

COMMUNITY HOMELESSNESS REPORT SUMMARY FOR BC

GREATER VICTORIA

2021-2022

Collaboration between Indigenous and Non-Indigenous Partners for BC

Specific to the implementation of Coordinated Access, has there been collaboration between the Designated Community (DC) Community Entity (CE) and local Indigenous organizations?

Yes

Describe how this collaboration was done and how it affected the implementation of Coordinated Access. How will it be strengthened in the future?

The Aboriginal Coalition to End Homelessness (ACEH) has participated on the Coordinated Assessment and Access Advisory Committee since the formation of the committee three years ago. The ACEH has become one of the primary providers of housing and culturally based supports to Indigenous people experiencing homelessness in the region. Through their participation on the Advisory Committee, the staff of the ACEH has provided guidance and input into how the system can best address the needs of Indigenous people. One of the key accomplishments, was the Coordinated Access and Assessment (CAA) leadership commitment to ensuring that a minimum of 36% of placements into supportive housing and transitions of individuals into Regional Housing First units are Indigenous. This has led to a significant increase in the proportion of supportive housing units being utilized by Indigenous people and helping reduce the overall number of Indigenous people experiencing homelessness. During 2021-22 the Community Planner worked with local Indigenous organizations through their membership on the CAA Advisory Committee and through meetings with the ACEH. Indigenous organizations were invited to participate on the CAA and HIFIS Working Groups and meetings between the Community Planner and Indigenous organizations were held.

The CAA Working Group developed CAA Goals and Principles in the fall of 2021, which received input and review by Indigenous organizations, the ACEH and Indigenous people with lived/living experience of homelessness. In May 2021 the Indigenous Community Advisory Board was formed, and in March 2022, the Indigenous Homelessness Community Entity (CE) began operating. Strong connections between the Designated Communities CE and the Indigenous Homelessness CE are being formed through regular meetings and sharing of ideas and documents. The Community Planner continues to promote engagement, partnership and leadership of Indigenous organizations related to CAA in the community.

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| <p>Specific to the implementation of Coordinated Access, has there been collaboration between the DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Board (CAB), where applicable?</p> | <p>Yes</p> |
| <p>Describe how this collaboration was done and how it affected the implementation of Coordinated Access. How will it be strengthened in the future?</p> | |
| <p>Through the Community Planner, the Designated Communities Community Entity (CE) and the Indigenous Homelessness CE staff have had initial meetings related to CAA and HIFIS development as outlined in section 1.3. The IH CE staff are participating on the Coordinated Access and Assessment (CAA) and Homeless Individual and Families Information System (HIFIS) Working Groups and this relationship continues to strengthen.</p> | |
| <p>With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or CAB?</p> | <p>No</p> |
| <p>Describe the efforts that were taken to collaborate and specific plans to ensure it occurs during next year's CHR process.</p> | |

This report was reviewed by the Designated Communities Community Advisory Board (CAB) and provided to the Indigenous Homelessness Community Entity (CE) and CAB for their information. In future, collaboration between the CE's and the CABs will be promoted during the development of the Community Homelessness Report.

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| Does your community have a separate IH CAB? | Yes |
| Was the CHR also approved by the IH CAB? | No |
| Please explain how engagement will happen with the IH CAB during next year's CHR process. | |
| The new Indigenous Homelessness Community Entity reports to a Indigenous Homelessness Community Advisory Board (CAB). While the Indigenous Homelessness CAB was not involved with this year's Community Homelessness Report, efforts are underway to ensure the two Community Entities collaborate on future reports. | |

Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment for BC

Summary Tables for BC

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access.

| | Met | Started | Not Yet Started |
|---------------------------------------|-----|---------|-----------------|
| Number of minimum requirements | 0 | 9 | 4 |

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

| Governance for Coordinated Access* | HMIS | Access Points to Service | Triage and Assessment | Coordinated Access Resource Inventory | Vacancy Matching and Referral |
|-------------------------------------------|------------------------------------------------------------|---------------------------------|------------------------------|----------------------------------------------|--------------------------------------|
| 0% | Not applicable for the 2021-22 reporting cycle for BC CEs. | 0% | 0% | 0% | 0% |

*"Governance for Coordinated Access" only includes the minimum requirements identified in questions 2.1 and 2.3. For the 2021-22 reporting cycle, the minimum requirement identified in question 2.2 is not applicable for BC CEs.

