



# Capital Regional District

625 Fisgard St.,  
Victoria, BC V8W 1R7

## Notice of Meeting and Meeting Agenda Peninsula Recreation Commission

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Thursday, April 23, 2026

6:00 PM

Panorama Boardroom  
1885 Forest Park Drive  
North Saanich, BC V8L 4A3  
[Videoconference](#)

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N. Paltiel (Chair), P. DiBattista (Vice-Chair), K. Frost, S. Garnett, P. Jones, V. Kreiser, C. McNeil-Smith, P. Murray, R. Windsor

### 1. Territorial Acknowledgement

### 2. Approval of Agenda

### 3. Adoption of Minutes

#### 3.1 Minutes of the March 26, 2026, Peninsula Recreation Commission Meeting

**Recommendation:** That the minutes of the Peninsula Recreation Commission meeting of March 26, 2026, be adopted as circulated.

**Attachment:** [Minutes –March 26, 2026](#)

### 4. Chair's Remarks

### 5. Presentations/Delegations

### 6. Commission Business

#### 6.1 Panorama Recreation Services 2026-2027 Fees and Charges

**Recommendation:** The Peninsula Recreation Commission recommends to the Capital Regional District Board:  
That the proposed fees and charges be approved for inclusion in the 2026-2027 Fees and Charges Bylaw for Panorama Recreation Services.

**Attachment:** [Panorama Recreation Services 2026-2027 Fees and Charges](#)

#### 6.2 Panorama Recreation 2025 Annual Report

**Recommendation:** There is no recommendation. This report is for information only.

**Attachment:** [Panorama Recreation 2025 Annual Report](#)

**7. New Business**

**8. Adjournment**

The next meeting is May 28, 2026

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*To ensure quorum, please advise Denise Toso at [dtoso@panoramarec.bc.ca](mailto:dtoso@panoramarec.bc.ca) if you or your alternate cannot attend.*



**Minutes of a Meeting of the Peninsula Recreation Commission  
Held Thursday, March 26, 2026, in the Panorama Boardroom  
1885 Forest Park Drive, North Saanich BC**

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**PRESENT**

COMMISSIONERS: N. Paltiel (Chair), P. DiBattista (Vice-Chair), K. Frost, S. Garnett, V. Kreiser, C. McNeil-Smith, P. Murray, R. Windsor

STAFF: S. Meikle, Senior Manager; K. Beck, Manager, Program Services; S. Davis, Manager, Administrative Services; L. Gregg, Manager, Facilities & Operations; L. Jones, General Manager, Parks Rec and Environmental Services; M. Medland, Senior Financial Advisor (EP); K. Morley, General Manager Corporate Services; Q. Daly, Senior Manager, Real Estate and Facilities Mgmt (EP); V. Samosan, Senior Manager Financial Services / Deputy CFO (EP); D. Toso, Administrative Secretary (Recorder)

EP – Electronic Participation

Guests: F. Pimentel, Deputy Director, Finance Strategic Capital Planning, District of Central Saanich (EP); P. Johnson, Partner, Stewart McDonald Stuart

REGRETS: Commissioner P. Jones

The meeting was called to order at 6:00 pm.

**1. Territorial Acknowledgement**

Chair Paltiel provided a territorial acknowledgement.

**2. Approval of Agenda**

**MOVED** by Commissioner Kreiser, **SECONDED** by Commissioner Murray,  
That a verbal update on the Peninsula Minor Lacrosse Association be added under new business and that the agenda be approved as amended.

**CARRIED**

The Chair obtained unanimous consent to receive and ask questions on the reports for Item 6.1 and 6.2 before moving them in that order.

**3. Adoption of Minutes of February 26, 2026**

**MOVED** by Commissioner McNeil-Smith, **SECONDED** by Commissioner Garnett,  
That the minutes of the February 26, 2026, meeting be adopted.

**CARRIED**

**4. Chair's Remarks:** There were none.

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**March 26, 2026**

**5. Presentations/Delegations:** There were none.

**6. Commission Business**

**6.1 Bylaw No. 4761 Saanich Peninsula Recreation Services (DCS Recreation Facility) Loan Authorization Bylaw No. 1, 2026**

L. Jones spoke to Item 6.1.

Discussion ensued regarding:

- Consideration of options if 100% consent of councils is not achieved.
- Staff would be prepared to present to councils in April or early May.
- Estimated costs of referendum, including cost of project delay.
- Staff directed to include cost per household by municipality in presentation to councils.

By request, the Chair divided the motion.

**MOVED** by Commissioner DiBattista, **SECONDED** by Commissioner Murray,  
The Peninsula Recreation Commission recommends to the Capital Regional District Board:

1. That Bylaw No. 4761, "Saanich Peninsula Recreation Services (DCS Recreation Facility) Loan Authorization Bylaw No. 1, 2026", be introduced and read a first, second and third time.

Discussion ensued regarding:

- Current global economic uncertainty.
- Concerns over impacts to taxpayers without a referendum.
- Cost of delaying the project.
- If the project fails, incumbent on commission to revisit strategic plan and explore other options.
- Fiduciary responsibility and mandate to support community wellness and arts.
- Estimated construction time.
- CRD's history of bringing projects in on budget inspires confidence.

**The question was called on part 1 of the main motion.**

1. That Bylaw No. 4761, "Saanich Peninsula Recreation Services (DCS Recreation Facility) Loan Authorization Bylaw No. 1, 2026", be introduced and read a first, second and third time.

**CARRIED**

Opposed: Garnett

**MOVED** by Commissioner Kreiser, **SECONDED** by Commissioner DiBattista,  
The Peninsula Recreation Commission recommends to the Capital Regional District Board:

2. That participating area approval for Bylaw No. 4761 be obtained by way of the municipal consent on behalf of electors for Central Saanich, North Saanich, and Sidney, and if successful, be referred to the Inspector of Municipalities for approval;

Discussion ensued regarding:

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- Confidence that Councils speak for residents.
- Pros and cons of referendum.
- Costs of other projects planned, such as the Arena Improvement Project.
- Opportunity for constituents to speak to the project.

**The question was called on part 2 of the main motion.**

2. That participating area approval for Bylaw No. 4761 be obtained by way of the municipal consent on behalf of electors for Central Saanich, North Saanich, and Sidney, and if successful, be referred to the Inspector of Municipalities for approval;

**CARRIED**

Opposed: Garnett and Frost

**MOVED** by Commissioner DiBattista, **SECONDED** by Commissioner Murray, The Peninsula Recreation Commission recommends to the Capital Regional District Board:

3. That prior to the Capital Regional District Board adopting Bylaw No. 4761, “Saanich Peninsula Recreation Services (DCS Recreation Facility) Loan Authorization Bylaw No. 1, 2026”, the CRD through the Peninsula Recreation Commission enter into a Memorandum of Understanding with the District of Central Saanich to establish mutually agreed-upon conditions for the planning, construction and long-term use of the DCS Recreation Facility.

Discussion ensued regarding:

- MOU vs. contract. Subsequent legal agreements would be binding and include approvals necessary for the project to go ahead.

**The question was called on part 3 of the main motion.**

3. That prior to the Capital Regional District Board adopting Bylaw No. 4761, “Saanich Peninsula Recreation Services (DCS Recreation Facility) Loan Authorization Bylaw No. 1, 2026”, the CRD through the Peninsula Recreation Commission enter into a Memorandum of Understanding with the District of Central Saanich to establish mutually agreed-upon conditions for the planning, construction and long-term use of the DCS Recreation Facility.

**CARRIED**

**6.2 Proposed Peninsula Recreation Facility in Central Saanich—Memorandum of Understanding**

S. Meikle spoke to Item 6.2.

Discussion ensued regarding:

- Lease renewal option language.
- Concerns regarding cost sharing of construction and operation.
- MOU vs. formal agreement at this stage of development.
- Control of contingency.
- Negotiations of capital replacement cost sharing would be future.
- Parking study and other strategies yet to be explored.

**MOVED** by Commissioner Windsor, **SECONDED** by Commissioner DiBattista,

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1. That the Memorandum of Understanding between the Capital Regional District and the District of Central Saanich for the development, construction, lease and operation of a recreation facility within the District's Municipal Hall Complex at Hovey Road presented in the form attached hereto as Appendix A be approved; and
2. That staff report back on the results of the parking study and the development of the construction and lease agreements.

**CARRIED**

P. Johnson, L. Jones, K. Morley, F. Pimentel, and Q. Daly left the meeting at 7:52 pm

**6.3 Year-End Financial Report—December 2025**

S. Davis and L. Gregg spoke to Item 6.3.

N. Paltiel left the meeting at 7:53 pm and returned at 7:58 pm.

Discussion ensued regarding:

- Operating revenues up 11% over 2024 and first quarter of 2026 shows an increase of 10%.
- Daktronics sign.
- Staff are meeting the challenge of refining processes to meet increasing demands.
- Wi-Fi and cellular upgrades.

The report was received for information.

**7. New Business:**

a.) Peninsula Minor Lacrosse Association

S. Meikle spoke to the following:

Staff met with Association representatives following their presentation at the January commission meeting and have met their needs for this season and will meet again later in the season to discuss meeting their off season needs.

**8. Adjournment**

**MOVED** by Commissioner Windsor, **SECONDED** by Commissioner McNeil-Smith,  
That the meeting be adjourned at 8:06 pm.

**CARRIED**

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CHAIR

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RECORDER



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**REPORT TO PENINSULA RECREATION COMMISSION  
MEETING OF THURSDAY, APRIL 23, 2026**

**SUBJECT Peninsula Recreation Services - 2026-2027 Fees and Charges**

**ISSUE SUMMARY**

To provide the Peninsula Recreation Commission with recommendations for the 2026-2027 fees and charges.

**BACKGROUND**

Each year, all Capital Regional District (CRD) recreation centres are required to review and analyze their fees and charges and recommend any changes for approval by the CRD Board.

The annual process for reviewing fees and charges includes consideration of:

- past and actual budgeted expenses and revenues
- desired cost recovery rates
- attendance and service levels
- fees and charges at other municipal recreation departments
- previous fee increases
- social and economic conditions; and
- Peninsula Recreation Commission Fees & Charges Policy

Historically, the Peninsula Recreation Commission has targeted a 50/50 ratio of cost recovery between users and tax requisition. This ratio was impacted by the COVID-19 pandemic in 2020 and 2021, gradually recovering in subsequent years.

	<b>User Pay</b>	<b>User Pay, Excluding Debt</b>
2021	37.07%	40.69%
2022	43.5%	47.5%
2023	46.5%	49.4%
2024	47.5%	48.5%
2025	50.28%	51.12%

Although attendance and revenue has generally recovered to pre-pandemic levels, wages and operating costs have increased considerably since 2019. Additional debt servicing has also been introduced to the annual operating budget, most recently for the heat recovery project and multi-sport box in Centennial Park.

Staff have considered expected revenues, attendance levels, operating costs and market comparisons and are recommending targeted fee increases ranging from 2% to 9% for most fees, with some increases of 20%. The proposed rate adjustments align Panorama Recreation fees with regional averages, improve alignment with cost-recovery and subsidy parameters established in the Peninsula Recreation Fees and Charges Policy and sustain the targeted 50/50 user pay ratio.

Proposed changes to fees and charges include:

- *Increase to single admission, per visit and timed passes:* A review of regional admissions and pass fees was completed. Panorama Recreation's admission rates are competitive in the region. The proposed 5% to 10% increase to most single admission, per visit and timed pass fees ensures more effective cost recovery without changing Panorama Recreation's current position as third highest in the region.
- *Increase to child/youth 12-month pass:* The current child/youth 12-month pass rate remains substantially below the regional average of \$214.33 for comparable passes. The proposed 15% increase, from \$112.40 to \$129.25 per year, represents a step toward aligning Panorama Recreation's rate with regional benchmarks. This adjustment also advances fulfillment of the Peninsula Recreation Fees and Charges Policy, which recommends that child and youth fees be established at 55% of the equivalent adult rate.
- *Increase to facility rental rates:* Proposed rate adjustments of 3% to 7% for most youth and adult facility rentals are recommended to address rising operating costs and to maintain alignment with rental fees across Greater Victoria. In instances where Panorama's fees were notably lower than comparable regional rates, targeted increases of more than 7% have been applied. Given the continued high demand for facility rentals across all program areas, these increases are market-tolerable.

For commercial rentals, proposed increases of 9% support closer alignment with the Peninsula Recreation Fees and Charges Policy, which directs that commercial rates be set at 200% of the comparable adult rate.

- *Increase to supplemental staff rates:* The proposed 3.3% increase to most supplemental staff rates is to align the fees with wage increases outlined in the Collective Agreement.
- *Fee type changes:* Facility rental fee categories have been updated to more accurately reflect intended use and to support efficiencies associated with the implementation of online facility bookings. The previous "Youth" category has been renamed *Youth Non-Profit* to clarify that the reduced rate is intended specifically for non-profit, youth-focused organizations, such as minor sports associations and youth groups.

In addition, the term "adult" has been removed from most facility rental fee names. This rate category will serve as the standard base rate for all user groups that do not fall under the Commercial or Youth Non-Profit categories.

Birthday party bookings are no longer classified as commercial rentals and will now be charged the applicable base (formerly adult) rental rate.

