/> TURNED AWAY (SHELTERS ARE FULL)	<input type="checkbox"/> CROWDING	<input type="checkbox"/> RACISM
	<input type="checkbox"/> TURNED AWAY (BANNED)	<input type="checkbox"/> SICKNESS	<input type="checkbox"/> ACCESSIBILITY OR CHRONIC HEALTH ISSUES
	<input type="checkbox"/> LACK OF TRANSPORTATION	<input type="checkbox"/> SUBSTANCE USE	<input type="checkbox"/> DON'T WANT TO STAY INSIDE
	<input type="checkbox"/> FEAR FOR SAFETY	<input type="checkbox"/> NOT WOMEN FRIENDLY	<input type="checkbox"/> PET(S)
	<input type="checkbox"/> CLEANLINESS/BUGS/PESTS	<input type="checkbox"/> NOT CHILD FRIENDLY	<input type="checkbox"/> DON'T KNOW
	<input type="checkbox"/> STIGMA	<input type="checkbox"/> NOT 2SLGBTQIA+ FRIENDLY	<input type="checkbox"/> DECLINE TO ANSWER
	<input type="checkbox"/> NOISE	<input type="checkbox"/> NOT SINGLE MEN FRIENDLY	<input type="checkbox"/> OTHER: _____
	<input type="checkbox"/> TOO MANY RULES	<input type="checkbox"/> DO NOT WANT BELONGINGS STOLEN/DISCARDED	

8. Are you aware of when extreme weather response shelters are open?

<input type="checkbox"/> YES	<input type="checkbox"/> NO	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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9. How long have you been in the Greater Victoria area?

<input type="checkbox"/> LENGTH _____ DAYS / WEEKS / MONTHS / YEARS ----->	If LENGTH: Where did you live before you came here?
<input type="checkbox"/> ALWAYS BEEN HERE	<input type="checkbox"/> CITY / RURAL AREA: _____
<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> PROVINCE/TERRITORY/COUNTRY: _____
<input type="checkbox"/> DECLINE TO ANSWER	<input type="checkbox"/> DECLINE TO ANSWER

[If answered, “always been here,” “don’t know,” or “decline to answer,” skip 9b

9b. What is the main reason you came to Greater Victoria [Do not read categories; select one.]

<input type="checkbox"/> TO ACCESS EMERGENCY SHELTER(S)	<input type="checkbox"/> EMPLOYMENT (SEEKING)	<input type="checkbox"/> LEAVING RESERVE TO PURSUE ECONOMIC MOBILITY
<input type="checkbox"/> TO ACCESS SERVICES AND SUPPORTS	<input type="checkbox"/> EMPLOYMENT (SECURED)	<input type="checkbox"/> LACK OF HOUSING ON RESERVE
<input type="checkbox"/> FAMILY MOVED HERE	<input type="checkbox"/> FOR THE 2SLGBTQIA+ COMMUNITY	<input type="checkbox"/> VIOLENCE ON RESERVE
<input type="checkbox"/> TO VISIT FRIENDS/FAMILY	<input type="checkbox"/> WANTED A CHANGE IN LIFE	<input type="checkbox"/> INCREASED DISCOMFORT IN HOME COMMUNITY
<input type="checkbox"/> TO FIND HOUSING	<input type="checkbox"/> FEAR FOR SAFETY	<input type="checkbox"/> CLIMATE CHANGE/NATURAL DISASTERS
<input type="checkbox"/> LEAVING AN UNHEALTHY LIVING ENVIRONMENT (FOR EXAMPLE, MOLD, OVERCROWDING)	<input type="checkbox"/> FAMILY CONFLICT	<input type="checkbox"/> OTHER: _____
<input type="checkbox"/> RENOVICTIONS	<input type="checkbox"/> FLEEING DOMESTIC VIOLENCE	<input type="checkbox"/> DON'T KNOW
<input type="checkbox"/> TO ATTEND SCHOOL	<input type="checkbox"/> LEAVING AN UNHEALTHY LIVING ENVIRONMENT ON RESERVE (FOR EXAMPLE, MOLD, OVERCROWDING)	<input type="checkbox"/> DECLINE TO ANSWER

➔ “The next questions relate to your personal and ancestral history. I just want to repeat that the questions are voluntary, and you can choose to skip any of these questions.”

10. Did you come to Canada as an immigrant, refugee, asylum claimant (i.e. applied for refugee status after coming to Canada), or through another process?

<input type="radio"/> YES, IMMIGRANT -----> <input type="radio"/> YES, REFUGEE -----> <input type="radio"/> YES, ASYLUM CLAIMANT IN CANADA -----> <input type="radio"/> YES, TEMPORARY FOREIGN WORKER -----> <input type="radio"/> YES, OTHER WORK PERMIT -----> <input type="radio"/> YES, STUDY PERMIT -----> <input type="radio"/> YES, TEMPORARY RESIDENT -----> <input type="radio"/> YES, OTHER (including undocumented) -----> <input type="radio"/> NO <input type="radio"/> DON'T KNOW <input type="radio"/> DECLINE TO ANSWER	If YES: How long have you been in Canada? <input type="radio"/> LENGTH: _____ DAYS WEEKS MONTHS YEARS OR DATE: ____/____/____ DAY / MONTH / YEAR <input type="radio"/> DON'T KNOW <input type="radio"/> DECLINE TO ANSWER
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11. What racial identity or ethnic group (for example, family background) do you identify yourself as?

[Do not read categories; select all that apply.]

<input type="checkbox"/> INDIGENOUS <input type="checkbox"/> ARAB (EX. SYRIAN, EGYPTIAN, YEMENI) <input type="checkbox"/> ASIAN-EAST (EX. CHINESE, KOREAN, JAPANESE) <input type="checkbox"/> ASIAN-SOUTH-EAST (EX. FILIPINO, VIETNAMESE, CAMBODIAN, MALAYSIAN, LAOTIAN) <input type="checkbox"/> ASIAN-SOUTH OR INDO CARIBBEAN (EX. INDIAN, PAKISTANI, SRI LANKAN, INDO-GUYANESE, INDO-TRINIDADIAN)	<input type="checkbox"/> ASIAN-WEST (EX. IRANIAN, AFGHAN) <input type="checkbox"/> BLACK-CANADIAN OR AMERICAN <input type="checkbox"/> BLACK-AFRICAN (EX. GHANAIA, ETHIOPIAN, NIGERIAN) <input type="checkbox"/> BLACK-AFRO-CARIBBEAN OR AFRO-LATINX (EX. JAMAICAN, HAITIAN, AFRO-BRAZILIAN) <input type="checkbox"/> LATIN AMERICAN (EX. BRAZILIAN, MEXICAN, CHILEAN, CUBAN) <input type="checkbox"/> WHITE (EX. EUROPEAN, FRENCH, UKRAINIAN, EURO-LATINX)	<input type="checkbox"/> DON'T KNOW <input type="checkbox"/> DECLINE TO ANSWER <input type="checkbox"/> OTHER: _____
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12. Do you identify as First Nations (with or without status), Métis, or Inuit? (If yes, please specify)

<input type="radio"/> YES, FIRST NATIONS <input type="radio"/> YES, INUIT	<input type="radio"/> YES, MÉTIS <input type="radio"/> INDIGENOUS ANCESTRY	<input type="radio"/> NO <input type="radio"/> DON'T KNOW	<input type="radio"/> DECLINE TO ANSWER
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12b. What Indigenous community are you from?