Summary Comment for BC

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements?

The CE hired a Community Planner in April 2021 to work with the community to implement integrated Coordinated Access and Assessment (CAA) in the region. The Community Planner engaged institutional and community partners and interested parties in planning the development and expansion of the CAA process that is BC Housing is currently operating in the region. The CAA Advisory Committee approved a preliminary governance model and CAA Goals and Principles which will inform the policies and procedures as they are developed community wide. In 2020-21, the CE developed principles and options for HIFIS deployment in the community, as it was unclear whether BC Housing would share its Homeless Individual and Families Information System (HIFIS) license beyond BC Housing funded organizations. The Community Planner consulted with Acre Consulting during this period to identify options for HIFIS deployment. The CE operated throughout 2020-21 under the assumption that a separate HIFIS license may be required to fulfill its Reaching Home CAA and HIFIS minimum requirement obligations. The CE and community members attended a HIFIS demo through the Homelessness Partnering Directorate that outlined how HIFIS would work if it were deployed at the community level.

The Community Planner continued to convene a group of Community Entity (CE) Planners from across BC to discuss and share information about the Reaching Home CAA and HIFIS minimum requirements. The BC15 network has not been meeting as a chair has not been identified.

Outcomes-Based Approach Self-Assessment for BC

Where does data for the List come from?

- Excel
- HIFIS
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet

Optional question: How does data from the List compare to other community-level data sources that are considered reliable? This is an optional follow-up question for communities that have completed the “CHR Community-Level Data Comparisons”.

No answer required for BC CEs.

Summary Table for BC

The table below provides a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

| Step 1: Has a List | Step 2: Has a real-time List | Step 3: Has a comprehensive List | Step 4: | |
|-----------------------|---------------------------------|-------------------------------------------|--------------------------------------------------|--------------------------------------------------|
| | | | Can report annual outcome data (mandatory) | Can report monthly outcome data (optional) |
| Not yet | Not yet | Not yet | Not yet | Not yet |

Summary Comment for BC

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?

The community supports the transition to an outcomes-based approach under Reaching Home. The efforts to set up and maintain a List are dependent on the deployment of the Homeless Individuals and Families Information System (HIFIS) at the community level. The Community Entity has been and will continue working with BC Housing on HIFIS deployment at the community level.

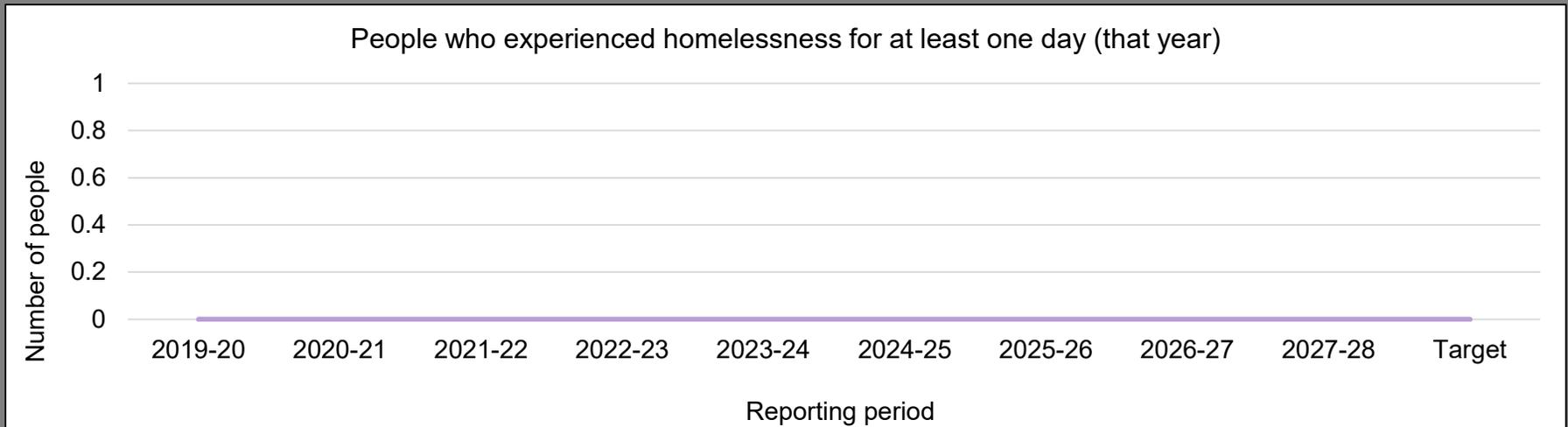
See Section 2.19 for efforts related to developing community based HIFIS during this period.