- *Fees streamlined or removed:* To support the implementation of online facility bookings and enhance efficiencies for recurring rentals, several room rental categories have been streamlined. Previously, each individual room carried separate youth, adult and commercial rates. Under the revised structure, rooms are now grouped and priced according to room size and type, specifically: small room, classroom, large/multipurpose room and dance/fitness studio. The average rate for rooms within each grouping has been applied as the new standard fee for that category, simplifying the fee structure and improving user clarity.

## **ALTERNATIVES**

### *Alternative 1*

The Peninsula Recreation Commission recommends to the Capital Regional District Board: That the proposed fees and charges be approved for inclusion in the 2026-2027 Fees and Charges Bylaw for Panorama Recreation Services.

### *Alternative 2*

The Peninsula Recreation Commission recommends to the Capital Regional District Board: That the proposed fees and charges, as amended, be approved for inclusion in the 2026-2027 Fees and Charges Bylaw for Panorama Recreation Services.

## **IMPLICATIONS**

### *Equity, Diversity and Inclusion*

The proposed increases in admissions, passes and facility rental rates are designed to balance financial sustainability objectives with the commitment to maintaining equitable access to recreation services. As operating costs continue to rise and cost-recovery expectations evolve, some fee categories require more substantial adjustments to ensure that service delivery remains financially viable. Regional market comparisons indicate that, even with the proposed changes, Peninsula Recreation's fees continue to fall within the range of rates charged by comparable municipal recreation providers.

Applying differentiated fee increases based on age category, user group and service type enhances equity by distributing financial impacts in a manner that recognizes the varied circumstances and differing capacities to pay across the community. This approach remains consistent with the cost-recovery and subsidy levels established in the Peninsula Recreation Fees and Charges Policy.

It is recognized that financial barriers can disproportionately affect some residents' ability to access recreation. These barriers may include limited or fixed income, additional household cost pressures such as caregiving responsibilities, transportation challenges and constrained budget flexibility. To help mitigate these impacts, enhancements to the Leisure Involvement for Everyone (LIFE) program were implemented in 2025 to support residents with household incomes below the federal Low-Income Cut-Off (LICO). The strengthened LIFE program provides a more responsive subsidy model that helps ensure cost is not a barrier to participation for residents experiencing financial hardship.

### *Social Implications*

The proposed increases to admission, pass and facility rental rates maintain alignment with comparable recreation fees across Greater Victoria while supporting the continued delivery of high-quality community recreation services. Ensuring that fees remain within the regional range helps sustain participation and avoids creating disproportionate financial barriers relative to neighbouring municipalities.

Recreation facilities play an important social role in supporting physical activity, social connectedness, mental wellbeing and overall community health. Maintaining accessible and affordable options encourages regular use of recreation services, which is especially important for families, older adults and individuals seeking low-cost opportunities to stay active.

A variety of membership options including continuous monthly passes and structured discounts provide opportunities for additional savings and encourage more frequent participation. For example, the monthly cost of a continuous pass is \$38.15, which equates to \$4.75 per visit when attending eight times per month (approximately twice per week) and \$1.90 per visit when attending 20 times per month (approximately five days per week). These pricing structures help reduce per-visit costs for regular users, supporting affordability and consistent engagement in active, healthy lifestyles.

### *Financial Implications*

User fees collected by Panorama Recreation form a key component of the financial model by reducing the tax requisition and supporting sustainable cost recovery. The proposed fee adjustments are based on updated financial projections that account for operating cost increases, the introduction of new debt-servicing obligations in 2026–2027, service-level requirements and anticipated participation trends. Modelling for the 2026–2027 budget cycle indicates that the revised rates will generate sufficient incremental revenue to maintain the targeted 50% user-pay ratio while remaining competitive within the Greater Victoria recreation market.

To address the financial impact of \$645,000 in new debt financing planned for 2027, projected to increase the requisition by 12.05%, the updated fee structure is expected to generate approximately \$184,000 in additional annual revenue (\$26,000 from admissions, \$91,000 from memberships and \$67,000 from facility rentals). This additional revenue helps distribute the cost of new debt more evenly between taxpayers and users and reduces the currently projected requisition increase for 2027.

Several of the proposed fee adjustments exceed the forecast inflation rate of 2%. This reflects specific financial drivers identified through modelling, including alignment with regional market benchmarks, support for enhanced service levels and the application of standardized rounding increments to maintain consistent pricing. These refinements help stabilize revenue forecasts and ensure cost-recovery targets can be met without compromising the accessibility measures built into the fee structure.

The revised Panorama Fees and Charges Bylaw will be brought forward to a subsequent Finance Committee meeting for recommendation to the CRD Board.

### **CONCLUSION**

Each year, the fees and charges for recreation services are reevaluated to determine if new charges are required and if existing fees need to be adjusted. Comparing fees to other recreation centres and looking at social and economic factors, the recommendation is that most fees should be increased by 2% to 9%, with larger increases to specific fees to align with policy and comparable fees in the region.

### **RECOMMENDATION**

The Peninsula Recreation Commission recommends to the Capital Regional District Board: That the proposed fees and charges be approved for inclusion in the 2026-2027 Fees and Charges Bylaw for Panorama Recreation Services.

Submitted by:	Katherine Beck, Manager of Program Services, Panorama Recreation
Concurrence:	Steve Meikle, MA, Senior Manager, Panorama Recreation
Concurrence:	Luisa Jones, MBA, General Manager, Parks, Recreation & Environmental Services
Concurrence:	Varinia Somosan, CPA, CGA, Acting Chief Financial Officer
Concurrence:	Ted Robbins, B. Sc., C. Tech., Chief Administrative Officer

**ATTACHMENTS**

Appendix A: Proposed Changes for 2026-2027 Fees and Charges  
Presentation: Panorama Recreation 2026-2027 Fees and Charges with Market Comparison

**Panorama Recreation Fees and Charges**

**Effective September 1, 2026**

*Rates inclusive of tax and rental fees are per hour unless otherwise noted.*

**2025-2026 Fee**

**Proposed Changes for  
2026-2027**

**% Change**

**Drop-in and Passes**

<b>Adult (19 – 59)</b>	Single Admission	\$7.50	\$8.00	6.3%
	10x	\$67.50	\$72.00	6.3%
	25x	\$159.40	\$170.00	6.2%
	50x	\$300.00	\$320.00	6.3%
	1 month	\$63.95	\$68.25	6.3%
	12 month	\$418.30	\$456.00	8.3%
	Continuous Pass-Month 1	\$64.25	\$70.65	9.1%
	Continuous Pass-Monthly	\$34.70	\$38.15	9.0%
<b>Senior (60 plus) and Student (19+ with ID)</b>	Single Admission	\$5.95	\$6.25	4.8%
	10x	\$53.55	\$56.25	4.8%
	25x	\$126.45	\$132.80	4.8%
	50x	\$238.00	\$250.00	4.8%
<b>Senior (90 plus)</b>	Lifetime Membership	Free	Free	
<b>Children and Youth (6 – 18)</b>	Single Admission	\$4.00	\$4.25	5.9%
	10x	\$36.00	\$38.25	5.9%
	25x	\$85.00	\$90.30	5.9%
	50x	\$160.00	\$170.00	5.9%
	12 month	\$112.40	\$129.25	13.0%
	With family pass	Free	Free	
<b>Children (0-5)</b>	Single Admission	Free	Free	
<b>Family (Max. 5; 2 adults &amp; 3 youth or 1 adult &amp; 4 youth)</b>	Single Admission	\$15.00	\$16.00	6.3%
<b>Two Adult Family (2 adults and up to 3 children/youth)</b>	12 month	\$832.50	\$912.00	8.7%
	Continuous - Month 1	\$127.90	\$141.30	9.5%
	Continuous Pass Monthly	\$69.40	\$76.70	9.5%
<b>One Adult Family (1 adult and up to 4 children/youth)</b>	12 month	\$528.65	\$585.25	9.7%
	Continuous Month 1	\$74.05	\$78.75	6.0%
	Continuous Pass Monthly	\$44.05	\$48.75	9.6%
<b>Military Participant Fee</b>	12 month	\$253.05	\$270.75	6.5%

**Other Drop-in**

<b>Yoga</b>	Single Admission	\$14.25	\$16.00	12.3%
<b>Reservable Drop-In Sports Special Fdee</b>				
<b>Skating Weekend Special Family</b>	Single Admission	\$19.75	\$21.25	7.6%

**Administration/Point of Sale**

NSF Cheque/Declined Credit Card Fee		\$25	\$25	0.0%
Card Replacement		\$10.50	\$12.00	12.5%
Loonie Admission		\$1	\$1.00	0.0%
Toonie Admission		\$2	\$2.00	0.0%
Locker (small/medium)		\$0.25	\$0.25	0.0%

<b>Panorama Recreation Fees and Charges</b>			
<b>Effective September 1, 2026</b>			
<i>Rates inclusive of tax and rental fees are per hour unless otherwise noted.</i>	<b>2025-2026 Fee</b>	<b>Proposed Changes for 2026-2027</b>	<b>% Change</b>
Locker (large)	\$0.50	\$0.50	0.0%
Skate Rental	\$4.00	\$4.25	5.9%
Skate Sharpening	\$6.25	\$6.75	7.4%
Skate Sharpening 10x	\$56.25	\$60.75	7.4%

<b>Advertising and Partnerships</b>			
Banner Ad ( 2 x 7.25)	\$266.25	\$279.55	4.8%
Banner Ad ( 2 x 7.25) three brochures (20%)	\$668.35	\$701.75	4.8%
Banner Ad ( 4 x 7.25)	\$440.15	\$462.15	4.8%
Banner Ad ( 4 x 7.25) three brochures (20%)	\$1,092.20	\$1,146.80	4.8%
Front/Back Inside Cover (full gloss 9.5 x 7.25)	\$1,168.25	\$1,226.65	4.8%
Front/Back Inside Cover (full gloss 9.5 x 7.25) three brochures	\$2,896.20	\$3,041.00	4.8%
Back Cover (full gloss 9.5 x 7.25)	\$1,385.60	\$1,454.90	4.8%
Back Cover (full gloss 9.5 x 7.25) three brochures	\$3,477.60	\$3,651.50	4.8%
Inside Full Page	\$869.40	\$912.85	4.8%
Design Fee (per hour)	\$81.50	\$85.60	4.8%
Partners of Panorama	Negotiated	Negotiated	
Arena A Rink Board (per year)	1500.00	\$1,575.00	4.8%
Arena A Wall Board (per year)	\$1,050.00	\$1,102.50	4.8%
Arena B Rink Board (per year)	\$1,575.00	\$1,653.75	4.8%
Arena B Wall Board (per year)	\$1,050.00	\$1,102.50	4.8%
Electronic Road Sign - Daily	\$80.00	\$84.00	4.8%
Electronic Road Sign - Weekly	Negotiated	Negotiated	
Aquatic Wall Board	\$603.75	\$633.95	4.8%
Tennis Wall Board	\$603.75	\$633.95	4.8%
LCD Display	Negotiated	Negotiated	
Panther's Arena B Advertising Exclusivity	Negotiated	Negotiated	
Arena B Screen (per year)	\$1,575	\$1,653.75	4.8%
Hanging Banner (per year)	Negotiated	Negotiated	
Title Sponsor of Event	Negotiated	Negotiated	
Lexan for rink boards (if required)	245	\$297.00	17.5%

<b>Special Events</b>			
Special Event Staff-Community/Non-Profit*	\$37.20	\$39.05	4.7%
Special Event Staff-Commercial*	\$56.65	\$65.15	13.0%
Slider & Handler- Community/Non-Profit*	\$74.40	\$78.10	4.7%
Slider & Handler- Commercial*	\$113.30	\$130.30	13.0%
Small Inflatable-Community/Non-Profit*	\$37.20	\$39.05	4.7%
Small Inflatable-Commercial*	\$56.65	\$65.15	13.0%
Large Inflatable-Community/Non-Profit**	\$111.60	\$117.15	4.7%
Large Inflatable -Commercial**	\$169.95	\$195.45	13.0%

\*Two hour minimum required

\*\*Three hour minimum required. Includes three staff for two hour event, plus one staff one hour travel time.

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Panorama Recreation Fees and Charges			
Effective September 1, 2026			
<i>Rates inclusive of tax and rental fees are per hour unless otherwise noted.</i>	2025-2026 Fee	Proposed Changes for 2026-2027	% Change
<b>Indoor Facilities</b>			
<b>Arena</b>			
Ice – Online		\$175.00	
Ice – <del>Adult</del> Prime*	\$255.75	\$273.65	6.5%
Ice – <del>Adult</del> Non-Prime	\$205.75	\$220.15	6.5%
Ice – <del>Adult</del> Midnight*	\$134.05	\$138.05	2.9%
Ice – Youth Non-Profit Prime	\$139.25	\$147.60	5.7%
Ice – Youth Non-Profit Non-Prime	\$117.00	\$120.50	2.9%
Ice - Youth Commercial (was Jr. B Game)	\$152.50	\$160.15	4.8%
Ice – Commercial (Tournament rate e.g. Pacific Cup)	\$288.55	\$317.40	9.1%
Dry Floor – <del>Adult</del>	\$81.00	\$86.65	6.5%
Dry Floor – Youth Non-Profit	\$51.75	\$53.30	2.9%
Dry Floor – Commercial ( <del>Trade Show</del> )	\$92.20	\$98.65	6.5%
Complex – Ice Season Commercial (per day)	\$3,408	\$3,748.85	9.1%
Complex – Dry Floor Commercial (per day)	\$1,382	\$1,658.60	16.7%
Arena Staff	\$43.50	\$45.00	3.3%

\* See the Peninsula Recreation Commission Ice Allocation Policy for the definition of prime/non-prime and midnight.