<input type="checkbox"/> COMMUNITY/RESERVE NAME _____	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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12c. Are you currently on a housing waitlist in your on-reserve home community?

<input type="checkbox"/> YES	<input type="checkbox"/> NO	<input type="checkbox"/> NO, DON'T QUALIFY	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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[If the participant has answered “No”, “No, Don’t Qualify”, “Don’t Know”, or “Decline to Answer” to question 12c, skip 12d.]

12d. How long have you been on the waitlist? [If unsure, ask for best estimate.]

<input type="checkbox"/> 0 – 11 MONTHS	<input type="checkbox"/> 1 – 2 YEARS	<input type="checkbox"/> 2+ YEARS	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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➔ “The next question is about residential and day schools, may I proceed?”

[If the participant has answered “No” to this, skip to question 13.]

12e. Did you, a parent, or grandparent have experience with residential or day school?

<input type="checkbox"/> YES	<input type="checkbox"/> NO	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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13. As a child or youth, were you ever in foster care or in a youth group home? “For example, foster care, youth group home, youth agreement, or ward of the state?”

[This question applies specifically to child welfare programs.]

☐ YES ☐ NO ☐ DON'T KNOW ☐ DECLINE TO ANSWER

[If answered 'yes' to question 13, then ask questions 13b – 13c, otherwise skip to question 14.]

13b. Approximately how long after leaving foster care/group home did you experience homelessness?

☐ LENGTH ____ [CIRCLE ONE] DAYS | WEEKS | MONTHS | YEARS ☐ DON'T KNOW ☐ DECLINE TO ANSWER

13c. Do you think that Child Protection Services was helpful in transitioning you to independence after leaving foster care/group home?

☐ YES ☐ NO ☐ DON'T KNOW ☐ DECLINE TO ANSWER

14. Have you ever served in the Canadian Military or RCMP? [Military includes Canadian Navy, Army, or Air Force.]

☐ YES, MILITARY ☐ BOTH MILITARY AND RCMP ☐ DON'T KNOW
☐ YES, RCMP ☐ NO ☐ DECLINE TO ANSWER

[If answered 'no' to question 14, then skip to question 15.]

14b. Are you, or have you been, supported by Veterans Affairs Canada?

☐ YES – CURRENTLY ☐ NO
☐ YES – PREVIOUSLY ☐ DON'T KNOW
☐ DECLINE TO ANSWER

15. Have you been experiencing difficulties related to any of the following?: [Show list or read list. Select all that apply.]

(If you'd like to see the options and point to your responses, let me know)

	YES	NO	DON'T KNOW	DECLINE TO ANSWER
ILLNESS OR MEDICAL CONDITION (e.g. diabetes, tuberculosis (TB) or human immunodeficiency virus (HIV))	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PHYSICAL MOBILITY (e.g. spinal cord injury, arthritis, or limited movement or dexterity)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LEARNING OR COGNITIVE FUNCTION (e.g. attention deficit hyperactivity disorder (ADHD), dyslexia, or dementia)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
INTELLECTUAL/DEVELOPMENTAL (e.g. fetal alcohol spectrum disorder (FASD), autism)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ACQUIRED BRAIN INJURY (e.g. due to an accident, violence, overdose, stroke, or brain tumour)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MENTAL HEALTH [diagnosed/undiagnosed] (e.g. depression, post-traumatic stress disorder (PTSD), bipolar, or schizophrenia)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SUBSTANCE USE (e.g. alcohol or opiates)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SENSES, SUCH AS SEEING OR HEARING (e.g. blindness or deafness)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

➔ **“May I ask you a question about your gender identity?”**

16. How do you describe your gender identity? [Show list or read list. Select all that apply.]

(If you'd like to see the options and point to your responses, let me know)

☐ MAN ☐ TRANS WOMAN ☐ OTHER: _____
☐ WOMAN ☐ TRANS MAN ☐ DON'T KNOW
☐ TWO-SPIRIT ☐ NON-BINARY (GENDERQUEER) ☐ DECLINE TO ANSWER

→ “May I ask you a question about your sexual orientation?”

17. How do you describe your sexual orientation? “For example, straight, gay, lesbian.”

[Show list or read list. Select all that apply.]

(If you'd like to see the options and point to your responses, let me know)

<input type="checkbox"/> STRAIGHT/HETEROSEXUAL	<input type="checkbox"/> BISEXUAL	<input type="checkbox"/> ASEXUAL	<input type="checkbox"/> OTHER: _____
<input type="checkbox"/> GAY	<input type="checkbox"/> TWO-SPIRIT	<input type="checkbox"/> QUEER	<input type="checkbox"/> DON'T KNOW
<input type="checkbox"/> LESBIAN	<input type="checkbox"/> PANSEXUAL	<input type="checkbox"/> QUESTIONING	<input type="checkbox"/> DECLINE TO ANSWER

18. What happened that caused you to lose your housing most recently? (Do not read the options. Check all that apply. “Housing” does not include temporary arrangements (e.g., couch surfing) or shelter stays. Follow up for the reason if the respondent says “eviction” or that they “chose to leave”.)

HOUSING AND FINANCIAL ISSUES <input type="checkbox"/> NOT ENOUGH INCOME FOR HOUSING (e.g. rental increase, loss of benefit, income or job) <input type="checkbox"/> UNFIT/UNSAFE HOUSING CONDITION <input type="checkbox"/> BUILDING SOLD OR RENOVATED <input type="checkbox"/> OWNER MOVED IN	CONFLICT WITH: <input type="checkbox"/> SPOUSE/PARTNER <input type="checkbox"/> PARENT/GUARDIAN <input type="checkbox"/> LANDLORD <input type="checkbox"/> OTHER (_____))	EXPERIENCED DISCRIMINATION BY: <input type="checkbox"/> SPOUSE/PARTNER <input type="checkbox"/> PARENT/GUARDIAN <input type="checkbox"/> LANDLORD <input type="checkbox"/> OTHER (_____))
OTHER <input type="checkbox"/> COMPLAINT (e.g. noise/damage) <input type="checkbox"/> LEFT THE COMMUNITY/RELOCATED <input type="checkbox"/> DEATH OR DEPARTURE OF FAMILY MEMBER <input type="checkbox"/> PET(S) <input type="checkbox"/> OTHER REASON _____ _____ _____	EXPERIENCED ABUSE BY: <input type="checkbox"/> SPOUSE/PARTNER <input type="checkbox"/> PARENT/GUARDIAN <input type="checkbox"/> LANDLORD <input type="checkbox"/> OTHER (_____)) <input type="checkbox"/> DON'T KNOW	HEALTH OR CORRECTIONS <input type="checkbox"/> PHYSICAL HEALTH ISSUE/DISABILITY <input type="checkbox"/> MENTAL HEALTH ISSUE <input type="checkbox"/> SUBSTANCE USE ISSUE <input type="checkbox"/> HOSPITALIZATION OR TREATMENT PROGRAM <input type="checkbox"/> INCARCERATION (jail or prison) <input type="checkbox"/> DECLINE TO ANSWER

18b. Was your most recent housing loss related to an eviction?