Community-Level Core Outcomes – Annual Data Reporting

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level outcomes for the reporting period.



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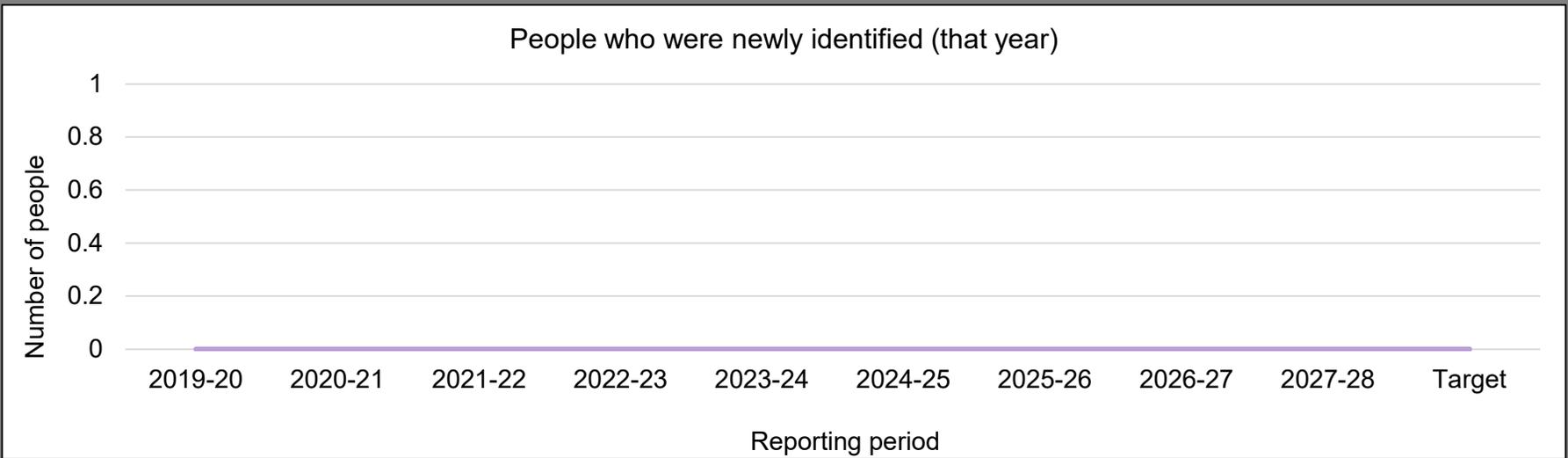