<b>Aquatics</b>			
Pool Rental – Youth Non-Profit	\$130.35	\$134.25	2.9%
Pool Rental – <del>Adult</del>	\$178.40	\$181.95	2.0%
Pool Rental – Commercial	\$214.70	\$236.15	9.1%
Lane Rental – Youth Non-Profit	\$16.60	\$17.10	2.9%
Lane Rental – <del>Adult</del>	\$24.65	\$25.15	2.0%
Lane Rental – Commercial	\$30.35	\$33.40	9.1%
Pool Rental – Lifeguard/Instructor (additional staff) *	\$43.50	\$45.00	3.3%

\*Lifeguard/Instructor is charged outside of normal operating hours and where additional staff is needed. 1 lifeguard per 35 participants.

Pool rentals do not include slide use. Slide use will require an additional 2 lifeguards.

<b>Indoor Courts Racquet Sports</b>			
Gymnasium - Court Rental Fee (Pickleball, Badminton)	\$20.00	\$22.00	9.1%
Tennis – Prime	\$31.40	\$34.50	9.0%
Tennis – Economy	\$28.70	\$31.60	9.2%
Tennis – Non-Prime	\$17.40	\$19.10	8.9%
Squash & Convertible Court – Prime (45 minutes)	\$16.60	\$17.40	4.6%
Squash & Convertible Court – Non-Prime (45 minutes)	\$13.30	\$14.00	5.0%
Tennis Complex – Off Season Daily	\$1,729.75	\$1,816.25	4.8%
Tennis Complex – In Season Daily	\$2,420.50	\$2,662.55	9.1%
Tennis Complex – Off Season Commercial (per day)	\$2,420.50	\$2,662.55	9.1%
Tennis Complex – In Season Commercial (per day)	\$3,094.15	\$3,403.55	9.1%

\*See Panorama Recreation website for the definition of prime, non-prime and economy.

Off season May 1<sup>st</sup> - August 31<sup>st</sup> and applies to indoor courts and complex. Off season rate = 50% of applicable hourly rate

<b>Panorama Recreation Fees and Charges</b>			
<b>Effective September 1, 2026</b>			
<i>Rates inclusive of tax and rental fees are per hour unless otherwise noted.</i>	<b>2025-2026 Fee</b>	<b>Proposed Changes for 2026-2027</b>	<b>% Change</b>
<b>Gymnasia &amp; Dance/Fitness Studios</b>			
Small Gymnasium - Youth Non-Profit	\$41.35	\$42.60	2.9%
Small Gymnasium <del>—Adult</del>	\$50.15	\$52.65	4.7%
Small Gymnasium – Commercial	\$88.45	\$97.30	9.1%
Large Gymnasium – Youth Non-Profit	\$57.50	\$59.25	3.0%
Large Gymnasium <del>—Adult</del>	\$73.10	\$76.75	4.8%
Large Gymnasium – Commercial	\$119.96	\$131.95	9.1%
Dance/Fitness Studio – Youth Non-Profit	\$33.30	\$34.30	2.9%
Dance/Fitness Studio <del>—Adult</del>	\$50.85	\$53.40	4.8%
Dance/Fitness Studio – Commercial	\$65.55	\$72.10	9.1%
<b>Rooms</b>			
Small Room – Youth Non-Profit	\$24.75	\$25.50	2.9%
Small Room <del>—Adult</del>	\$32.95	\$34.60	4.8%
Small Room – Commercial	\$41.80	\$46.00	9.1%
Classroom – Youth Non-Profit	\$27.05	\$27.85	2.9%
Classroom <del>—Adult</del>	\$34.25	\$35.95	4.7%
Classroom – Commercial	\$54.40	\$59.85	9.1%
Large/Multipurpose Room – Youth Non-Profit	\$79.05	\$81.40	2.9%
Large/Multipurpose Room <del>—Adult</del>	\$93.20	\$97.85	4.8%
Large/Multipurpose Room – Commercial	\$152.85	\$168.15	9.1%
<b>Equipment &amp; Staff</b>			
Table Rental Fee Per Table	\$3.50	\$3.65	4.1%
Chair Rental Fee Per Chair	\$0.85	\$0.90	5.6%
Fitness/Aquatic Fitness Staff*	\$53.50	\$55.00	2.7%
Maintenance Staff*	\$53.50	\$55.00	2.7%
Staff Supervision*	\$53.50	\$55.00	2.7%
Event Power (special events/tournaments)	Negotiated		
Dumpster (special events/ tournaments)	Negotiated		
Damage Deposit - Major Event/Tournament	20% of contract		
Facility rental for commercial film rental	Negotiated		
*Two hour minimum required			
<b>Outdoor Facilities</b>			
<b>Outdoor Courts</b>			
Outdoor Tennis	\$6.55	\$8.00	18.1%
JSMSC - Outdoor Convertible Court	\$6.55	\$8.00	18.1%
JSMSC - Outdoor Basketball Court	\$13.10	\$16.00	18.1%
JSMSC - Complex	\$26.20	\$32.00	18.1%
Sport Box - Pickleball Court	\$10.00	\$12.00	16.7%
Sport Box - Youth Non-Profit	\$17.05	\$17.55	2.8%
Sport Box <del>—Adult</del>	\$31.00	\$33.15	6.5%
Sport Box - Commercial	\$62.00	\$68.20	9.1%
<b>Shelters</b>			
Picnic Shelter 1 & 3	\$5	\$15.00	66.7%
Picnic Shelter 1 & 3 - Commercial	\$10	\$30.00	66.7%
Picnic Shelter 2	\$5	\$20.00	75.0%
Picnic Shelter 2 – Commercial	\$15	\$40.00	62.5%
<del>Picnic Shelter—Youth</del>	<del>\$3.00/\$5.00</del>		

<b>Panorama Recreation Fees and Charges</b>			
<b>Effective September 1, 2026</b>			
<i>Rates inclusive of tax and rental fees are per hour unless otherwise noted.</i>	<b>2025-2026 Fee</b>	<b>Proposed Changes for 2026-2027</b>	<b>% Change</b>
<b>Fields</b>			
Playing Field/Ball Diamond(GG)	\$17.70	\$18.25	3.0%

<b>Parking Lots</b>			
Parking Lot - Commercial	Negotiated	Negotiated	
Parking Lot Per Zone/Day	\$84.00	\$86.50	2.9%

**The following fees are discontinued as fees have been streamlined by room size**

<b>Central Saanich Cultural Centre</b>			
Cultural Centre Room A – Youth	\$32.00		
Cultural Centre Room A – Adult	\$41.25		
Cultural Centre Room A – Commercial-	\$54.40		
Cultural Centre Room B – Youth	\$29.95		
Cultural Centre Room B – Adult	\$39.10		
Cultural Centre Room B – Commercial-	\$51.80		

<b>Greenglade Community Centre</b>			
Classroom – Youth	\$27.05		
Classroom – Adult	\$34.25		
Classroom – Commercial and Birthday Party	\$54.40		
Fitness/Dance Studio (Rm 4) – Youth	\$33.30		
Fitness/Dance Studio (Rm 4) – Adult	\$42.60		
Fitness/Dance Studio (Rm 4) – Commercial/Birthday Party	\$65.55		
Gymnasium – Youth	\$41.35		
Gymnasium – Adult	\$50.85		
Gymnasium – Commercial and Birthday Party	\$88.45		
Gymnasium – Court Rental Fee (Pickleball, Badminton)	\$25.43		
Teen Lounge	\$49.50		
Staff Supervision*	\$44.60		

\*Two hour minimum required

<b>Panorama Recreation</b>			
Boardroom – Youth	\$24.75		
Boardroom – Adult	\$32.95		
Boardroom – Commercial and Birthday Party	\$41.80		
Island Room – Youth	\$23.40		
Island Room – Adult	\$31.30		
Island Room – Commercial and Birthday Party	\$44.10		
Fitness Studio – Youth	\$33.30		
Fitness Studio – Adult	\$50.85		
Fitness Studio – Commercial and Birthday Party	\$65.55		
Lookout Room – Youth	\$32.00		
Lookout Room – Adult	\$49.50		
Lookout Room – Commercial and Birthday Party	\$60.65		
Lobby/Concourse	\$14.20		
Poolside Room – Youth	\$20.05		

<b>Panorama Recreation Fees and Charges</b>			
<b>Effective September 1, 2026</b>			
<i>Rates inclusive of tax and rental fees are per hour unless otherwise noted.</i>	<i>2025-2026 Fee</i>	<i>Proposed Changes for 2026-2027</i>	<i>% Change</i>
Poolside Room — Adult	\$31.30		
Poolside Room — Commercial and Birthday Party	\$44.10		
ARC Room — Youth	\$20.60		
ARC Room — Adult	\$32.25		
ARC Room — Commercial and Birthday Party	\$44.10		

<b>North Saanich Middle School</b>			
Science Classroom — Youth	\$27.05	\$27.60	2.0%
Science Classroom — Adult	\$34.25	\$35.45	3.5%
Science Classroom — Commercial	\$54.40	\$58.20	7.0%
Multipurpose — Youth	\$79.05	\$80.65	2.0%
Multipurpose — Adult	\$93.20	\$96.45	3.5%
Multipurpose — Commercial	\$152.85	\$163.55	7.0%
Gymnasium — Youth*	\$57.50	\$58.65	2.0%
Gymnasium — Adult*	\$73.10	\$75.65	3.5%
Gymnasium — Commercial and Birthday Party*	\$119.95	\$128.35	7.0%
Staff Supervision**	\$70.20	\$94.75	35.0%

\*Half Gymnasium rental is half the regular fee

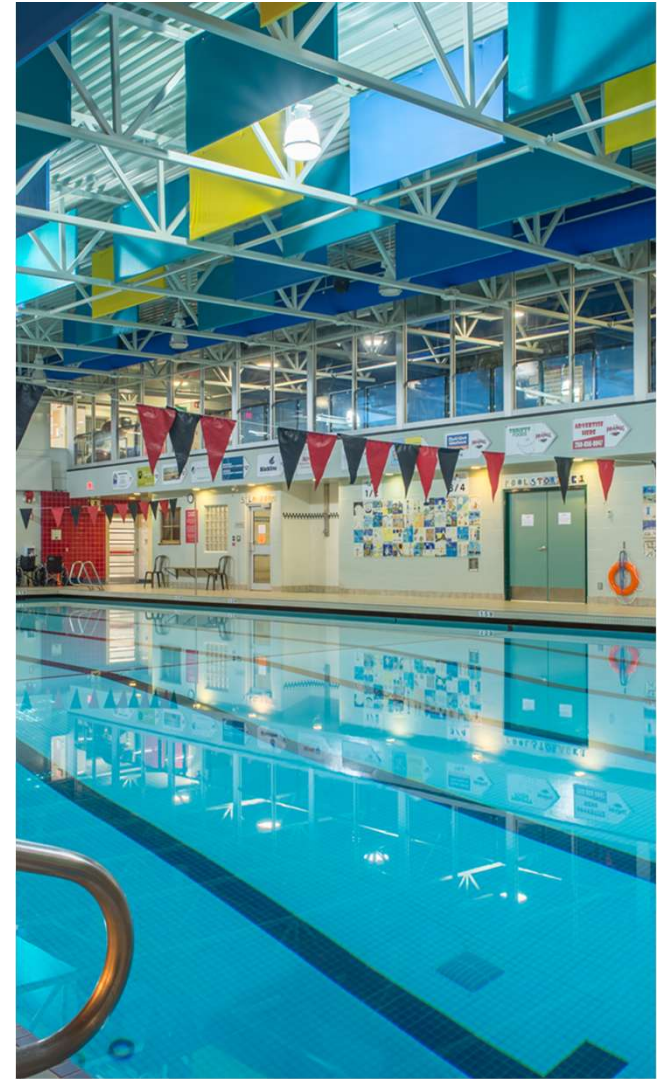
\*\* Two hour minimum required

# Peninsula Recreation 2026-2027 Fees & Charges

Peninsula Recreation Commission  
April 23, 2026

## Agenda

1. Fees & Charges Process
2. Current Climate
3. Admissions & Passes
4. Facility Rentals



CRD

## Overview

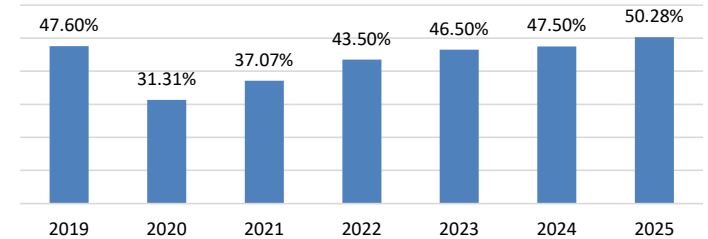
- Reviewed Annually
- Commission recommends changes for approval by CRD Board
- Analysis includes:
  - Policy
  - Social Conditions
  - Economic Conditions
  - Regional Comparison



## Policy

- Target: 50% user pay, 50% funding by requisition
- Subsidy levels by age and usage type are outlined in fees and charges policy
- Balance increased operating costs with affordability