<input type="radio"/> YES	<input type="radio"/> NO	<input type="radio"/> DON'T KNOW	<input type="radio"/> DECLINE TO ANSWER
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18c. How long ago did you most recently lose your housing? [If unsure, ask for best estimate.]

<input type="checkbox"/> LENGTH _____ DAYS WEEKS MONTHS YEARS	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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19. In the last year, have you been discharged or evicted into homelessness? (being forced to leave housing, or a facility that provided shelter, resulting in homelessness)

[Reminder that this survey is anonymous. Show list or read list. Select all that apply.]

<input type="checkbox"/> YES – EMERGENCY ROOM <input type="checkbox"/> YES – MENTAL HEALTH/SUBSTANCE USE RESIDENTIAL TREATMENT <input type="checkbox"/> YES – SUBSIDIZED HOUSING <input type="checkbox"/> YES – DISCHARGE FROM CORRECTIONS <input type="checkbox"/> YES – TRANSITIONAL HOUSING (LIMITED TERM STAY) <input type="checkbox"/> YES – SUPPORTIVE HOUSING (ONGOING STAY) <input type="checkbox"/> YES – SHELTER (EMERGENCY USE) <input type="checkbox"/> YES – OTHER: _____	<input type="checkbox"/> NO <input type="checkbox"/> DON'T KNOW <input type="checkbox"/> DECLINE TO ANSWER
---	--

20. Have you, or someone else on your behalf submitted an application for subsidized, supportive, or indigenous culturally supportive housing? “For example, BC Housing, Pacifica Housing, Victoria Cool Aid Society, Aboriginal Coalition to End Homelessness Society, M’akola Housing, etc.”

<input type="checkbox"/> YES Subsidized <input type="checkbox"/> YES Supportive <input type="checkbox"/> YES- Indigenous culturally supportive housing	<input type="checkbox"/> NO	<input type="checkbox"/> NO, DON'T QUALIFY	<input type="checkbox"/> DON'T KNOW	<input type="checkbox"/> DECLINE TO ANSWER
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20b. How long has it been since you submitted an application? [If unsure, ask for best estimate.]

- ☐ 0 – 11 MONTHS ☐ 1 – 2 YEARS ☐ 2+ YEARS ☐ DON'T KNOW ☐ DECLINE TO ANSWER

21. What are your sources of income?

[Reminder that this survey is anonymous. **Show** list or **read** list. Select all that apply.]

- | | | |
|---|--|--|
| <input type="checkbox"/> FULL TIME EMPLOYMENT | <input type="checkbox"/> EMPLOYMENT INSURANCE | <input type="checkbox"/> CHILD AND FAMILY TAX BENEFITS |
| <input type="checkbox"/> PART TIME EMPLOYMENT | <input type="checkbox"/> DISABILITY BENEFIT/DISABILITY ASSISTANCE | <input type="checkbox"/> GST/HST REFUND |
| <input type="checkbox"/> CASUAL EMPLOYMENT (FOR EXAMPLE, CONTRACT WORK) | <input type="checkbox"/> SENIORS BENEFITS (FOR EXAMPLE, CPP, OAS, GIS) | <input type="checkbox"/> OTHER MONEY FROM A SERVICE AGENCY |
| <input type="checkbox"/> INFORMAL INCOME SOURCES (FOR EXAMPLE, BOTTLE RETURNS, PANHANDLING) | <input type="checkbox"/> WELFARE/INCOME ASSISTANCE | <input type="checkbox"/> OTHER SOURCE: _____ |
| <input type="checkbox"/> MONEY FROM FAMILY/FRIENDS | <input type="checkbox"/> VETERAN/VAC BENEFITS | <input type="checkbox"/> NO INCOME |
| | <input type="checkbox"/> STUDENT FUNDING (FOR EXAMPLE, LOANS, GRANTS, BURSARIES, SCHOLARSHIPS) | <input type="checkbox"/> DON'T KNOW |
| | | <input type="checkbox"/> DECLINE TO ANSWER |

22. Are you attending school? [Show list or read list. Select all that apply.]

- | | |
|---|---|
| <input type="checkbox"/> YES – ELEMENTARY SCHOOL | <input type="checkbox"/> NO |
| <input type="checkbox"/> YES – HIGH SCHOOL | <input type="checkbox"/> NO – WOULD LIKE TO |
| <input type="checkbox"/> YES – UNIVERSITY/COLLEGE | <input type="checkbox"/> DON'T KNOW |
| <input type="checkbox"/> YES – ADULT UPGRADING | <input type="checkbox"/> DECLINE TO ANSWER |
| <input type="checkbox"/> YES – EMPLOYMENT PROGRAM/VOCATIONAL TRAINING | |

23. What challenges or problems have you experienced when trying to find housing?

[Show list or read list. Select all that apply.]

- | | | |
|--|--|--|
| <input type="checkbox"/> LOW INCOME | <input type="checkbox"/> DOMESTIC OR SEXUALIZED VIOLENCE | <input type="checkbox"/> NO IDENTIFICATION |
| <input type="checkbox"/> NO INCOME ASSISTANCE | <input type="checkbox"/> HEALTH/DISABILITY ISSUES | <input type="checkbox"/> NO PREVIOUS LANDLORD REFERENCES |
| <input type="checkbox"/> RENTS TOO HIGH | <input type="checkbox"/> MENTAL HEALTH ISSUES | <input type="checkbox"/> CHILDREN |
| <input type="checkbox"/> LACK OF AVAILABLE OPTIONS | <input type="checkbox"/> ADDICTION | <input type="checkbox"/> CRIMINAL HISTORY |
| <input type="checkbox"/> POOR HOUSING CONDITIONS | <input type="checkbox"/> PETS | <input type="checkbox"/> DISCRIMINATION |
| <input type="checkbox"/> FAMILY BREAKDOWN/CONFLICT | <input type="checkbox"/> SEXISM | <input type="checkbox"/> NO BARRIERS TO HOUSING |
| <input type="checkbox"/> RACISM | <input type="checkbox"/> EMPLOYMENT CONFIRMATION/REFERENCE | <input type="checkbox"/> DON'T KNOW |
| <input type="checkbox"/> CREDIT SCORES | | <input type="checkbox"/> DECLINE TO ANSWER |
| <input type="checkbox"/> LACK OF TECHNOLOGY | | <input type="checkbox"/> OTHER (PLEASE SPECIFY): _____ |

24. I'm going to read a list of services that you may or may not need. Let me know which of these apply to you. Do you have a need for services related to: [Show list or read list. Select all that apply.]