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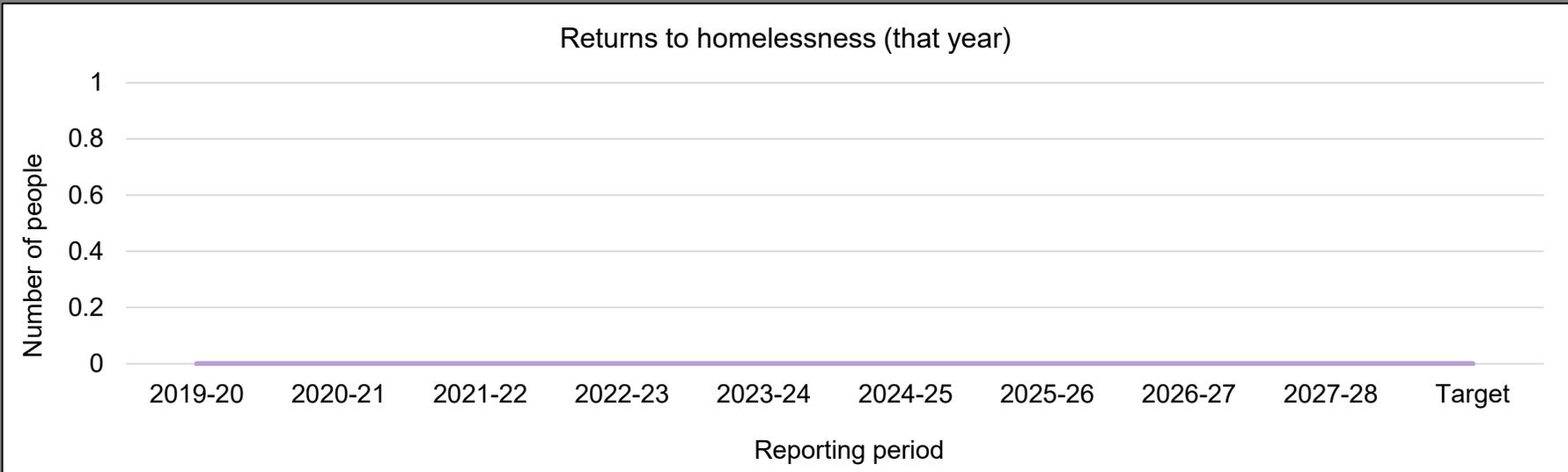
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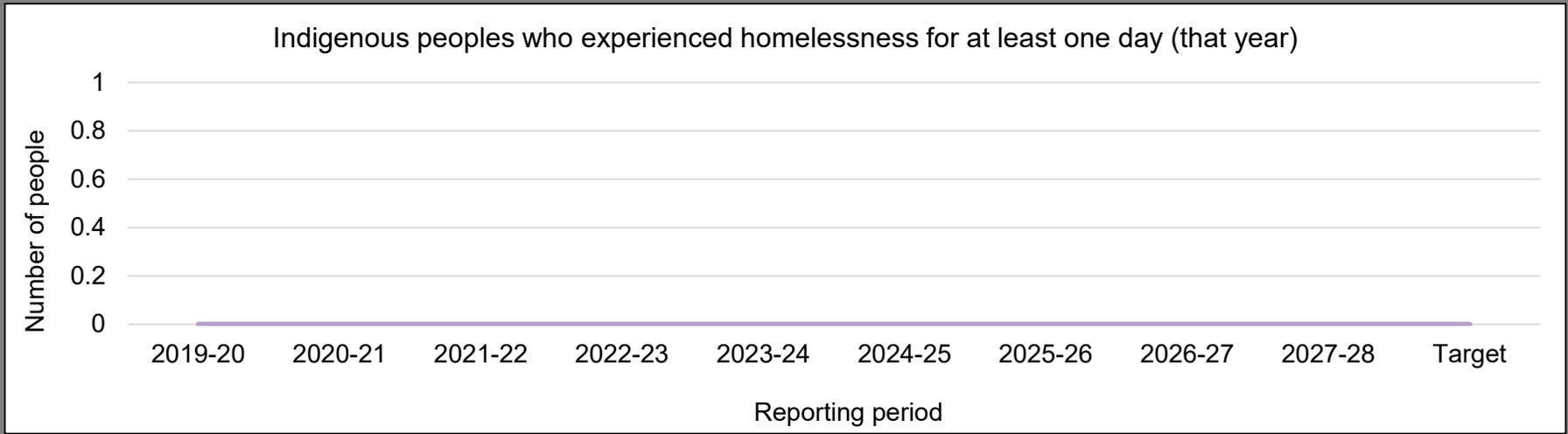