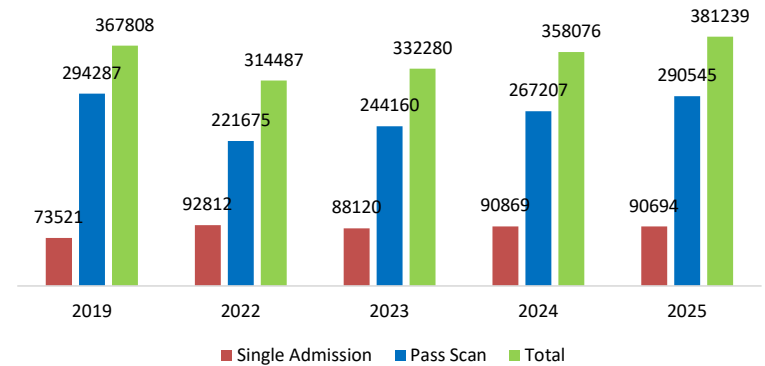
User Pay Ratio



# Climate

- Increasing demand for services and facilities
- Increased operating costs including utilities and wages
- Capital projects add \$645K in new debt (2027), driving a 12.05% requisition increase.
- 3-5% increase to fees planned regionally
- 2027 CPI forecast: 2%

Attendance by Usage Type



## Admissions & Visits

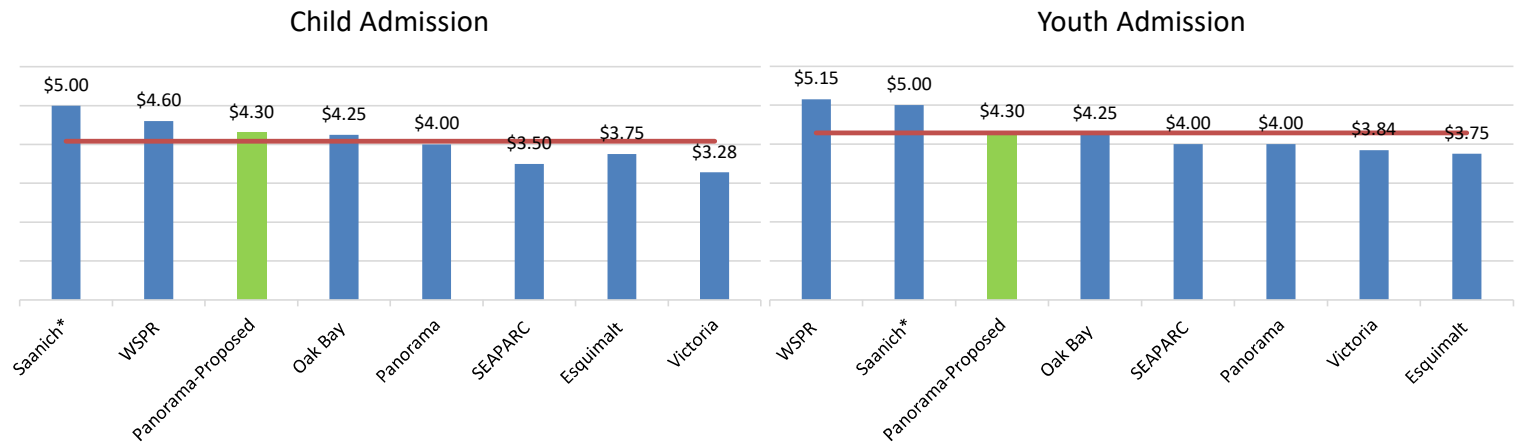
- Increases to admission rates consider:
  - Acceptable age-based subsidy
  - Regional comparison
- Visit pass packages discounted proportionally:
  - 10 visits: 10% discount
  - 25 visits: 15% discount
  - 50 visits: 20% discount

Rate Type	Current	Proposed	Increase	% of Adult
Adult (base rate)	\$7.50	\$8	6.8%	N/A
Child/ Youth	\$4.00	\$4.25	6%	53%
Senior/ Student	\$5.95	\$6.25	5.3	78%
Family	\$15	\$16	6.3%	200%

# Market Comparison

## Child & Youth Admissions

6% Increase Proposed

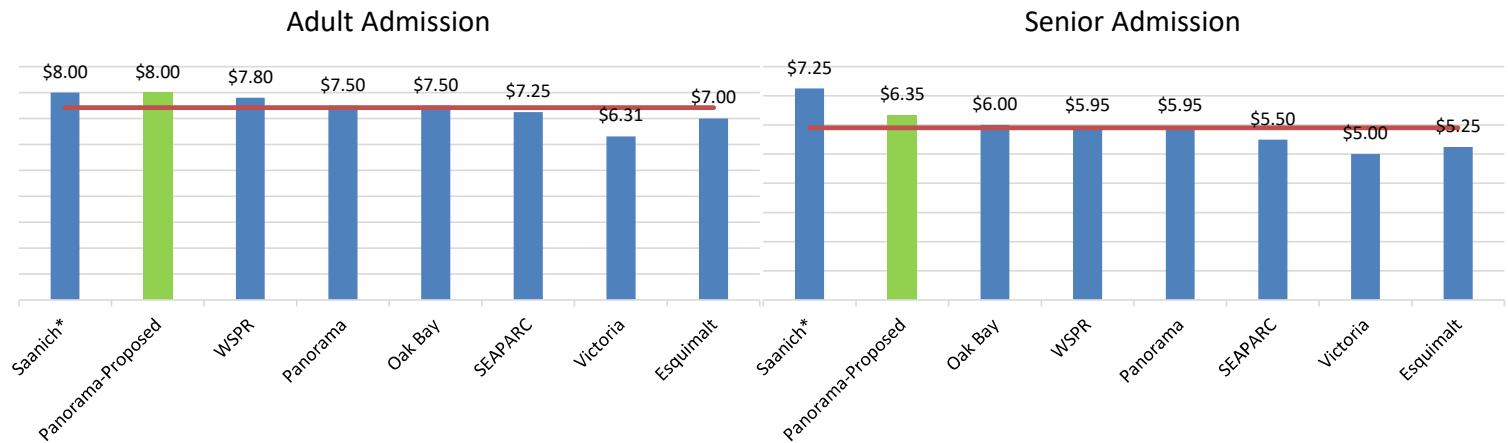


\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

# Market Comparison

## Adult & Senior Admissions

6.8% and 5.3% Increase Proposed



\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

## Memberships

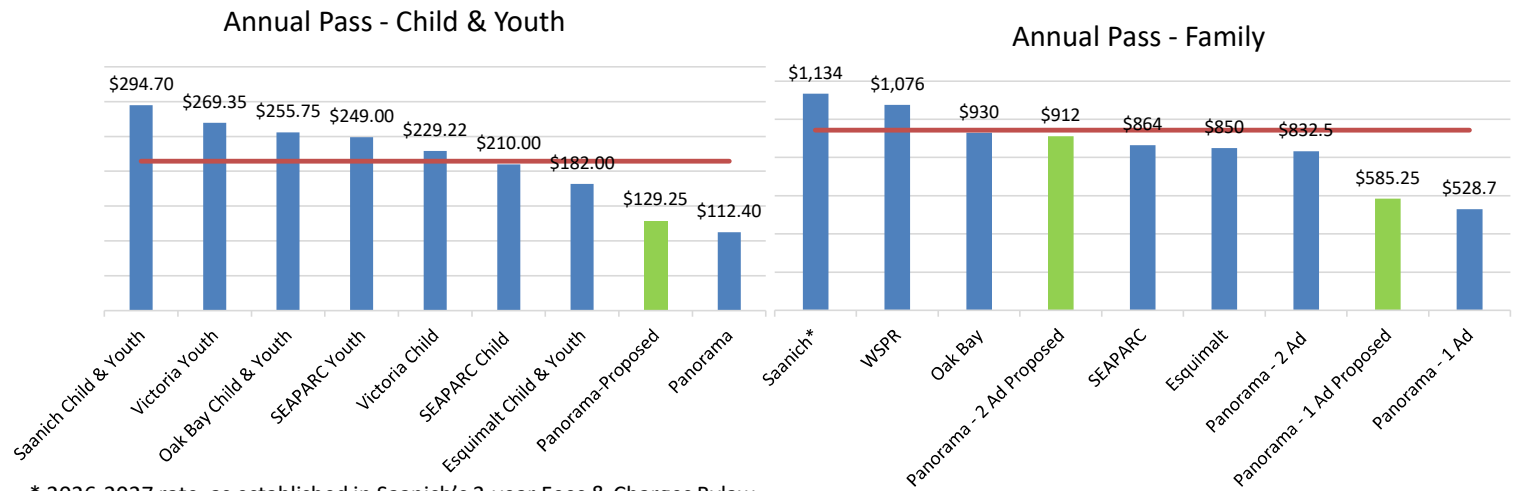
- Continuous pass
- Youth pass
- Family pass
  - One adult
  - Two adult

Annual Pass Type	Current	Proposed	Increase	% of Adult
Adult	\$418.30	\$456	9%	N/A
Youth	\$112.40	\$129.25	15%	28%
Family- 1 Adult	\$530.70	\$585.25	9.3%	128%
Family - 2 Adult	\$837	\$912	8.3%	200%

# Market Comparison

## Child & Youth, 1 Adult & 2 Adult Family Annual Pass

15%, 8.3% & 9.3% Increase Proposed

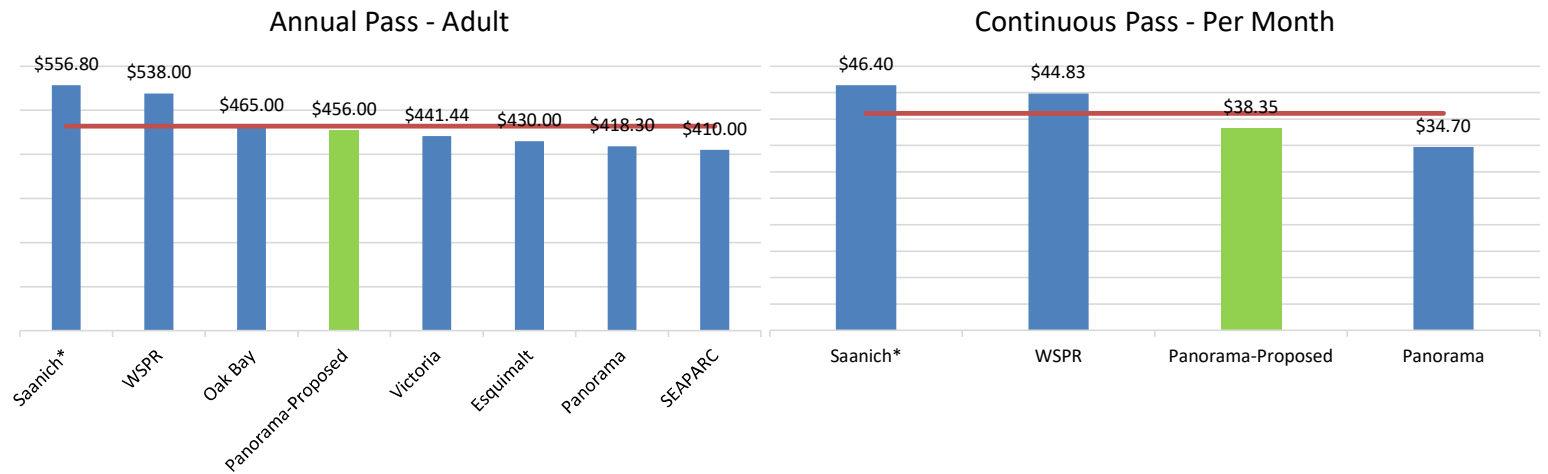


\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

# Market Comparison

## Adult Annual Pass & Continuous Pass

9% & 10% Increase Proposed



\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

## Rentals

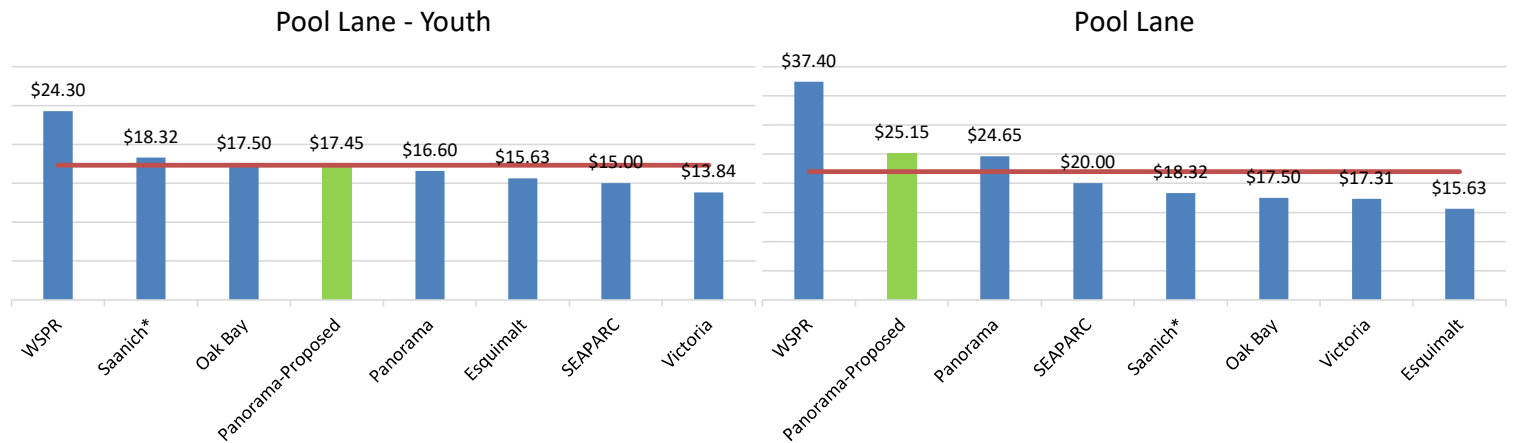
- Increases vary, targeting recovery levels as follows:
  - Adult (base)
  - Youth 55%
  - Commercial 200%
- Exceptions consider market comparison, affordability, usage levels
- Consolidation of room rental fees
- Addition of online booking fees