- | | | |
|--|---|--|
| <input type="checkbox"/> PRIMARY CARE SERVICES (FOR EXAMPLE, GP, PHARMACY, DENTIST, OPTOMETRY, ETC.) | <input type="checkbox"/> HARM REDUCTION | <input type="checkbox"/> IDENTIFICATION SERVICES |
| <input type="checkbox"/> ADDICTION OR SUBSTANCE USE (TREATMENT SERVICES) | <input type="checkbox"/> MENTAL HEALTH (FOR EXAMPLE, COUNSELLING, TREATMENT, ETC.) | <input type="checkbox"/> FINANCIAL COUNSELLING |
| <input type="checkbox"/> SPIRITUAL WELLNESS SUPPORTS | <input type="checkbox"/> FOOD SECURITY SUPPORTS | <input type="checkbox"/> EMOTIONAL WELLNESS SUPPORTS |
| <input type="checkbox"/> FAITH-BASED SUPPORTS AND SERVICES | <input type="checkbox"/> INDIGENOUS TREATMENT & SUPPORT (FOR EXAMPLE, DECOLONIZED HARM REDUCTION, LAND BASED HEALING) | <input type="checkbox"/> TRANSPORTATION |
| <input type="checkbox"/> RELIGIOUS SUPPORTS AND SERVICES | <input type="checkbox"/> CULTURALLY SENSITIVE SERVICES | <input type="checkbox"/> YOUTH SERVICES |
| | <input type="checkbox"/> GENDER-SPECIFIC HOUSING SERVICES | <input type="checkbox"/> PREGNANCY |
| | <input type="checkbox"/> JUSTICE NAVIGATION | <input type="checkbox"/> NEWCOMERS |
| | <input type="checkbox"/> INDIGENOUS JUSTICE NAVIGATION | <input type="checkbox"/> SUPPORT/SETTLEMENT SERVICES |
| | | <input type="checkbox"/> LIFE SKILLS |
| | | <input type="checkbox"/> NONE OF THE ABOVE |
| | | <input type="checkbox"/> DECLINE TO ANSWER |
| | | <input type="checkbox"/> OTHER: _____ |

25. Is there any other way that not having permanent housing, or a home of your own has impacted you that you would like to share?

➔ “Thank you for participating in the Survey!” [Give participant \$10 honorarium and resource pamphlet.]

NOTES:

FACILITIES ENUMERATION FORM (4 PAGES)



To Participating Agencies:

On the night of Tuesday March 25th, and the following day of Wednesday, March 26th, 2025, a Point-in-Time Count of both unsheltered and sheltered individuals is being conducted by the Community Social Planning Council of Greater Victoria on behalf of the Capital Region District.

This form is a part of the count that will enumerate the number of people accessing temporary shelter in the region. The purpose, principles, and definitions for this project are outlined below. The attached enumeration form was developed in collaboration with participating community agencies and is being provided to agencies who have agreed to participate in this count. Completion and submission of the attached form confirms consent for your agency to participate in this project.

In reporting the findings of this project, your agency will not be identified. This information will be reported as a part of the 2025 Greater Victoria Point-in-Time Count Report. Individual forms will be returned to and kept in a secure location at the office of the Community Social Planning Council of Greater Victoria. All data will be reported in aggregate form. This means the data will be reported for all participating agencies as a group. Individual agencies have until April 2nd, 2025, to withdraw their data from the Point-in-Time Count.

You may verify the ethical approval of this study, or raise any concerns you might have, by contacting the Human Research Ethics Office at the University of Victoria at 250 472-4545 or ethics@uvic.ca.

If you have any questions, please do not hesitate to contact Jenna Oosthoek at jenna@community-council.ca

Purpose:

- Estimate the number of people who are experiencing homelessness in Greater Victoria.
- Identify the characteristics of local people who are experiencing homelessness.
- Increase capacity to undertake a local needs assessment for people who are experiencing homelessness.
- Enhance system planning and program development.
- Measure progress towards ending homelessness.
- Enhance the ability to test the usefulness of programs and interventions aimed at ending homelessness.

Key Principles:

- **The sheltered count** will be similar to the Facility Counts previously conducted by the Greater Victoria Coalition to End Homelessness in the region by having facility staff provide anonymous administrative data on the number of people using their facilities on the night of the count.
- **The unsheltered count** will be conducted by volunteers set up at locations where people experiencing unsheltered homelessness go to access resources and support as well as known areas where people who are experiencing homelessness are likely to be during the count.

«Types of facilities: Emergency Shelters, Transitional Housing, Hospitals, Correctional Facilities, Treatment (e.g. Recovery and Detox) Facilities, and other overnight services (including motels)

«Who is enumerated: Individuals or families in temporary accommodation on the night of **March 25th, 2025.**

1. Facility Contact and Type

Important: if you have more than one program/location, please use more than one form!

Agency Name:	
Facility/Program Name:	
Municipality:	
Name of Agency contact:	
Position:	
Contact phone number:	
Contact email:	

Facility/bed type (check one):

<input type="checkbox"/> Emergency Shelter (stays of 30 days or less)	<input type="checkbox"/> Hospital / Emergency
<input type="checkbox"/> Emergency Weather Protocol mats	<input type="checkbox"/> Hotel/Motel
<input type="checkbox"/> Violence Against Women Shelter	<input type="checkbox"/> Corrections
<input type="checkbox"/> Transitional Housing (housing for 30 days to 3 years)	<input type="checkbox"/> Other (please specify): _____
<input type="checkbox"/> Treatment: _____	

See Definitions page for facility/bed type definition (p. 4)

Target Group (check all that apply):

<input type="checkbox"/> None	<input type="checkbox"/> Youth
<input type="checkbox"/> Men	<input type="checkbox"/> Families
<input type="checkbox"/> Women	<input type="checkbox"/> Other (please specify): _____

Please fill out the following based on your records of people staying overnight in your facility on the night of March 25, 2025.

Note: This information is confidential and anonymous. Responses will be aggregated and presented in a way so as not to identify an individual facility.

Please SUBMIT THIS FORM (2 pages) **NO LATER THAN 4PM on Friday, March 28, 2025**. Please submit using ONE of the following methods:

- Email completed form to jenna@communitycouncil.ca
- Call to arrange pick-up: 778 908 1559

For the purpose of the Homelessness Count, please use the following definitions and fill in the information:

- **Adult:** 25 years of age or older
 - **Unaccompanied Youth:** age 16-24 years of age and unaccompanied by guardian or parent
 - **Accompanied Children:** individuals sheltered in facilities designated for families, staying with a family member/guardian, regardless of age.
 - **Capacity:** Number of beds/mats/spaces available as per your operational guidelines.
 - Some facilities may have dedicated youth/children's beds/spaces.
 - Some facilities may have additional Extreme Weather Protocol mats
- Please indicate dedicated spaces below:

2. Facility Capacity:

The **total** capacity of this program is _____ beds (excluding Extreme Weather Protocol mats).

Of these, _____ beds are reserved only for Adults

Of these, _____ beds are reserved only for Unaccompanied Youth

Of these, _____ beds are reserved only for Accompanied Children

Of these, _____ best are reserved only for families

The number of additional Extreme Weather Protocol Mats (if applicable): _____

3. Enumeration for March 25, 2025:

a) How many **individuals** stayed in your facility on the night of March 25th? Please complete the following chart for ALL individuals in your facility.

Total by age group	By Gender (if known)		
# of adults >25 (total):	Male:	Female:	Other:
# of youth ¹ (total):	Male:	Female:	Other:
# of children ² (total):	Male:	Female:	Other:

¹ Youth are those aged 15-24 OR individuals sheltered in facilities designated for youth, regardless of age.

² Children are individuals sheltered in facilities designated for families, staying with a family member/guardian, regardless of age.

b) How many **families**³ stayed in your facility on the night of March 25th?

Number of families: _____

³ family is any combination of a parent/guardian and dependent staying at the same facility. Family refers to the group of people that make up a family as one single unit, rather than the number of individuals.