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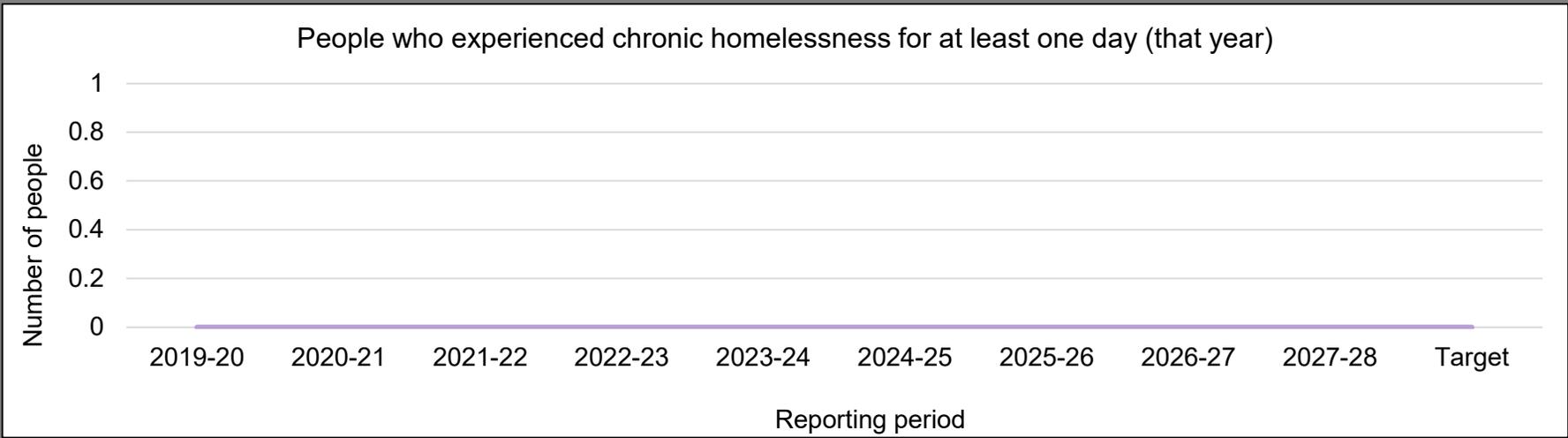
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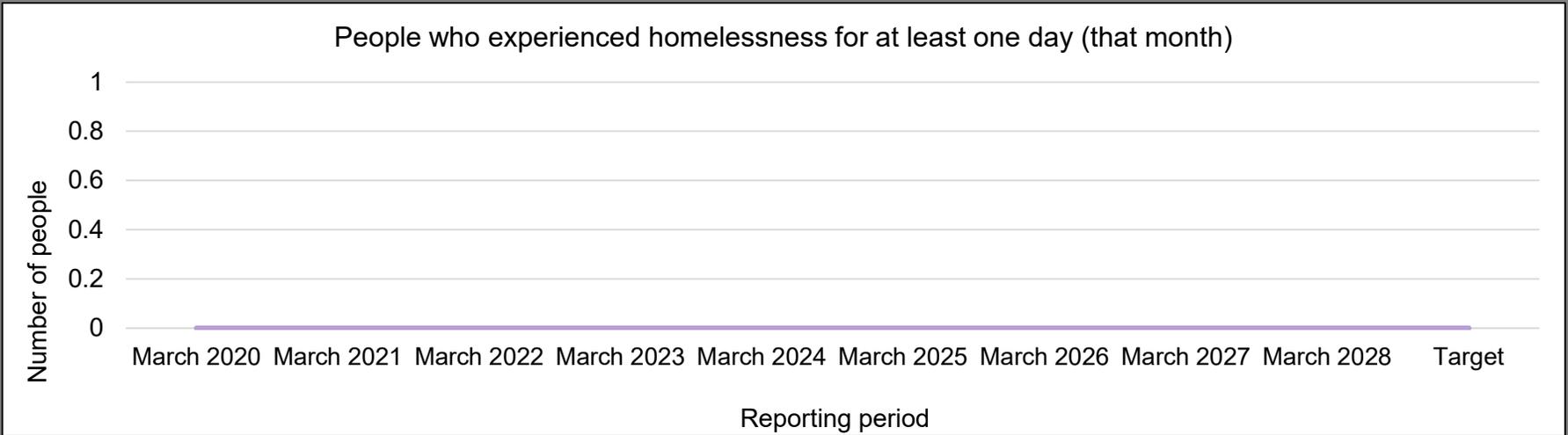