# Market Comparison

## Pool Lane – Youth & Adult

3% and 2% Increase Proposed

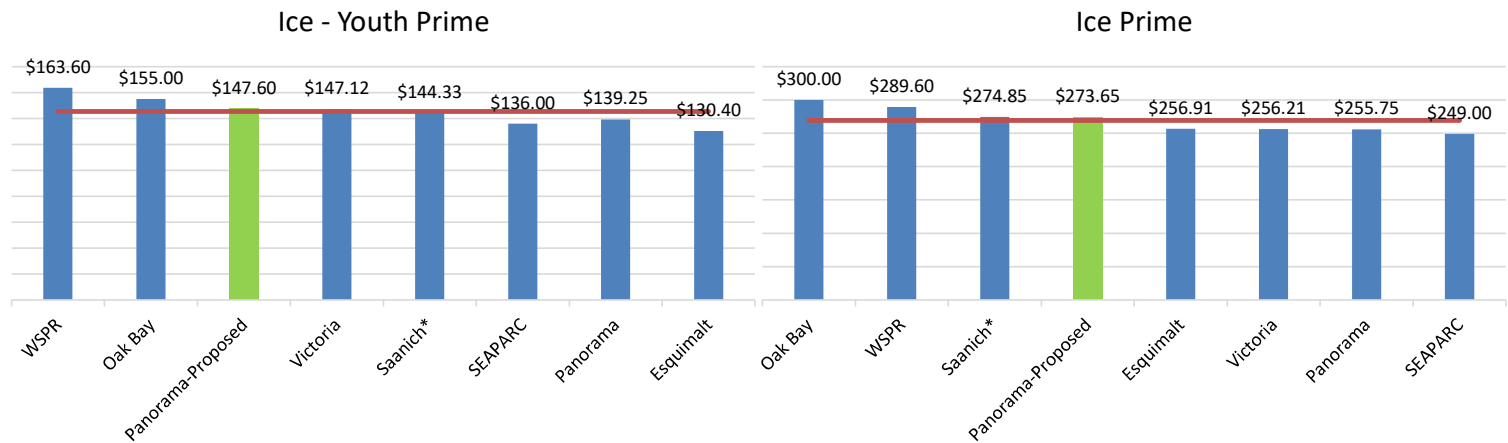


\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

# Market Comparison

## Ice – Youth & Adult Prime

6% and 7% Increase Proposed



\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

# Market Comparison

## Dry Floor – Youth & Adult Prime

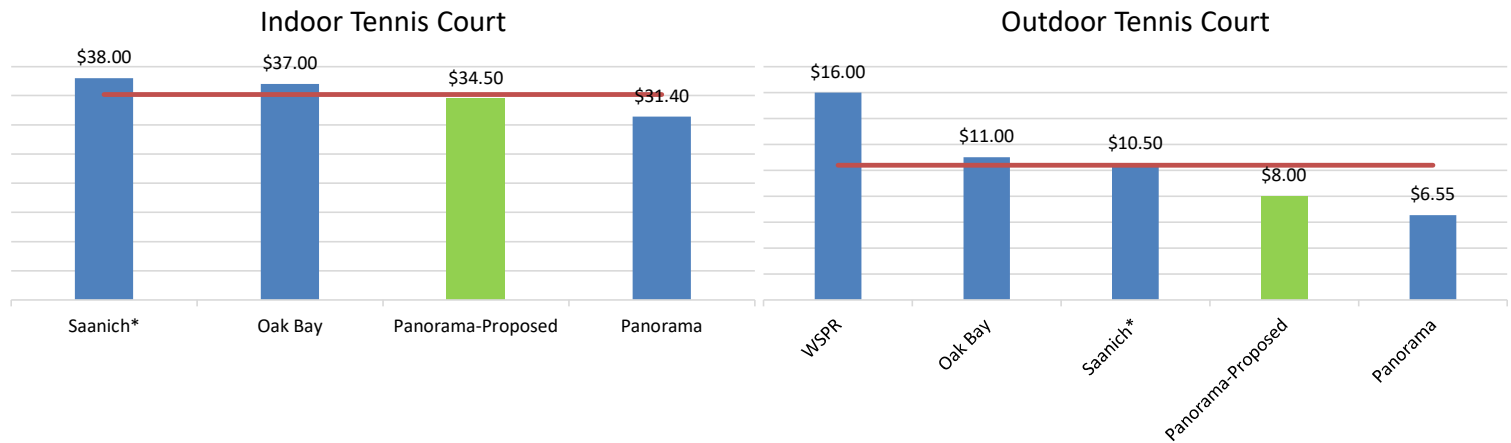
3% and 7% Increase Proposed



\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

# Market Comparison

## Tennis Court – Indoor & Outdoor 10% and 22% Increase Proposed

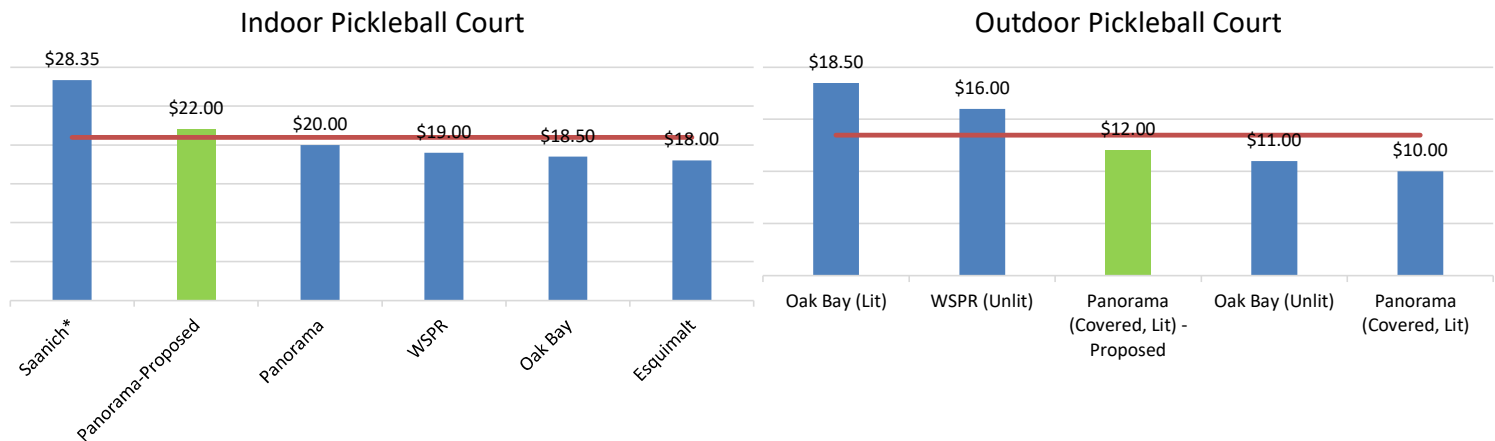


\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

# Market Comparison

## Pickleball Court – Indoor & Outdoor

4% and 20% Increase Proposed

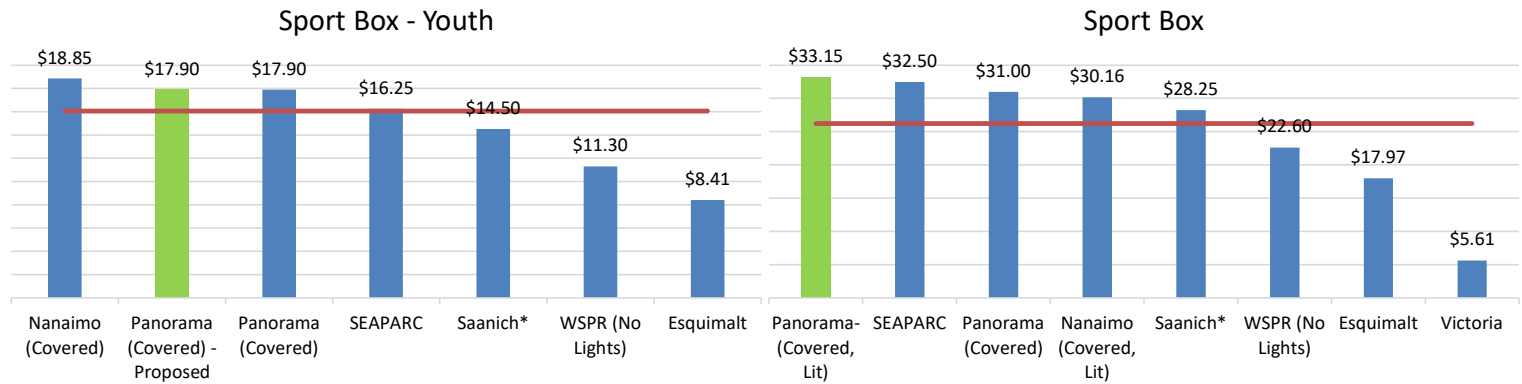


\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

# Market Comparison

## Sport Box – Youth & Adult

3% and 7% Increase Proposed

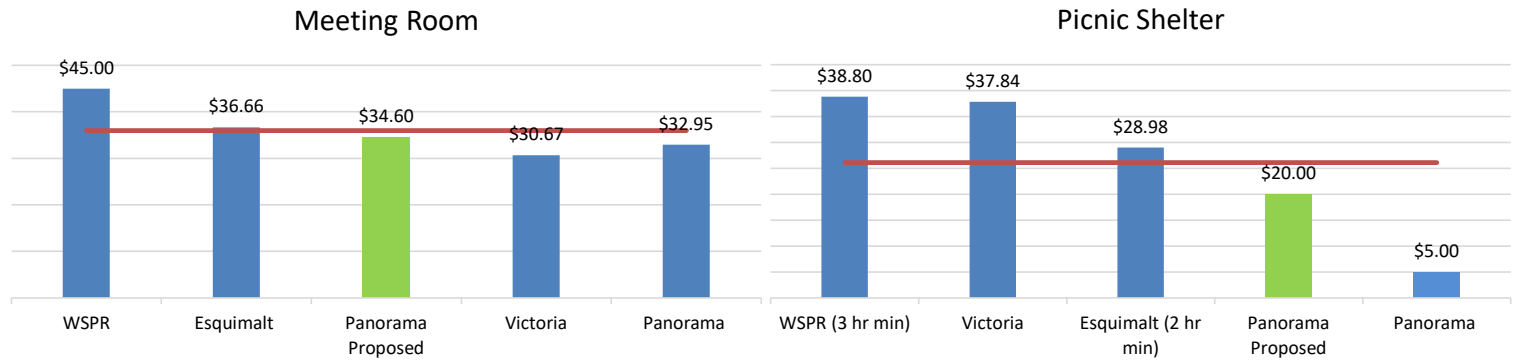


\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

# Market Comparison

## Meeting Rooms & Picnic Shelters

3% and 50% Increase Proposed



\* 2026-2027 rate, as established in Saanich's 3-year Fees & Charges Bylaw

## Outcomes

### Strategic

- Streamlined online bookings
- Fees aligned with policy & market
- Fair distribution of new debt
- User-pay ratio maintained

### Financial

- + \$184K annual revenue  
(Admissions \$26K | Memberships \$91K | Rentals \$67K)

### Overall Impact

- 2027 requisition reduced



## Recommendation

*The Peninsula Recreation Commission recommends to the Capital Regional District Board:*

*That the proposed fees and charges be approved for inclusion in the 2026-2027 Fees and Charges Bylaw for Panorama Recreation Services.*



**Thank you**



Making a difference...together

## REPORT TO PENINSULA RECREATION COMMISSION MEETING OF THURSDAY, APRIL 23, 2026

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**SUBJECT**     **Panorama Recreation 2025 Annual Report**

### **ISSUE SUMMARY**

To provide information on Panorama Recreation programs, services and operations for 2025.

### **BACKGROUND**

In 2025, staff advanced several strategic actions outlined in the Panorama Recreation 2022-2026 Strategic Plan. The Saanich Peninsula Recreation Facility Needs Assessment was completed and presented to the Peninsula Recreation Commission in August. The purpose of the Needs Assessment was to understand the current and future need for recreation facilities on the Saanich Peninsula. Key outcomes include the need to modernize facility allocation policies to improve equity and encourage non-peak usage, and to advance accessibility improvements throughout existing facilities, with priority given to the arena. Exploring opportunities for a multi-purpose recreation facility on the Southern Saanich Peninsula was also identified as a priority, which could include weight room, fitness studio and general programming space. The study also highlighted the need for outdoor pickleball courts.