4. Other information

Any unusual circumstances that may have affected the count?

Additional comments:

Instructions and Definitions:

Please note that not all fields will apply to all facilities. If field does not apply, please *leave field blank*. Additional notes on blank fields can be recorded in “additional comments” field at the end of the form.

1. Facility Contact and Type

- Type of beds: Check one; see below for bed types. **If your facility provides more than one type of bed (i.e. a facility with emergency shelter beds and transitional housing beds), please fill out separate forms for each type of bed.** If type not listed, please check “other” and specify.
 - **Emergency Shelter**: Short-stay accommodation of 30 days or less. Emergency shelters provide single or shared bedrooms or dorm-type sleeping arrangements, with varying levels of support to individuals.
 - **Emergency Weather Protocol mats**: Cold/wet weather services include shelter facilities and services that operate and/or are funded on a seasonal basis. Shelters add cold wet weather beds (seasonal beds and mats) to provide the option of a warm, dry place to sleep for people who are homeless as winter weather sets in and the need increases.
 - **Transitional Housing**: Housing from 30 days to three years that includes the provision of support services, on- or off-site, to help people move towards independence and self-sufficiency. Transitional housing is often called second-stage housing, and includes housing for women fleeing abuse.
 - **Violence Against Women Shelter**: shelters that help women seek safety from violence and abuse. Most shelters will also allow accompanying children.
 - **Treatment**: Substance use and/or mental health treatment, including: detox, recovery
- Target group: Are the beds in your facility designated or intended for a specific demographic? Beds need not be exclusively used for that group, but organizational mandate suggests that a certain demographic be targeted for those beds. Please check all that apply.

2. Other information

- Any unusual circumstances: this field is to record any exceptional circumstances about the night of March 25th, 2025. This may include, but is not limited to, the following: staffing shortages, facility circumstances (e.g. units closed because repairs required, etc.)
- Additional comments: please record any additional comments you may have, including reason fields may have been left blank (e.g. reason field does not apply).

DATA CLEANING, CODING, AND ANALYSIS

After the survey period was completed, were sent via secure and approved methods of transfer to Homelessness Services Association of BC (HSABC) for data entry of the survey findings. Once this was completed from HSABC several additional data cleaning steps were carried out to ensure consistency and accuracy in the analysis. Specifically, efforts were made to minimize duplicity in survey response counts. This included recategorizing responses in “Other” categories by mapping them to pre-existing, more specific categories based on the content of the answers provided. Additionally, missing responses across the dataset were systematically identified and marked to prevent their inclusion in the calculation of percentage values. To protect respondents’ identifiable information, analyses were restricted to cells with a minimum size of 6 for the general population and 11 for Indigenous populations. All data cleaning and analyses were performed using R Statistical Software (v4.3.2; R Core Team, 2023), where an R script file was developed to ensure reproducibility and transparency of the analytical process. All data were stored on secure computers at the University of Victoria and the Community Social Planning Council, with access limited to researchers named in the UVic ethics application.



PIT 2025 SURVEY RESULTS

DATA TABLES

1. WHERE DID YOU STAY LAST NIGHT?

Stay	# of respondents	% of respondents
Someone else's place	63	10.4
Hotel/Motel (Self-funded or funded by city or homeless program)	< 6	Suppressed
Hotel/Motel (Funded by city or homeless program)	10	1.7
Hostel	0	0
Hospital	8	1.3
Treatment centre	7	1.2
Sobering clinic	13	2.2
Detox centre	0	0
Encampment (Ex. Group of tents, makeshift shelters, or other long-term outdoor settlements)	35	5.8
Transitional shelter/housing	68	11.3
Homeless shelter (Emergency, family or domestic violence shelter)	147	24.4
Unsheltered in a public space (Ex. Street, park, bus shelter, forest)	222	36.8
Squatting (Ex. Abandoned buildings)	< 6	Suppressed
Vehicle (Car, van, RV, truck, boat)	20	3.3
Jail, prison, remand centre	0	0
Other	< 6	Suppressed
Total Respondents	603	100
Missing Responses	4	--

2. HAVE YOU SPENT AT LEAST ONE NIGHT IN ANY OF THE FOLLOWING LOCATIONS IN THE PAST YEAR?

Location	# of Respondents	% of Respondents ¹
Homeless shelter	392	64.9
Hotel/Motel (funded by city of homeless program)	107	17.7
Transitional housing	139	23.0
Unsheltered in a public space	409	67.7
Encampment	238	39.4
Vehicle	157	26.0
Someone else's place or couch surfing	280	46.4
Hospital	256	42.4
Jail, prison, or other correctional facility	137	22.7
No	17	2.8
Don't know/Decline to answer	8	1.3
Total Respondents	604	100
Missing Responses	3	--

¹ Percentages do not sum to 100%, as more than one response was possible.

3. WITHIN THE GREATER VICTORIA REGION, WHAT MUNICIPALITY DO YOU CONSIDER YOUR HOME COMMUNITY?

Greater Victoria Community	# of Respondents	% of Respondents
Victoria	434	71.9
Esquimalt	37	6.1
Oak Bay	< 6	Suppressed
Saanich	44	7.3
Colwood	18	3.0
Metchosin	0	0
Langford	56	9.3
View Royal	9	1.5
Highlands	< 6	Suppressed
Sooke	25	4.1
Central Saanich	8	1.3
North Saanich	< 6	Suppressed
Sidney	11	1.8
Other/Did not specify	28	4.6
Total Respondents	604	100
Missing	3	--

4. DO YOU HAVE FAMILY MEMBERS OR ANYONE ELSE STAYING WITH YOU TONIGHT?

Response	# of Respondents	% of Respondents ¹
Yes	134	22.4
With partner	78	13.1
With pets	9	1.5
With other	50	8.4
With child	7	1.2
Decline	9	1.5
No (alone)	459	76.9
Don't Know/Decline to Answer	< 6	Suppressed
Total Respondents	597	100
Missing	10	--

¹ Percentages do not sum to 100%, as more than one response was possible

5. HOW OLD ARE YOU?

Age Group	# of Respondents	% of Respondents
18 and Under	< 6	Suppressed
19 - 24	32	5.3
25 - 29	32	5.3
30 - 39	137	22.6
40 - 54	234	38.7
55 +	162	26.8
Don't know/Decline to Answer	< 6	Suppressed
Total Respondents	605	100
Missing	2	--

6. HOW OLD WERE YOU THE FIRST TIME YOU EXPERIENCED HOMELESSNESS?

Age Group	# of Respondents	% of Respondents
18 and Under	216	36.1
19 - 24	77	12.9
25 - 29	40	6.7
30 - 39	90	15.0
40 - 54	100	16.7
55 +	48	8.0
Don't know/Decline to Answer	28	4.7
Total Respondents	599	100
Missing	8	--

7. IN TOTAL, HOW MUCH TIME HAVE YOU EXPERIENCED HOMELESSNESS OVER THE PAST YEAR?

Months over Past Year	# of Respondents	% of Respondents
0 – 3 months	38	6.4
3 – 6 months	38	6.4
6 – 9 months	47	8.0
9 – 12 months	433	73.4
Don't know/Decline to Answer	34	5.8
Total Respondents	590	100
Missing	17	--

8. IN TOTAL, HOW MUCH TIME HAVE YOU EXPERIENCED HOMELESSNESS OVER THE PAST 3 YEARS?

Three Year Breakdown	# of Respondents	% of Respondents
Less than Half	120	20.1
About Half or More	449	75.2
Don't Know/Decline to Answer	28	4.7
Total Respondents	597	100
Missing	10	--

9. SHELTER STAY

A) HAVE YOU STAYED IN A HOMELESS SHELTER IN THE PAST YEAR?