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Community-Level Core Outcomes – Monthly Data Reporting

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level outcomes for the reporting period.

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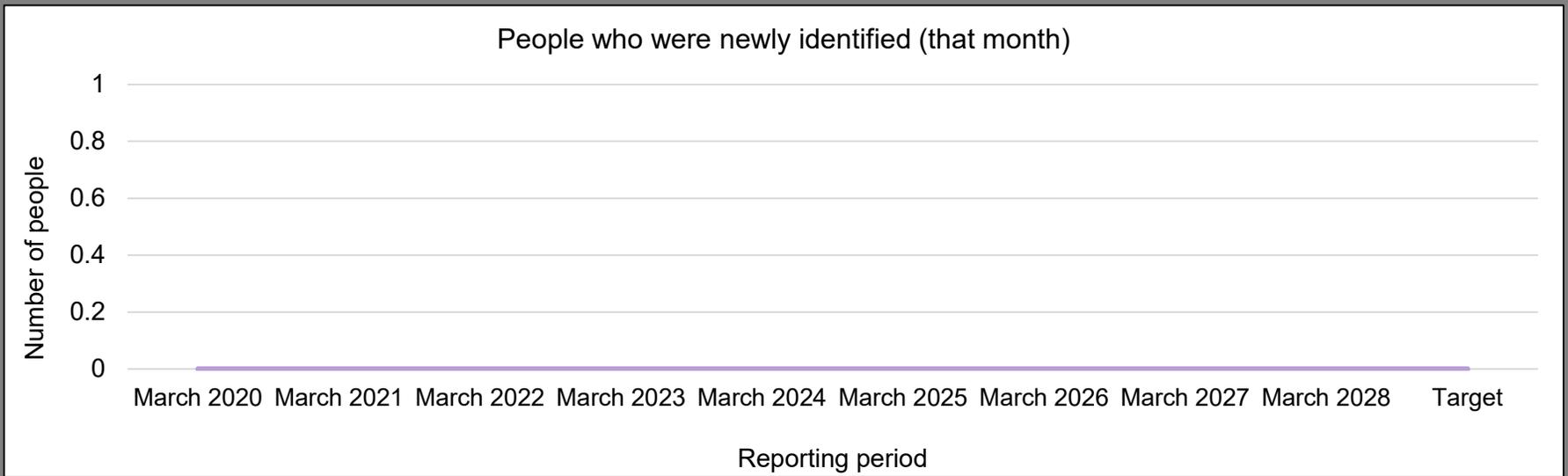