### **2025 UPDATE & HIGHLIGHTS**

#### **Capital Projects**

The new, covered Multi Sport Box in Centennial Park opened in September 2025. The first of its kind in the capital region, the facility is open from 7 am to 10 pm seven days per week. Primary use includes lacrosse, ball hockey and pickleball. The facility was booked approximately 48% of total capacity for the Fall season, while the remaining time was available for walk-up community use.

With the continuation of several capital projects and an extended maintenance closure of the pool, 2025 was a busy year for operations staff. Work on the heat recovery project progressed substantially, with critical components, including pipe runs and heat exchangers, installed throughout the arena and racquets complex. LED lighting was installed in several facility areas, including the boardroom, common areas and arenas. The entire aquatic complex was closed for six weeks to resurface the leisure pool filter room floor and replace five filters, along with deep cleaning and tile repairs throughout the pool area and changerooms.

#### **Accessibility & Inclusion**

2025 was the first full year in which changes to the Leisure Involvement for Everyone (LIFE) program came into effect. The program now includes unlimited access to drop-in recreation at Panorama and a two-year application cycle to remove barriers to access. The LIFE program continues to play a crucial role in providing recreation access to individuals and families on limited incomes, and staff issued a total of 615 LIFE memberships in 2025, a 13% increase over 2024. Panorama Recreation continued to provide inclusion support for children participating in out-of-school care, spring break and summer camps with grant funding provided by Island Health

Supported Child Development. Other new accessibility-focused activities in 2025 included the Blind Hockey program, powered by Canadian Blind Hockey and supported by the Canucks for Kids Fund. This all-ages program began in Fall 2025, and staff collaborated with program providers to make a number of facility improvements to support better access for those who are blind or with low vision.

### Community Outreach & Inclusion

Panorama Recreation staff supported several community outreach and engagement events as an opportunity to further the Panorama brand of living well and having fun. Panorama attended activities including the Salish Sea Lantern Festival and Canada Day celebrations on the Peninsula, strengthening community connections and engagement. Staff also attended events hosted by local First Nations, including health fairs, family gatherings and literacy events. A working group formed with local First Nations community members met to discuss opportunities for increased First Nations visibility at Panorama Recreation facilities including the new Sport Box, and increased access to recreation for Indigenous youth. The community continues to engage with Panorama Recreation digitally, with 524 new social media followers across all platforms.

### Drop-In Activities

Attendance in drop-in activities continued a growth trajectory in 2025, increasing 6.5% over 2024. Drop-in attendance for the year has now surpassed pre-pandemic levels and reached 1,047 average daily visits. Despite the extended maintenance closure, pool drop-in attendance was on par with 2024, while visits to the weight room at Panorama Recreation Centre increased nearly 15% over 2024. New drop-in sports programming was also introduced, with successful offerings including roller skating, volleyball and squash.

### Programs & Services

Participation in registered programs grew 11% in 2025, with 16,280 registered participants in total. Growth was seen across all program areas, with aquatics, fitness, arena and community recreation programs seeing the greatest increases. The Owl's Nest Licensed Early Learning Program was expanded in Fall 2025, with a second classroom providing 16 new spaces of part-time childcare for children ages three to five years. The Peninsula Recreation Commission adopted a new Facility Allocation Policy in Spring 2025, which was implemented for the Fall season. The new policy aims to modernize the principles of facility allocation to ensure more equitable access for users, while supporting more efficient and effective operations. The new policy resulted in increased usage of the arena during both dry-floor and ice seasons, generating more rental revenue and supporting access to new users. Panorama Recreation also hosted several tournaments and sporting events including the Victoria Youth Triathlon and the Victoria Open Table Tennis Championship.

## **CONCLUSION**

In 2025, Panorama Recreation staff advanced key strategic priorities by completing major facility planning work, supporting significant capital upgrades and expanding programs that improve accessibility and community participation. The 2025 Panorama Recreation Annual Report provides the Peninsula Recreation Commission with an overview of annual progress across strategic planning, capital improvements, programming and community outreach. Staff will continue implementing Strategic Plan actions, monitoring facility and program performance, and reporting back as future milestones, opportunities and decisions arise.

**RECOMMENDATION**

There is no recommendation. This report is for information only.

Submitted by:	Katherine Beck, Manager, Program Services, Panorama Recreation
Concurrence:	Steve Meikle, MA, Senior Manager, Panorama Recreation
Concurrence:	Luisa Jones, MBA, General Manager, Parks, Recreation & Environmental Services

**ATTACHMENTS**

Appendix A: Panorama Recreation 2025 Annual Report  
Presentation: Panorama Recreation 2025 Annual Report



# ANNUAL REPORT 2025

Serving the Communities of

**BOŃEĆEN** | **Central Saanich** | **North Saanich**  
**Sidney** | **STÁUTW** | **WSIKEM** | **WJOLEŁP**



## Acknowledgement

The CRD conducts its business within the traditional territories of many First Nations, including but not limited to BOKÉĆEN (Pauquachin), MÁLEXEŁ (Malahat), P'a:chi:da?ah (Pacheedaht), Pune'laxutth' (Penelekut), Sc'ianew (Beecher Bay), Songhees, STÁUTW (Tsawout), T'Sou-ke (Sooke), WJOLÉŁP (Tsartlip), WSIKEM (Tseycum), and x<sup>w</sup>sepsəm (Esquimalt), all of whom have a long-standing relationship with the land and waters from time immemorial that continues to this day.

# ABOUT PANORAMA RECREATION

## Table of Contents

2	About Panorama Recreation	10	Drop-In Activities
3	Strategic Plan	11	Programs
6	Highlights	12	Arena & Sport
7	Administration & Operations	13	Aquatics & Fitness
8	Accessibility & Inclusion	14	Community Recreation
9	Outreach & Engagement		



## Mission Statement

Panorama Recreation promotes individual and community wellness by providing recreation opportunities in an effective and efficient manner reflecting the needs of our communities.

*A service of the* **CRD**

# STRATEGIC PLAN

## 2022-2026 Strategic Plan

Panorama Recreation’s Strategic Plan will help Commission members and staff prioritize future initiatives and optimize the delivery of recreation services. The plan identifies 13 strategies to guide the overall approach for infrastructure projects and service delivery, and 29 actions needed to implement the strategies.



## Infrastructure Focus Areas

Strategy		Action	Progress		
			2022, 2023	2024	2025
		Short Term (ST) = 0 to 3 Years Medium Term (MT) = 3 to 5 Years Long Term (LT) = 5+ Years Ongoing (O) = Continual practice embedded in service delivery			
<b>S1</b> Modernize arena support spaces for equity & functionality.	<b>A1</b>	Proceed with design work and cost analysis for arena dressing room & support space enhancements. (ST)	In Progress	In Progress	In Progress
	<b>A2</b>	Engage with arena stakeholders on upgrades and opportunities that provide public benefit. (ST)	In Progress	In Progress	In Progress
<b>S2</b> Explore viability and cost to expand recreation and related opportunities.	<b>A3</b>	Explore opportunities to meet identified gaps in Central Saanich (e.g. feasibility analysis, partnerships). (ST)	In Progress	In Progress	In Progress
	<b>A4</b>	Consider the feasibility of developing a multi-sport facility in Central Saanich. (ST/MT)	In Progress	In Progress	In Progress
	<b>A5</b>	Monitor program space use at Panorama. If capacity challenges persist/increase, investigate expansion. (MT)	In Progress	In Progress	In Progress
<b>S3</b> Enhance Food Services @PRC.	<b>A6</b>	Develop a business case for the provision of food services at the Panorama Recreation Centre. (ST)	Future	In Progress	In Progress
<b>S4</b> Leadership role in Pickleball Strategy.	<b>A7</b>	Conduct pickleball strategy to understand participation levels, trends, and future infrastructure needs. (ST)	In Progress	In Progress	In Progress
<b>S5</b> Monitor pool utilization to inform long term actions and resource allocation.	<b>A8</b>	Ensure sufficient tracking and analysis of pool utilization, trends, preferences. (ST)	In Progress	In Progress	In Progress
	<b>A9</b>	Budget for pool expansion study @ 6-7 swims per capita over at least two consecutive years. (LT)	In Progress	In Progress	In Progress
	<b>A10</b>	Work with municipal partners to explore outdoor aquatics amenities like a splash pad/spray park. (MT/LT)	Future	Future	In Progress

### Legend

Complete	In Progress	Ongoing/On Track	Future	Deferred/Delayed
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# STRATEGIC PLAN

## Service Delivery Objectives

Five Service Delivery Objectives have been identified to provide measurable pillars to further the mission statement, guide decisions and assess the impacts of future investment and actions.

<p><b>Inclusive</b></p>  <p>For all residents regardless of ability or identity.</p>	<p><b>Aligned</b></p>  <p>With community need.</p>	<p><b>Quality-Focused</b></p>  <p>Driven by culture of excellence.</p>	<p><b>Collaborative</b></p>  <p>Maximize participation through partnerships.</p>	<p><b>Sustainable</b></p>  <p>Environmentally and financially.</p>
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## Program & Service Delivery Focus Areas

Strategy	Action	Progress		
		2022 2023	2024	2025
<b>S6</b> Commit to reconciliation, decolonization and meaningful work with Nations.	<b>A11</b> Work with First Nations communities on the Peninsula to identify opportunities for ongoing dialogue. (O)			
	<b>A12</b> Identify opportunities to cross-promote recreation at local First Nations communities and at Panorama. (O)			
<b>S7</b> Continue to focus on physical literacy.	<b>A13</b> Regularly audit the programming mix to ensure alignment with best practice in physical literacy. (O)			
	<b>A14</b> Ensure staff have sufficient physical literacy and fundamental movement skill training and development. (O)			
<b>S8</b> Continue to focus on youth programs.	<b>A15</b> Continue to engage children and youth in recreation, focusing on those not sufficiently active/involved in sport. (O)			
	<b>A16</b> Continue to work with community organizations to reduce barriers and increase participation. (O)			
	<b>A17</b> Investigate existing indoor climbing opportunities and engage with providers to reduce participation barriers. (O)			
<b>S9</b> Focus on staff training, development, recruitment.	<b>A18</b> Provide existing staff with opportunities to grow and acquire new skills, competencies, certifications. (O)			
	<b>A19</b> Enhance community outreach efforts to promote recreation as an employment opportunity. (O)			

# STRATEGIC PLAN

## Program & Service Delivery Focus Areas Continued...

Strategy	Action	Progress		
		2022, 2023	2024	2025
	Short Term (ST) = 0 to 3 Years Medium Term (MT) = 3 to 5 Years Ongoing (O) = Continual practice embedded in service delivery			
<b>S10</b> Ensure equity, inclusion and access across all areas of service delivery.	<b>A20</b> Continue to support and promote initiatives that address barriers to participation (e.g. LIFE and LAP Programs). (O)			
	<b>A21</b> Continue to promote third-party programs that address barriers to participation (e.g. KidSport, JumpStart). (O)			
	<b>A22</b> Regularly audit programming to ensure sufficient mix of low and no cost opportunities. (O)			
	<b>A23</b> Continue to support and expand initiatives that promote inclusive recreation (e.g. Safe Spaces). (O)			
	<b>A24</b> Review and, if necessary, refresh space allocations policies and practices to ensure equity and transparency. (ST)			
<b>S11</b> Data-driven decision making.	<b>A25</b> Ensure staff have access to sufficient data and analysis tools to inform programming and scheduling. (ST/O)			
<b>S12</b> Enhance communication & awareness.	<b>A26</b> Ensure that the Panorama Recreation brand, key messaging, and website remain current. (ST)			
	<b>A27</b> Continue to evaluate and adapt communications, promotions and marketing tactics. (O)			
<b>S13</b> Measure and report on service delivery success and plan implementation.	<b>A28</b> Establish key performance indicators (KPI's) to measure alignment with the five Service Delivery Objectives. (ST)			
	<b>A29</b> Annually review and report on the implementation status of the individual actions contained in the strategy. (O)			

### Legend

Complete	In Progress	Ongoing/On Track	Future	Deferred/Delayed
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# 2025 HIGHLIGHTS



## Facility Needs Assessment & Infrastructure Planning (S 1-3)

The Recreation Facility Needs Assessment was completed in 2025, providing recommendations to enhance recreation services on the Saanich Peninsula. Key outcomes include:

1. Updating the PRC Facility Allocation Policy to improve equity and encourage non-peak usage.
2. Advancing accessibility improvements within the arena complex.
3. Exploring opportunities for new multi-purpose recreation spaces as part of the District of Central Saanich's Municipal Facility Redevelopment project, which could include fitness areas, social gathering spaces, and co-location with other community services.



## Centennial Park Sport Box Opens (A4)

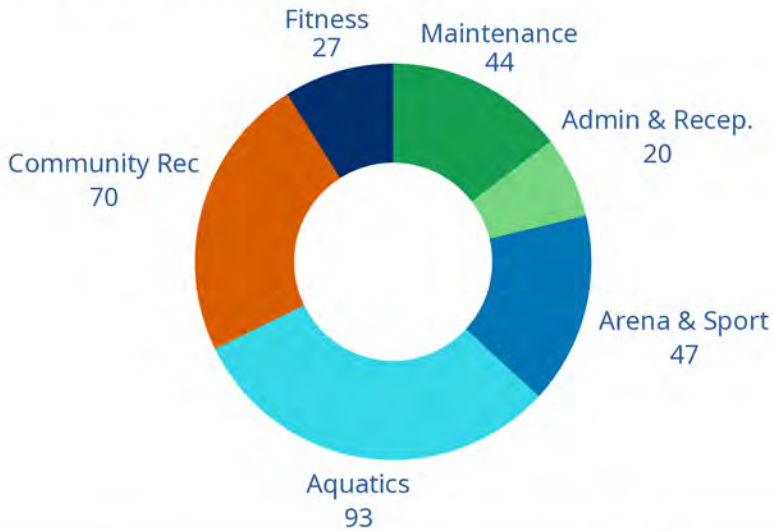
The new, state-of-the-art covered multi sport box opened in September 2025. The facility is open seven days a week from 7am to 10pm, and was booked on average 50 hours per week, representing 48% of total capacity.