Response	# of Respondents	% of Respondents
Yes	388	64.9
No	197	32.9
Don't Know/Decline to Answer	13	2.2
Total Respondents	598	100
Missing	9	--

B) IS THERE A REASON YOU WOULD NOT STAY IN A HOMELESS SHELTER IN THE GREATER VICTORIA AREA?

Response	# of Respondents	% of Respondents
Yes	437	75.6
No	120	20.8
Don't Know/Decline to Answer	21	3.6
Total Respondents	578	100
Missing	29	--

C) IF YES, WHAT ARE THE MAIN REASONS?

Responses	# of Respondents	% of Respondents ¹
Turned away (shelters are full)	85	19.5
Turned away (banned)	39	8.9
Lack of transportation	24	5.5
Fear for safety	205	46.9
Cleanliness/bugs/pests	137	31.4
Stigma	42	9.6
Noise	89	20.4
Too many rules	56	12.8
Crowding	126	28.8
Sickness	76	17.4
Substance use	91	20.8
Not women friendly	21	4.8
Not child friendly	8	1.8
Not 2SLGBTQIA+ friendly	8	1.8
Not single men friendly	7	1.6
Do not want belongings stolen/ discarded	163	37.3
Racism	22	5.0
Accessibility or chronic health issues	28	6.4
Don't want to stay inside	18	4.1
Pet(s)	17	3.9
Don't Know/Decline to Answer	6	1.4
Other	106	24.3
Total Respondents who an- swered 'Yes' to having a rea- son to avoid shelters	437	100

¹ Percentages do not sum to 100%, as more than one response was possible.

D) ARE YOU AWARE OF WHEN EXTREME WEATHER RESPONSE SHELTERS ARE OPEN?

Response	# of Respondents	% of Respondents
Yes	416	69.7
No	146	24.5
Don't Know/Decline to Answer	35	5.9
Total Respondents	597	100
Missing	10	--

10. TIME IN GREATER VICTORIA

A) HOW LONG HAVE YOU BEEN IN GREATER VICTORIA?

Amount of Time	# of Respondents	% of Respondents
Less than one year	51	8.7
1 – 5 Years	101	17.1
Longer than 5 years	285	48.4
Always been here	135	22.9
Unclear/Don't know/Decline to answer	17	2.9
Total Respondents	589	100
Missing	18	--

B) WHERE DID YOU LIVE BEFORE YOU CAME HERE?

Responses	# of Respondents	% of Respondents
British Columbia (No specific region provided)	6	1.8
Capital Regional District	< 6	Suppressed
Greater Vancouver	40	14.1
Fraser Health Area (Excluding Greater Vancouver areas)	< 6	Suppressed
Vancouver Coastal Health Area (Excluding Greater Vancouver RD area)	< 6	Suppressed
Vancouver Island Health Authority (excluding Capital Regional District Area)	73	25.8
Interior Health	16	5.7
Northern Health	9	3.2
Alberta	41	14.5
Saskatchewan	< 6	Suppressed
Suppressed		
Manitoba	< 6	Suppressed
Ontario	55	19.4
Quebec	< 6	Suppressed
Labrador/Newfoundland	< 6	Suppressed
Nova Scotia	< 6	Suppressed
New Brunswick	< 6	Suppressed
Prince Edward Islands	0	0

Yukon	< 6	Suppressed
Northwest Territories	< 6	Suppressed
Nunavut	0	0
Outside Canada	12	4.2
Don't know/Decline to Answer	< 6	Suppressed
Total Respondents Who Provided Length of Time Living in Greater Victoria	283	100
Missing	154	--

C) WHAT IS THE MAIN REASON YOU CAME TO GREATER VICTORIA?

Responses	# of Respondents	% of Respondents ¹
To access emergency shelter(s)	< 6	1.2
To access services and supports	40	9.3
Family moved here	123	28.7
To visit friends/family	66	15.4
To find housing	24	5.6
Leaving an unhealthy living environment (Ex. Mold, overcrowding)	12	2.8
Renovictions	0	0
To attend school	10	2.3
Employment (Seeking)	38	8.9
Employment (Secured)	20	4.7
For the 2SLGBTQIA+ community	< 6	Suppressed
Wanted a change in life	36	8.4
Fear for safety	12	2.8
Family conflict	10	2.3
Fleeing domestic violence	9	2.1
Leaving an unhealthy living environment on reserve (Ex. Mold, overcrowding)	14	3.3
Leaving reserve to pursue economic mobility	< 6	Suppressed
Lack of housing on reserve	< 6	Suppressed
Violence on reserve	< 6	Suppressed
Increase discomfort in home community	8	1.9

Climate change/Natural disasters	13	3.0
Other	115	26.9
Don't Know/Decline to Answer	14	3.3
Total Respondents Who Provided Length of Time Living in Greater Victoria	428	100
Missing	9	--

¹ Percentages do not sum to 100%, as more than one response was possible.

D) DID YOU COME TO CANADA AS AN IMMIGRANT, REFUGEE, OR A REFUGEE CLAIMANT (I.E. APPLIED FOR REFUGEE STATUS AFTER COMING TO CANADA)?

Response	# of Respondents	% of Respondents
No	532	91.1
Yes, Immigrant	29	5.0
Yes, Refugee	< 6	Suppressed
Yes, Asylum Claimant in Canada	< 6	
	Suppressed	
Yes, Temporary Foreign Worker	0	
	0	
Yes, Other Permit Worker	< 6	Suppressed
Yes, Study Permit	0	0
Yes, Temporary Resident	0	0
Yes, Other	< 6	Suppressed
Don't Know/Decline to Answer	16	2.7
Total Respondents	584	100
Missing	23	--

E) IF YES, HOW LONG HAVE YOU BEEN IN CANADA?

Length of Time	# of Respondents	% of Respondents
12 Years or Less	< 6	Suppressed
More Than 12 Years	25	78.1
Don't Know/Decline to Answer	< 6	Suppressed
Total Respondents who answered 'yes' to coming to Canada as an immigrant, refugee, etc.	32	100
Missing	4	--

11. ETHNICITY

Race/Ethnicity	# of Respondents	% of Respondents ¹
White	403	67.5
Indigenous	155	26.0
Other Racial Identity/Ethnic Groups ²	63	10.6
Don't Know/Decline to Answer	31	5.2
Missing	10	--

¹ Percentages do not sum to 100%, as more than one response was possible.

² Other racial identity/ethnic groups included: Arab, East Asian, South East Asian, South Asian or Indo-Caribbean, West Asian, Black-Canadian or American, Black- African, Black –Afro-Caribbean or Afro Latinx, Latin American, or other responses not listed.

12. INDIGENOUS IDENTITY

A) DO YOU IDENTIFY AS FIRST NATIONS (WITH OR WITHOUT STATUS), MÉTIS, OR INUIT, OR DO YOU HAVE NORTH AMERICAN INDIGENOUS ANCESTRY?