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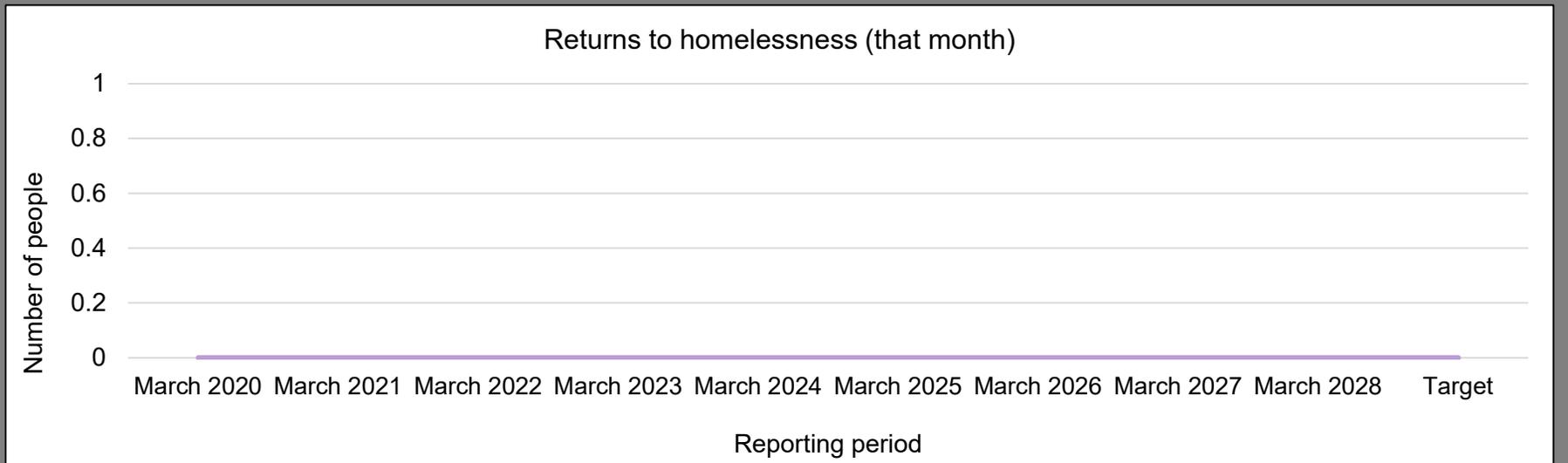
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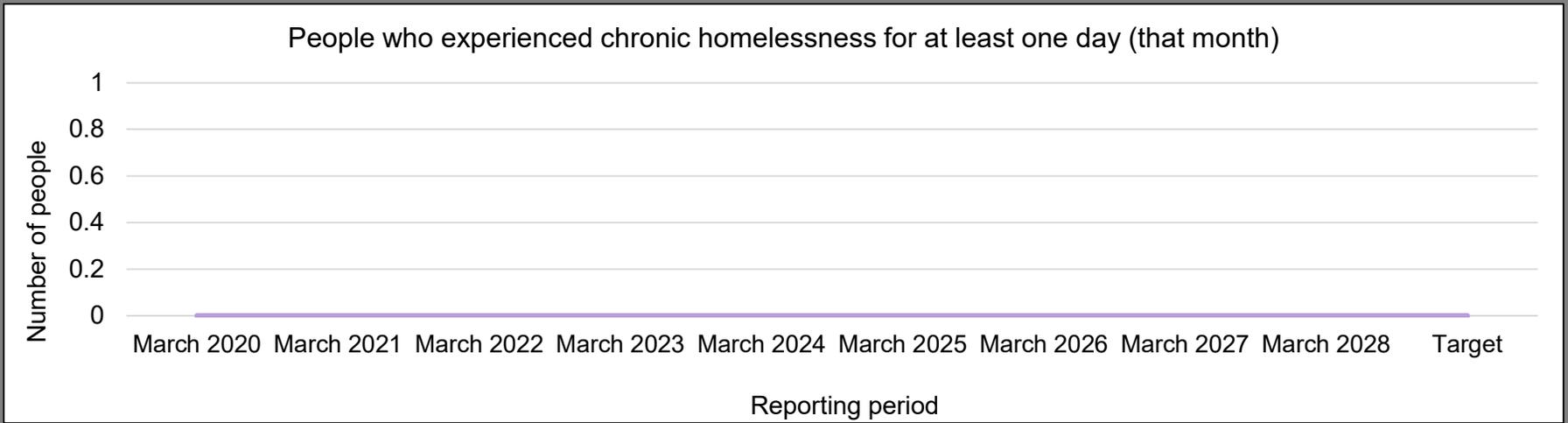
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