Popular activities include Lacrosse, Ball Hockey and Pickleball with children's multisport programs, dryland sports training and roller skating also taking place in the facility. The facility also hosted Lacrosse tournaments and a disco roller skating event!

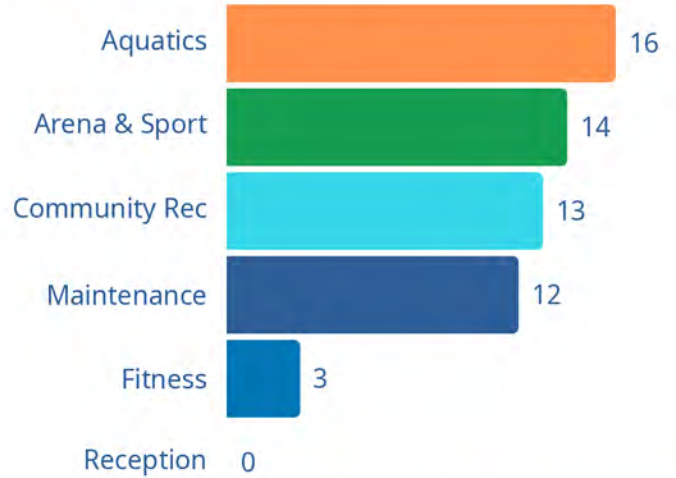
The sport box is open to the public when not booked, and provides year round, all-weather opportunities for the community to gather and recreate in a variety of ways.

# ADMINISTRATION & OPERATIONS

## Staff Composition



## New Staff Hired



## Energy Efficiency & Climate Resiliency

The heat recovery project progressed significantly, with most pipe runs, critical components, including heat exchangers, pumps, and associated equipment successfully installed. Staff have installed LED lighting in general areas, such as boardrooms, hallway and some areas of the arenas. Progress with both projects marks a major step toward improving energy efficiency at Panorama Recreation.

## Extended Pool Maintenance Closure

The entire aquatic complex was closed for three weeks to perform annual maintenance and repairs. Work included tile repair and replacement, deep cleaning and accessibility equipment inspection and repairs. The leisure pool, hot tub and waterslide remained closed for an additional two weeks to resurface the filter room floor and install five new filters.

## Online Facility Bookings

Several facilities, including meeting rooms and picnic shelters, can now be booked online for single-session rentals, streamlining the process for the community. Teachers also have the ability to view and schedule classroom visits to the pool and arena directly online, creating a more efficient and user-friendly experience.

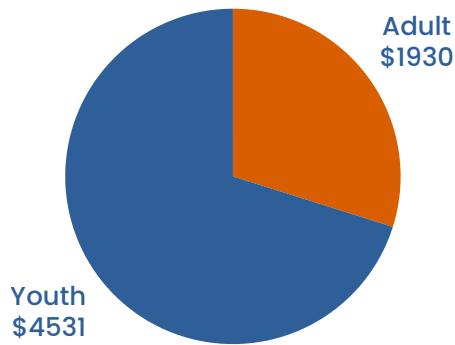
### Fun Fact!

Maintenance staff hand loaded 784 bags (19,600 lbs) of sand/gravel into the new pool filters!

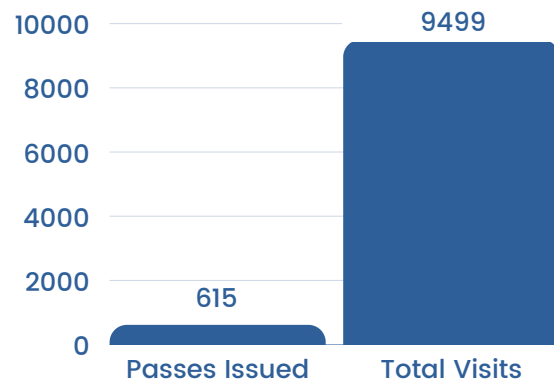


# ACCESSIBILITY & INCLUSION

## LIFE Subsidy Use



## LIFE Drop-In Attendance



### Accessibility Improvements (A23)

Accessibility improvements were made in the pool and changerooms, including the installation of a height-adjustable, wall-mounted shower and change bed. Panorama Recreation partnered with Canada Blind Hockey and the District of North Saanich to improve pedestrian access from nearby bus stops for individuals who are blind or have low vision.

### Supported Child Development (A21)

Panorama Recreation delivered 1,296 hours of one-on-one inclusion support, enabling children with diverse needs to fully participate in spring break and summer camps. This program promotes accessibility and fosters inclusion, connection, and community for all youth, and was made possible with grant funding from Island Health.

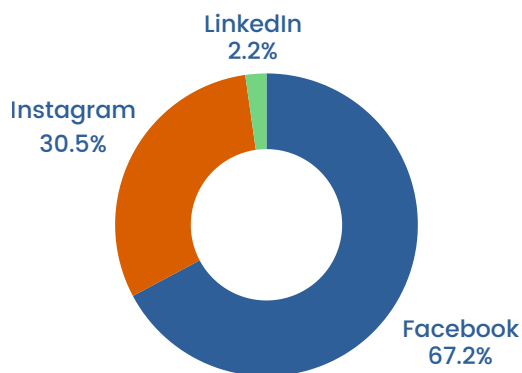


### Blind Hockey Program (A23)

Powered by Canadian Blind Hockey and supported by the Canucks for Kids Fund, Panorama Recreation hosted a new, all-ages Victoria Canucks Blind Hockey program in the arena. A variety of facility improvements were made to support the program.




# OUTREACH & ENGAGEMENT

## Social Media Followers by Platform



New Social Media Followers: 524

## Top Social Media Engagement Post by Topic and Platform

 <p>A Glimpse inside ...The Centennial Park Sport Box is almost ready.</p>	 <p>Congratulations to Angela (staff) on completing the Okanagan Grandfondo.</p>	 <p>Owls Nest Partial Day program is in full swing with a few spots remaining.</p>
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### First Nations Relations (A11, A12)

Staff attended eight events hosted by local Nations, such as health fairs, literacy gatherings, and family picnics. Ongoing meetings with local First Nations created new opportunities for collaboration, including training for WJOLÉEP First Nation summer camp leaders, a lobby display for National Indigenous Peoples Day, and discussions about incorporating art and cultural displays in Panorama Recreation facilities.

### New Website (A26)

Launched in March, the new website includes a more functional layout, accessibility improvements, and features such as alert banners to more effectively communicate with the community.

### Community Events & Outreach (A19, A27)

Staff attended numerous community events throughout the year including Canada Day celebrations, the Salish Sea Lantern Festival, and other seasonal gatherings, strengthening connections and engagement across the Saanich Peninsula.

Staff participated in three job fairs and shared postings through local networks, such as Saanich School District, First Nations, and community platforms.

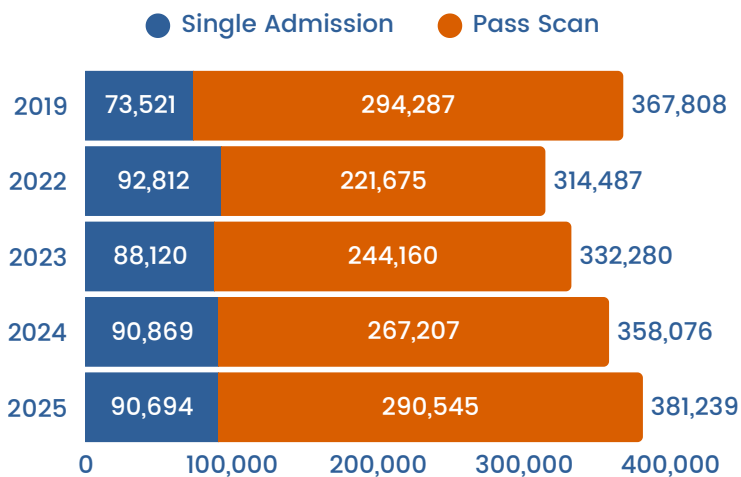


### Fun Fact!

Slider the Penguin turned 16 in 2025, and was issued his very own Driver's License!

# DROP-IN ACTIVITIES

## Attendance by Visit Type

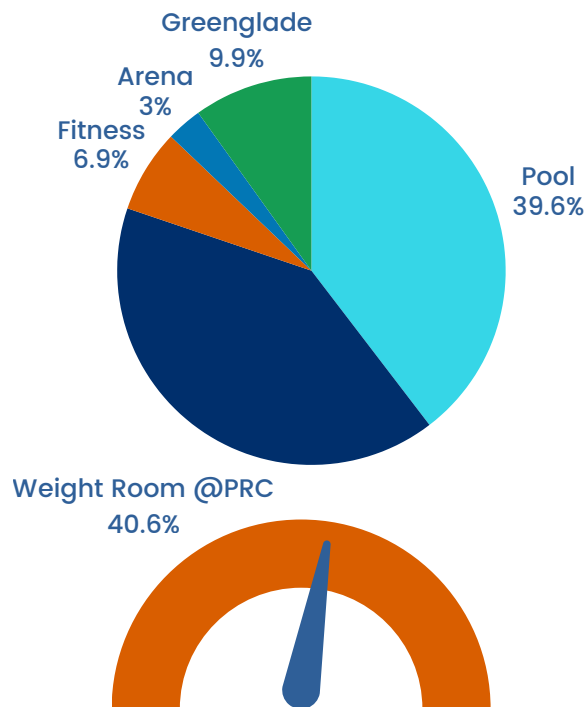


Total Drop-In Visits



Average Daily Visits

## Attendance by Activity



**6.5% increase in attendance over 2024**



### Aquatics & Fitness

Drop-in attendance for the pool and weight rooms grew significantly in 2025. Pool visits were on par with 2024 despite an extended maintenance closure, and weight room attendance increased by nearly 15%. To meet growing demand, three new classes were added to the drop-in fitness schedule, which now offers more than 44 weekly classes included with membership.

### New Drop-In Sports

Six new sports were introduced to drop-in schedules, with successful options including roller skating, volley ball and squash social play. Average drop-in attendance was 78% for squash and 88% for volleyball.



### Pottery

Demand for drop-in pottery continues to surge, with over 75 participants per week and sessions frequently reaching capacity. Strong demand resulted in regular waitlists, highlighting the program's continued appeal as a flexible, creative outlet.

# PROGRAMS & SERVICES

## Program Participation Rate

Calculated by number of participants registered divided by the maximum capacity of the program.

Target: 85%



Programs Offered

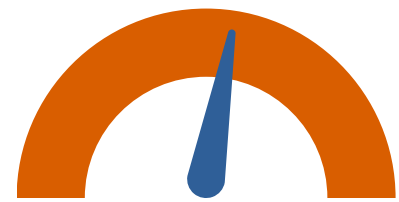


Registered Participants

## Program Success Rate

Percentage of programs offered that are delivered. Calculated by programs that run divided by programs offered.

Target: 85%



11% increase in participation over 2024

## Staff Onboarding and Training (S9)

Staff recruitment remained a priority throughout the year, and supervisors continued efforts to improve onboarding of new staff and provide ongoing training and development. Over 20 staff training sessions were delivered across all areas, ensuring staff are well-prepared to provide high-quality service and adapt to evolving community needs. Staff also obtained a variety of certifications and training from ice maker and pool operator courses to child inclusion training provided by Canucks Autism Network.



## Facility Allocation & Use Optimization (A24)

The facility allocation policy was updated and modernized to enhance equity and improve access for all user groups. These efforts help maintain operational efficiency while meeting the evolving needs of the community. This resulted in increased use of both dry floor and ice time in the arenas, generating more rental revenue and providing access to new users and groups.



# ARENA & SPORT

## Arena Programs

Participation **82%**

Success **92%**

**274**

Programs Offered

**1567**

Registered Participants

## Sport Programs (includes Racquets)

Participation **74%**

Success **86%**

**720**

Programs Offered

**2567**

Registered Participants



Photo courtesy of Christian J Stewart

### New Children's Multi Sport Programming (A15; A23)

Panorama Recreation planned and delivered 142% more multi-sport programs for children. New and expanded programs included weekend programs at the new sport box in Central Saanich, 58% more summer camp spaces, and two girls-only programs.

### Tournaments & Trophies (S7)

Staff worked with community sports organizations to host an exciting array of sporting events and tournaments including the Victoria Youth Triathlon, 2025 Victoria Open Table Tennis Championship and the Pacific Cup Hockey Tournament. Congratulations to 2025's VIJHL champions Peninsula Panthers for their exhilarating game seven overtime win on home ice.

### Adult Hockey League Enhancements (A13; A16)

Staff conducted a comprehensive audit of the Adult Hockey League program and implemented a number of changes to improve player safety. The changes streamlined administration while increasing participation by 9% with a total of 193 players in the 7 month program.