Response	# of Respondents	% of Respondents
Yes	175	29.7
No	397	67.3
Don't Know/Decline to Answer	18	3.1
Total Respondents	590	100
Missing	17	--

Response	# of Indigenous Respondents	% of Indigenous Respondents ¹
First Nations	97	55.4
Inuit or Métis	62	35.4
Indigenous Ancestry	22	12.6
Total Indigenous Respondents	175	100

¹ Percentages do not sum to 100%, as more than one response was possible.

B) WHAT INDIGENOUS COMMUNITY ARE YOU FROM?

Response	# of Indigenous Respondents	% of Indigenous Respondents
Answered Community	122	71.3
Don't Know/Decline to Answer	49	28.7
Total Indigenous Respondents	171	100
Missing	4	--

Community Location	# of Indigenous Respondents	% of Indigenous Respondents
On Vancouver Island	44	36.1
Mainland BC	16	13.1
Outside BC	59	48.4
Unclear	< 11	Suppressed
Total Indigenous Respondents who Provided Community Information	122	100

C) ARE YOU CURRENTLY ON A HOUSING WAITLIST IN YOUR-ON RESERVE COMMUNITY?

Response	# of Indigenous Respondents	% of Indigenous Respondents
Yes	29	17.0
No	109	63.7
No, don't qualify	< 11	Suppressed
Don't Know/Decline to answer	28	16.4
Total Indigenous Respondents	171	100
Missing	4	--

D) IF YES, HOW LONG HAVE YOU BEEN ON THE WAITLIST?

Length of Time	# of Indigenous Respondents	% of Indigenous Respondents
0 – 11 Months	< 11	Suppressed
1 – 2 Years	< 11	Suppressed
2+ Years	15	51.7
Don't Know/Decline to Answer	< 11	Suppressed
Total Indigenous respondents who answered 'Yes' to being on a waitlist	29	100

E) DID YOU, YOUR PARENTS, OR GRANDPARENTS EVER ATTEND A RESIDENTIAL SCHOOL?

Response	# of Indigenous Respondents	% of Indigenous Respondents
Yes	87	50.3
No	41	23.7
Don't Know/Decline to Answer	45	26.0
Total Indigenous Respondents	173	100
Missing	2	--

13. FOSTER CARE

A) AS A CHILD OR YOUTH, WERE YOU EVER IN FOSTER CARE OR IN A YOUTH GROUP HOME (INCLUDING ANY OTHER PROVINCIAL CHILD WELFARE PROGRAMS)?

Response	# of Respondents	% of Respondents
Yes	211	35.5
No	360	60.6
Don't Know/Decline to Answer	23	3.9
Total Respondents	594	100
Missing	13	--

B) APPROXIMATELY HOW LONG AFTER LEAVING FOSTER CARE/GROUP HOME DID YOU BECOME HOMELESS?

Response	# of Foster Care Respondents	% of Foster Care Respondents
0 Days	14	7.0
1 Day – 1 Year	52	25.9
1 – 10 Years	55	27.4
More than 10 Years	36	17.9
Don't Know/Decline to answer	44	21.9
Total Foster Care Respondents	201	100
Missing	10	--

C) DO YOU FEEL THAT CHILD PROTECTION SERVICES WAS HELPFUL TRANSITIONING YOU TO INDEPENDENCE AFTER LEAVING FOSTER CARE/GROUP HOME?

Response	# of Foster Care Respondents	% of Foster Care Respondents
Yes	32	15.6
No	134	65.4
Don't Know/Decline to Answer	39	19.0
Total Foster Care Respondents	205	100
Missing	6	--

14. VETERANS

A) HAVE YOU EVER SERVED IN THE CANADIAN MILITARY OR RCMP?

Response	# of Respondents	% of Respondents
Yes	34	5.8
No	529	89.7
Don't Know/Decline to Answer	27	4.6
Total Respondents	590	100
Missing	17	--

B. ARE YOU, OR HAVE YOU BEEN, SUPPORTED BY VETERANS AFFAIRS CANADA?

Response	# of Veteran Respondents	% of Veteran Respondents
Yes, Currently	6	18.8
Yes, Previously	< 6	Suppressed
No	25	78.1
Don't Know/Decline to Answer	< 6	Suppressed
Total Veteran Respondents	32	100
Missing	2	--

15. DO YOU HAVE THE FOLLOWING HEALTH CHALLENGES?

Health Challenge	# of Respondents	% of Respondents ¹
Illness or Medical Condition		
Yes	289	50.2
No	259	45.0
Don't know/Decline	28	4.9
Missing	31	--
Physical Disability		
Yes	304	52.6
No	253	43.8
Don't know/Decline	21	3.6
Missing	29	--
Learning or Cognitive Ability		
Yes	241	42.4
No	298	52.5
Don't know/Decline	29	5.1
Missing	39	--
Intellectual/Development		
Yes	98	17.5

No	417	74.5
Don't know/Decline	45	8.0
Missing	47	--
Acquired Brain Injury		
Yes	223	39.5
No	309	54.8
Don't know/Decline	32	5.7
Missing	43	--
Mental Health Issue		
Yes	371	63.9
No	186	32.0
Don't know/Decline	24	4.1
Missing	26	--
Substance Use Issue		
Yes	468	80.1
No	103	17.6
Don't know/Decline	13	2.2
Missing	23	--
Senses		
Yes	248	44.2
No	290	51.7
Don't know/Decline	23	4.1
Missing	46	--

¹ Percentages do not sum to 100%, as more than one response was possible.

16.WHAT GENDER DO YOU IDENTIFY WITH?

Gender	# of Respondents	% of Respondents
Man	422	71.8
Woman	135	23.0
Gender Diverse ¹	18	3.1
Don't Know/Decline to Answer	13	2.2
Total Respondents	588	100
Missing	19	--

¹ Includes: Two-Spirit, trans woman, trans man, non-binary (gender queer), and multiple responses.

17. HOW DO YOU DESCRIBE YOUR SEXUAL ORIENTATION, FOR EXAMPLE STRAIGHT, GAY, LESBIAN?

Sexual Orientation	# of Respondents	% of Respondents
Straight/Heterosexual	472	80.1
Sexual Minority ¹	90	15.3
Don't Know/Decline to Answer	27	4.6
Total Respondents	589	100
Missing	18	--

¹ Includes: Gay, lesbian, bisexual, Two-Spirit, pansexual, asexual, queer, questioning, multiple responses, and other responses not listed.

18. HOUSING LOSS

A) WHAT HAPPENED THAT CAUSED YOU TO LOSE YOUR HOUSING MOST RECENTLY?