#### Fun Fact!

In 2025 Panorama delivered 690 hours of private and semi-private tennis lessons!

# AQUATICS & FITNESS

## Aquatic Programs

Participation 92%

Success 98%

921

Programs Offered

3989

Registered Participants

## Fitness Programs

Participation 74%

Success 92%

315

Programs Offered

4170

Registered Participants

### New and Enhanced Aquatic Programs (A16)

In 2025, single-session private swimming lessons were introduced to give families more flexibility and reduce waitlists, with over 100 lessons attended. Swimming lesson registration was also adapted to better meet community needs, including splitting the Fall season into two intakes to reduce withdrawals and ensure correct level placement.

The half-day Craft & Splash summer camp for ages 4–6 was reintroduced, running at full capacity each week and providing families with a fun, active option for younger children.

### Personal Training and Rehabilitation Services (A16)

Personal Training services remained in high demand in 2025, with 377 packages sold and revenue up 25% over 2024. Balance and Rehabilitation programming expanded to 79 courses, averaging 87% full.

New strength and cardio equipment was installed in Panorama Recreation Centre and Greenglade Community Centre weight rooms, optimizing both spaces and enhancing the fitness experience for members.

#### Fun Fact!

The main pool, leisure pool and hot tub hold a combined total of 945,441 litres of water.



# COMMUNITY RECREATION

## Program Participation Rate



## Program Success Rate



Programs Offered



Registered Participants



Daily Licensed Childcare Participants



### Owl's Nest Licensed Childcare Expansion (A15; A16)

In Fall 2025, the Owl's Nest preschool expanded to address the community's childcare needs. The new part-day program provides 16 additional licensed spaces for children ages 3-5, utilizing a room already licensed for after school care. This new program maximizes existing licensed space while improving access for families.



### Arts Programming (S10)

Arts programming saw strong participation in 2025, with over 1,200 attendees across workshops and classes. Popular offerings included watercolour painting, ceramic hand-building, and seasonal craft workshops, many of which reached capacity and generated waitlists. This demand reflects the community's interest in accessible, skill-building opportunities that encourage creativity and social connection. Revenue from these programs supported ongoing cultural initiatives and helped sustain a diverse range of arts experiences.



### Youth Activities (A24)

The new Teen Tours program launched this year, offering youth supervised trips to a variety of regional activities and destinations. Teen Lounge drop-in also remains popular, with over 600 visits in 2025, continuing to be a valued space for social connection and recreation.

### Fun Fact!

In 2025, summer camps were attended by 1946 children, 116 more than in 2024.



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[panoramarecreation.ca](http://panoramarecreation.ca)



250.656.7271



Panorama Recreation



Panorama Recreation



# ANNUAL REPORT 2025

Peninsula Recreation Commission | April 23, 2026

Serving the Communities of

**BOKÉCEN** | **Central Saanich** | **North Saanich**  
**Sidney** | **STÁUTW** | **WSIKEM** | **WJOŁEŁP**

A service of the 

# Overview

- **2022-2026 Strategic Plan**
- **2025 Highlights**
- **Administration & Operations**
- **Accessibility & Inclusion**
- **Outreach & Engagement**
- **Drop-In Activities**
- **Recreation Programs**



# 2022-2026 Strategic Plan

## Mission Statement

Panorama Recreation promotes individual and community wellness by providing recreation opportunities in an effective and efficient manner reflecting the needs of our communities.

## Infrastructure

- 5 Strategies (S1-S5)
- 10 Actions (A1-A10)

## Program and Service Delivery

- 8 Strategies (S6-S13)
- 19 Actions (A11-A29)

## Service Delivery Objectives

Measurable pillars to further the mission statement, guide decisions and assess the impacts of future investment and actions.



# 2022-2026 Strategic Plan

## Legend

Complete	In Progress	Ongoing/ On Track	Future	Deferred/ Delayed
----------	-------------	----------------------	--------	----------------------

## Duration

- Short Term 0-3 years (ST)
- Mid Term 3-5 years (MT)
- Long Term 5+ years (LT)
- Ongoing (O): Continual practice embedded in service delivery.



Strategy	Action	Progress		
		2022	2024	2025
<b>S1</b> Modernize arena support spaces for equity & functionality.	<b>A1</b> Proceed with design work and cost analysis for arena dressing room & support space enhancements. (ST)	In Progress	In Progress	In Progress
	<b>A2</b> Engage with arena stakeholders on upgrades and opportunities that provide public benefit. (ST)	In Progress	In Progress	In Progress
<b>S2</b> Explore viability and cost to expand recreation and related opportunities.	<b>A3</b> Explore opportunities to meet identified gaps in Central Saanich (e.g. feasibility analysis, partnerships). (ST)	In Progress	In Progress	In Progress
	<b>A4</b> Consider the feasibility of developing a multi-sport facility in Central Saanich. (ST/MT)	In Progress	In Progress	Complete
	<b>A5</b> Monitor program space use at Panorama. If capacity challenges persist/increase, investigate expansion. (MT)	In Progress	In Progress	In Progress
<b>S3</b> Enhance Food Services @PRC.	<b>A6</b> Develop a business case for the provision of food services at the Panorama Recreation Centre. (ST)	Future	In Progress	In Progress
<b>S4</b> Leadership role in Pickleball Strategy.	<b>A7</b> Conduct pickleball strategy to understand participation levels, trends, and future infrastructure needs. (ST)	In Progress	In Progress	Complete
<b>S5</b> Monitor pool utilization to inform long term actions and resource allocation.	<b>A8</b> Ensure sufficient tracking and analysis of pool utilization, trends, preferences. (ST)	In Progress	In Progress	In Progress
	<b>A9</b> Budget for pool expansion study @ 6-7 swims per capita over at least two consecutive years. (LT)	In Progress	In Progress	In Progress
	<b>A10</b> Work with municipal partners to explore outdoor aquatics amenities like a splash pad/spray park. (MT/LT)	Future	Future	Future

# 2025 Highlights

## Recreation Facility Needs Assessment (S2-S5)

- Completed: Spring 2025
- Key outcomes:
  - Update facility allocation policy to improve equity and promote non-peak use
  - Advance accessibility improvements, incl. arenas
  - Explore multi-purpose facility in Central Saanich
  - Work with SD63 to program school gymnasium in southern Peninsula
  - Complete a site analysis and space planning for PRC property

## Centennial Park Multi Sport Box (A4)

- Opened September 2, 2025
- Hours: 7am-10pm Mon-Sun
- Primary usage:
  - Lacrosse
  - Ball Hockey
  - Pickleball
- Booked approx. 50% of total hours



# Administration & Operations

## Energy Efficiency & Climate Resiliency

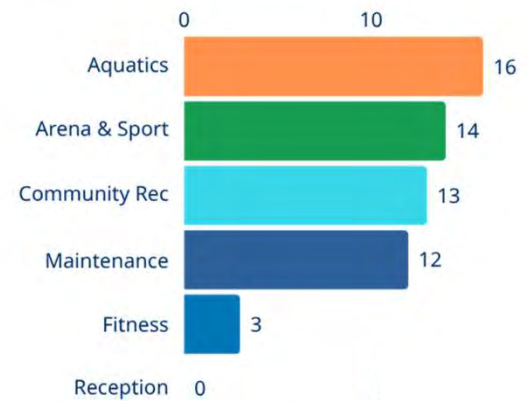
- Heat Recovery Project
- LED Lighting

## Extended Pool Maintenance Closure

## Online Facility Bookings



## New Staff Hired



## Staff Composition



# Accessibility & Inclusion

## Facility Accessibility Improvements (A23)

- Expanded access
- Extended cycle

## Supported Child Development (A21)

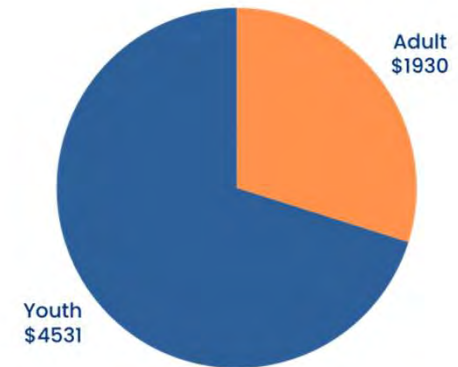
## Blind Hockey Program (A23)



## LIFE Drop-In Attendance



## LIFE Subsidy Use



# Outreach & Engagement

## First Nations Relations (A11, A12)

- Attended eight events
- Trained WJŌŁEEŁP First Nation summer camp leaders

## New Website (A26)

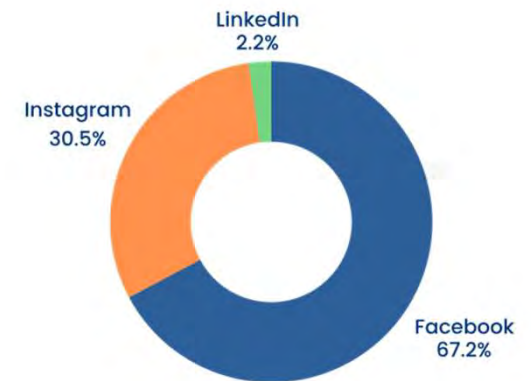
- Launched March 2025

## Community Events & Outreach (A19, A27)

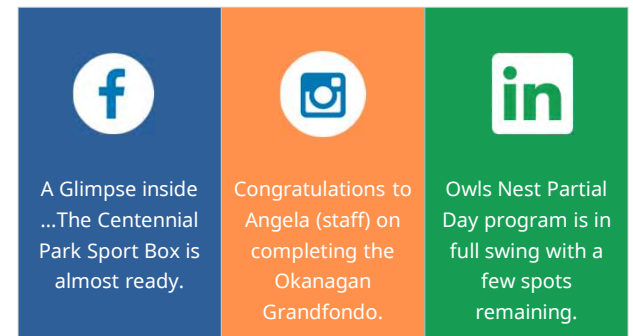
- Play in the Park
- Slider turns 16!



## Social Media followers - 524 New



## Top Post by Topic and Platform



# Drop-In Activities



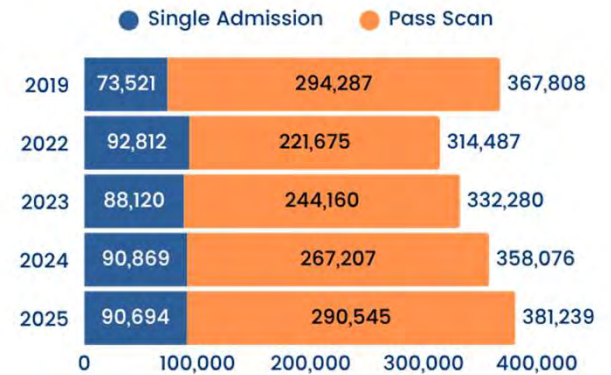
6.5% increase in participation over 2024

1047 daily visits

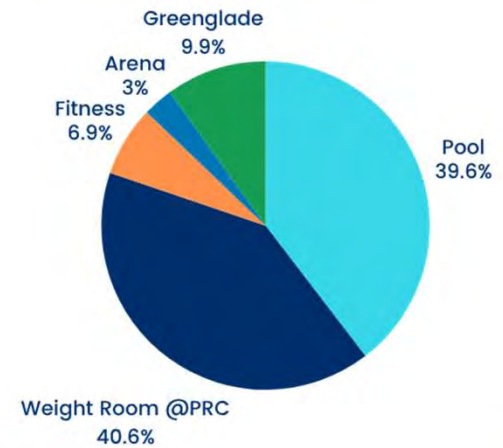
New sports drop in



## Attendance by Visit Type



## Attendance by Activity



# Recreation Programs



11 % Increase in participation over 2024

Facility allocation policy

Staff onboarding and training (S9)



## Program Participation Rate

Target: 85%

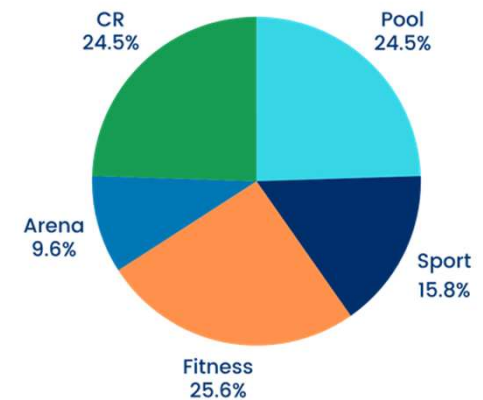


## Program Success Rate

Target: 85%



## Registered participants by Program Area



# Recreation Programs

**New Multi Sport Programming (A15; A23)**

**Enhanced Aquatic Programs (A23)**

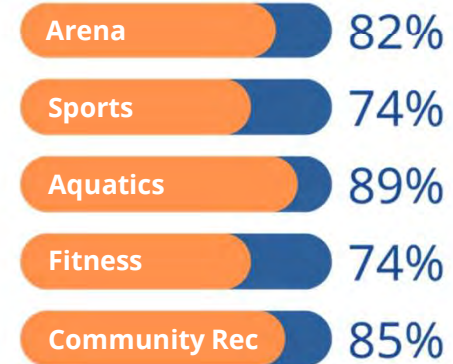
**Owl's Nest Childcare Expansion (A15; A16)**

**Arts Programming (S10)**



## Program Participation Rate

Target: 85%



## Program Success Rate

Target: 85%



Thank you