Responses	# of Respondents	% of Respondents ¹
Housing and Financial Issues		
Not enough income for housing	148	25.4
Unfit/unsafe housing condition	57	9.8
Building sold or renovated	31	5.3
Owner moved in	< 6	Suppressed
Complaint (ex. Pets/Noise/Damage)	18	3.1
Left the community	14	2.4
Death or departure of family member	21	3.6
Pets	< 6	Suppressed
Other	115	19.8
Interpersonal and Family Issues		
Conflict with spouse/partner	77	13.2
Conflict with parent/guardian/family	38	6.5
Conflict with landlord	62	10.7
Conflict with other	59	10.1
Experienced abuse by spouse/partner	18	3.1
Experienced abuse by parent/guardian/family	7	1.2
Experienced abuse by landlord	13	2.2

Experienced abuse by other	12	2.1
Experienced discrimination by spouse/partner	12	2.1
Experienced discrimination by parent/guardian/family	7	1.2
Experienced discrimination by landlord	25	4.3
Experienced discrimination by other	15	2.6
Health or Corrections		
Physical health issue	33	5.7
Mental health issue	25	4.3
Substance use issue	68	11.7
Hospitalization or treatment program	11	1.9
Incarceration (jail or prison)	32	5.5
Don't Know/Decline to answer	36	6.2
Total Respondents	582	100
Missing	25	--

¹ Percentages do not sum to 100%, as more than one response was possible.

B) WAS YOUR MOST RECENT HOUSING LOSS RELATED TO AN EVICTION?

Response	# of Respondents	% of Respondents
Yes	256	44.9
No	264	46.3
Don't Know/Decline to answer	50	8.8
Total Respondents	570	100
Missing	37	--

C) HOW LONG AGO DID THAT HAPPEN (THAT YOU LOST YOUR HOUSING MOST RECENTLY)? (BEST ESTIMATE)

Response	# of Respondents	% of Respondents
4 Years or less	345	62.1
5 – 10 Years	116	20.9
More than 10 years	37	6.7
Don't Know/Decline to answer	58	10.4
Total Respondents	556	100
Missing	51	--

D) IN THE LAST YEAR, HAVE YOU BEEN DISCHARGED OR EVICTED INTO HOMELESSNESS?

Response	# of Respondents	% of Respondents ¹
Yes – Hospital/emergency room	71	12.1
Yes – Mental health/Substance use residential facility	29	4.9
Yes – Subsidized housing	28	4.8
Yes – Discharge from corrections	37	6.3
Yes – Transitional housing (limited term stay)	17	2.9
Yes – Supportive housing (ongoing stay)	22	3.8
Yes – Shelter (emergency stay)	68	11.6
Yes - Other	56	9.6
No	332	56.7
Don't Know/Decline to Answer	39	6.7
Total Respondents	586	100
Missing	21	--

¹ Percentages do not sum to 100%, as more than one response was possible.

19. HOUSING APPLICATION

A) HAVE YOU, OR SOMEONE ELSE ON YOUR BEHALF SUBMITTED AN APPLICATION FOR SUBSIDIZED, SUPPORTIVE, OR INDIGENOUS CULTURALLY SUPPORTIVE HOUSING?

Response	# of Respondents	% of Respondents
Yes	367	62.6
No	153	26.1
No, don't qualify	8	1.4
Don't Know/Decline to answer	57	9.7
Multiple responses	< 6	Suppressed
Total Respondents	586	100
Missing	21	--

Response	# of Respondents Who Have an Application	# of Respondents Who Have an Application ¹
Yes, Subsidized	286	77.9
Yes, Supportive	193	52.6

Yes, Indigenous Culturally Supportive Housing	35	9.5
Total Respondents Who Have an Application	367	100

¹ Percentages do not sum to 100%, as more than one response was possible.

B. IF YES, HOW LONG HAS IT BEEN SINCE YOU SUBMITTED AN APPLICATION?

Length of Time	# of Respondents Who Have an Application	# of Respondents Who Have an Application
0 – 11 Months	176	48.2
1 – 2 Years	62	17.0
2+ Years	94	25.8
Don't Know/Decline	33	9.0
Total Respondents Who Have an Application	365	100
Missing	2	--

20. WHAT ARE YOUR SOURCES OF INCOME?

Sources of Income	# of Respondents	% of Respondents ¹
Employment		
Full-Time	12	2.1
Part-Time	12	2.1
Casual (Ex. Contract work)	27	4.6
Government Transfers		
Employment Insurance	7	1.2
Disability Benefits	303	52.0
Seniors' benefits (Ex. CPP/OAS/GIS)	50	8.6
Welfare/Social assistance	165	28.3
Veteran/VAC Benefits	< 6	Suppressed
Student Funding	0	0
Child and family tax benefits	< 6	Suppressed
GST/HST Refund	30	5.1
Other Sources		
Informal (Ex. Bottle returns, panhandling, etc.)	53	9.1
Money from family/friends	22	3.8
Other money from a service agency	8	1.4
Other sources not listed	29	5.0
No Income	26	4.5

Don't Know/Decline	16	2.7
Total Respondents	583	--
Missing	24	

¹ Percentages do not sum to 100%, as more than one response was possible.

21. ARE YOU ATTENDING SCHOOL?

Response	# of Respondents	% of Respondents ¹
Yes – Elementary	0	0
Yes – High School	< 6	Suppressed
Yes – University/College	< 6	Suppressed
Yes – Adult Upgrading	< 6	Suppressed
No – Would Like To	82	14.2
No	480	82.9
Don't Know/Decline	9	1.6
Total Respondents	579	100
Missing	28	--

¹ Percentages do not sum to 100%, as more than one response was possible.

22. WHAT DO YOU THINK IS KEEPING YOU FROM FINDING A PLACE OF YOUR OWN?

Response	# of Respondents	% of Respondents ¹
Low income	351	61.1
No income assistance	79	13.8
Rents too high	370	64.5
Lack of available options	257	44.8
Poor housing conditions	107	18.6
Family breakdown, conflict	83	14.5
Racism	36	6.3
Credit score	117	20.4
Lack of technology (ex. Phone)	89	15.5
Domestic or sexualized violence	30	5.2
Health/disability issues	95	16.6
Mental health issues	125	21.8
Addiction	170	29.6
Pets	53	9.2
Sexism	19	3.3

Employment confirmation/reference	76	13.2
No identification	135	23.5
No previous landlord references	98	17.1
Children	21	3.7
Criminal history	70	12.2
Discrimination	116	20.2
No barriers to housing	17	3.0
Other	62	10.8
Don't Know/Decline	17	3.0
Total Respondents	574	100
Missing	33	--

¹ Percentages do not sum to 100%, as more than one response was possible.

23. I'M GOING TO READ A LIST OF SERVICES THAT YOU MAY OR MAY NOT NEED. LET ME KNOW WHICH OF THESE APPLY TO YOU. DO YOU HAVE A NEED FOR SERVICES RELATED TO:

Response	# of Respondents	% of Respondents ¹
Primary care services	388	66.8
Addiction or substance use	251	43.2
Spiritual wellness supports	131	22.5
Faith based supports and services	71	12.2
Religious supports and services	65	11.2
Harm reduction	224	38.6
Mental health	295	50.8
Food security supports	331	57.0
Indigenous treatment and support	80	13.8
Culturally sensitive services	60	10.3
Gender-specific housing services	32	5.5
Justice navigation	122	21.0
Indigenous justice navigation	41	7.1
Identification services	269	46.3
Financial counselling	173	29.8
Emotional wellness supports	196	33.7
Transportation	264	45.4
Youth services	23	4.0

Pregnancy	9	1.5
Newcomers support/Settlement services	15	2.6
Life skills	159	27.4
None of the above	31	5.3
Other	23	4.0
Don't Know/Decline	19	3.3
Total Respondents	581	100
Missing	26	--

¹ Percentages do not sum to 100%, as more than one response was possible.

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